# Public Document Pack Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr Bridgend County Borough Council



Swyddfeydd Dinesig, Stryd yr Angel, Pen-y-bont, CF31 4WB / Civic Offices, Angel Street, Bridgend, CF31 4WB

Rydym yn croesawu gohebiaeth yn Gymraeg. Rhowch wybod i ni os mai Cymraeg yw eich dewis iaith.

We welcome correspondence in Welsh. Please let us know if your language choice is Welsh. Cyfarwyddiaeth y Prif Weithredwr / Chief Executive's Directorate Deialu uniongyrchol / Direct line /: 01656 643148 / 643147 / 643694 Gofynnwch am / Ask for: Democratic Services

Ein cyf / Our ref: Eich cyf / Your ref:

Dyddiad/Date: Dydd Mawrth, 1 Medi 2020

Annwyl Cynghorydd,

# PWYLLGOR TROSOLWG A CHRAFFU CORFFORAETHOL

Cynhelir Cyfarfod Pwyllgor Trosolwg a Chraffu Corfforaethol yn Siambr y Cyngor, Swyddfeydd Dinesig, Stryd Yr Angel, Penybont Ar Ogwr CF31 4WB ar **Dydd Llun, 7 Medi 2020** am **14:00**.

# <u>AGENDA</u>

- 1. <u>Ymddiheuriadau am absenoldeb</u> Derbyn ymddiheuriadau am absenoldeb gan Aelodau.
- <u>Datganiadau o fuddiant</u>
   Derbyn datganiadau o ddiddordeb personol a rhagfarnol (os o gwbl) gan Aelodau / Swyddogion yn unol â darpariaethau'r Cod Ymddygiad Aelodau a fabwysiadwyd gan y Cyngor o 1 Medi 2008.
- 3.Cymeradwyaeth Cofnodion3 20I dderbyn am gymeradwyaeth y Cofnodion cyfarfod y 4/11/19 and 24/1/203 20
- 4.
   Panel Adfer Traws-barti Canlyniadau ac Argymhellion Cam 1
   21 36
- 5.Perfformiad y Cyngor yn erbyn ei amcanion Llesiant ar gyfer 2019-2037 84
- <u>Materion Brys</u>
   I ystyried unrhyw eitemau o fusnes y, oherwydd amgylchiadau arbennig y cadeirydd o'r farn y dylid eu hystyried yn y cyfarfod fel mater o frys yn unol â Rhan 4 (pharagraff 4) o'r Rheolau Trefn y Cyngor yn y Cyfansoddiad.

Yn ddiffuant **K Watson** Prif Swyddog – Gwasanaethau Cyfreithiol, Adnoddau Dynol a Rheoleiddio

 Ffôn/Tel: 01656 643643
 Facs/Fax: 01656 668126
 Ebost/Email: talktous@bridgend.gov.uk

 Negeseuon SMS/ SMS Messaging: 07581 157014
 Twitter@bridgendCBC
 Gwefan/Website: www.bridgend.gov.uk

 Cyfnewid testun: Rhowch 18001 o flaen unrhyw un o'n rhifau ffon ar gyfer y gwasanaeth trosglwyddo testun
 Text relay: Put 18001 before any of our phone numbers for the text relay service

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Nodyn: Sylwch: Yn sgil yr angen i gadw pellter cymdeithasol, ni fydd y cyfarfod hwn yn cael ei gynnal yn ei leoliad arferol. Yn hytrach, bydd hwn yn gyfarfod rhithwir a bydd Aelodau'r Pwyllgor a Swyddogion yn mynychu o bell. Bydd y cyfarfod yn cael ei recordio i'w ddarlledu ar wefan y Cyngor ar ol i'r cyfarfod orffen. Os oes gennych unrhyw gwestiwn am hyn, cysylltwch â cabinet\_committee@bridgend.gov.uk neu ffoniwch 01656 643147 / 643148.

### **Dosbarthiad:**

Cynghowrwyr JPD Blundell NA Burnett N Clarke J Gebbie <u>Cynghorwyr</u> T Giffard CA Green M Jones RL Penhale-Thomas Cynghorwyr KL Rowlands RMI Shaw JC Spanswick T Thomas

## COFNODION CYFARFOD Y PWYLLGOR TROSOLWG A CHRAFFU CORFFORAETHOL A GYNHALIWYD YN SIAMBR Y CYNGOR - SWYDDFEYDD DINESIG, STRYD YR ANGEL, PEN-Y-BONT AR OGWR CF31 4WB DYDD LLUN, 4 TACHWEDD 2019, AM 10:00

## Presennol

## Y Cynghorydd CA Green – Cadeirydd

JPD Blundell	
T Giffard	

NA Burnett RMI Shaw N Clarke T Thomas J Gebbie

## Ymddiheuriadau am Absenoldeb

RL Penhale-Thomas, KL Rowlands a/ac JC Spanswick

Swyddogion:

orau

### Gwahoddedigion:

Kevin Mulcahy	Rheolwr Grŵp - Gwasanaethau Priffyrdd
Zak Shell	Pennaeth Gwasanaethau Cymdogaeth
Mark Shephard	Prif Weithredwr
Guy Smith	Swyddog Trosglwyddo Asedau Cymunedol

## 140. DATGANIADAU O FUDDIANT

Gwnaed y datganiadau buddiant a ganlyn:-

Y Cynghorydd R Shaw - Buddiant sy'n rhagfarnu yn Eitem 3 ar yr Agenda, gan ei fod yn ymwneud ag amryw o Glybiau/Gymdeithasau yng nghyswllt Trosglwyddo Asedau Cymunedol. Gadawodd y cyfarfod tra'r oedd yr eitem yn cael ei hystyried.

Y Cynghorydd N Burnett - Buddiant personol yn Eitem 3, gan mai ei thad yw Cadeirydd Clwb Rygbi Pen-y-bont Athletig.

Y Cynghorydd JP Blundell - Buddiant personol yn Eitem 3 ar yr Agenda am ei fod yn Aelod nad yw'n talu ffi o Glwb Pêl Droed Bracla.

Y Cynghorydd J Gebbie - Buddiant personol yn Eitem 3 ar yr Agenda, gan ei bod wedi cymryd rhan mewn trafodaethau dechreuol ynghylch canlyn TAC posibl yn gysylltiedig ag ased(au) ym Mryn Cynffig, nad oedd wedi'i gychwyn eto.

## 141. <u>GALW I MEWN PENDERFYNIAD Y CABINET: MEYSYDD CHWARAE,</u> CYFLEUSTERAU CHWARAEON AWYR AGORED A PHAFILIYNAU PARCIAU

Agorodd y Cadeirydd y cyfarfod a chroesawu pawb a oedd yn bresennol. Diolchodd i'r holl siaradwyr cyhoeddus am fod yn bresennol ac am geisio cyfrannu at y drafodaeth ar yr eitem bwysig hon.

Dywedodd y cafwyd rhywfaint o feirniadaeth gan fod y cyfarfod yn cael ei gynnal mor gynnar yn y dydd, yn hytrach nag yn y prynhawn, hy tua 5.00pm neu ar ôl hynny wedi i bobl orffen gwaith. Fodd bynnag, dywedodd fod hynny'n anodd gan fod y Cyngor yn cau ei swyddfeydd am 6.30pm.

Yn olaf, cadarnhaodd y byddai'r siaradwyr cyhoeddus yn camu i lawr o'r ddarllenfa ond yn aros yn y cyfarfod ar ôl rhoi eu cyflwyniadau, er mwyn gallu arsylwi'r drafodaeth. Bryd hynny, ni fyddent yn cael gofyn cwestiynau i'r Gwahoddedigion nac ymyrryd yn y drafodaeth honno.

Dywedodd y Swyddog Cyfreithiol fod nifer o Aelodau'r Pwyllgor Trosolwg a Chraffu wedi llofnodi ffurflen briodol er mwyn galw'r penderfyniad a wnaed gan y Cabinet yn ei gyfarfod diwethaf i mewn. Roedd a wnelo'r penderfyniad hwnnw â chymorth yn y dyfodol ar gyfer Caeau Chwarae, Cyfleusterau Chwaraeon Awyr Agored a Phafiliynau mewn Parciau. Yn nhermau hyn, ailbwysleisiodd fod angen i'r Aelodau hynny fod yn bresennol yn y cyfarfod heddiw gyda meddwl agored, ac mai hwy oedd piau penderfynu a oedd maint y buddiant yr oeddent wedi'i ddangos yn yr eitem hon yn golygu eu bod wedi penderfynu ymlaen llaw ynghylch y mater ai peidio.

Os oeddent wedi penderfynu ymlaen llaw ynghylch y mater, dylent ddatgan buddiant sy'n rhagfarnu a gadael y cyfarfod. Ar y llaw arall, os oeddent yn teimlo nad oeddent wedi dod i benderfyniad ymlaen llaw, gallent datgan buddiant personol (os oeddent yn dymuno, gan mai'r Aelodau a oedd i fod i benderfynu'n derfynol ynghylch hyn), ac aros yn y cyfarfod a chymryd rhan yn y drafodaeth gyffredinol, gan gynnwys gofyn cwestiynau i'r Gwahoddedigion.

Dywedodd yr Aelod a oedd wedi sbarduno'r cais i alw'r penderfyniad i mewn fod ganddo feddwl agored ynghylch cynigion y Cabinet a'r adroddiad a gyflwynwyd gerbron yr Aelodau, er ei fod wedi mabwysiadu agwedd wrthrychol ynghylch penderfyniad y Cabinet. Sicrhaodd y rhai a oedd yn bresennol, fodd bynnag, nad oedd wedi penderfynu ymlaen llaw ynghylch y mater hwn er gwaethaf yr hyn a ddywedwyd yn y cyfryngau cymdeithasol, hy, ei fod yn gwrthwynebu cynigion y Cabinet.

Wedyn gofynnodd y Cadeirydd i'r siaradwyr cyhoeddus annerch y Pwyllgor yn eu tro, drwy ofyn am eu sylwadau, eu safbwyntiau a'u rhesymau dros wrthwynebu penderfyniad y Cabinet (a wnaed yn ei gyfarfod ar 22 Hydref 2019).

Roedd rhai safbwyntiau a rhesymau dros wrthwynebu'r penderfyniad hefyd wedi dod i law mewn ysgrifen, a darllenodd y Rheolwr Gwasanaethau Democrataidd y rhain yn uchel ar ôl i'r siaradwyr cyhoeddus roi eu cyflwyniadau.

Dyma restr y siaradwyr cyhoeddus ynghyd â'r rhai a gyflwynodd safbwyntiau/gwrthwynebiad mewn ysgrifen:-

	Enw	Clwb
1.	Terry Boast	Clwb Rygbi a Phêl Droed Nantyffyllon
2.	Richard Edwards	Clwb Pêl Droed Tref Pen-y-bont
3.	John Sawyer	Clwb Rygbi a Phêl Droed Chwaraeon Pen-y-bont
4.	Jamie Wallis	Anhysbys
5.	Richard Walters	Cynghrair Pêl Droed Rhanbarth Pen-y-bont ar Ogwr

6	Stephen Davies	Cade	eirydd, Clwb Rygbi a Phêl Droed Pencoed
7.	Graham Thomas	Clwb	Rygbi a Phêl Droed Tondu
8.	Rhys Jones	Clwb	Rygbi a Phêl Droed Pen-y-bont Athletig
9.	Alun Bunston	Clwb	Criced Tref Pen-y-bont
10.	Darren Ward	Clwb	Pêl Droed lau Bracla
11.	Dr. Richard Lewis	Clwb	Rygbi a Phêl Droed Maesteg Harlequins
12.	Paul White	Cade	irydd, Clwb Bowlio Wyndham
13.	Michelle Mitchell	Clwb I	Pêl Droed Tref Porthcawl
14.	lan Brunt	Clwb	Pêl Droed Hŷn Bracla
15.	Keely Svikeris	Anhys	bys
16.	Cadeirydd	Clwb	Rygbi a Phêl Droed Plant Bach/lau Bryn Cynffig
17.	Andrew Jones	Clwb	Pêl Droed Parc Maesteg
18.	Matthew Symonds	Clwb	Rygbi a Phêl Droed Heol Y Cyw
19.	Y Cyng. Keith Edwards	Су	nghorydd Bwrdeistref Sirol
20.	Y Cyng. Amanda William	s Cy	nghorydd Bwrdeistref Sirol
21.	Y Cyng. Tim Thomas	C	ynghorydd Bwrdeistref Sirol
22.	Y Cyng. Carolyn Webste	Cy	nghorydd Bwrdeistref Sirol
23.	Y Cyng. Ross Penhale-T	iomas	Cynghorydd Bwrdeistref Sirol
24.	Y Cyng. Alex Williams	С	ynghorydd Bwrdeistref Sirol

Roedd y sylwadau, y gwrthwynebiadau a'r safbwyntiau a fynegwyd yn trafod y themâu a'r materion a ganlyn:-

- Bydd y gostyngiad mewn cymorthdaliadau yn costio £900k i'n Clwb, ac ni fyddwn yn gallu parhau.
- Mae hyn yn golygu trosglwyddo 'Cwpan Gofidiau' i'r Clybiau.
- Bydd costau cynnal y cyfleusterau yn rhy uchel i'w hariannu gan Glybiau/Cymdeithasau, ac mae rhai o'r cyfleusterau hynny eisoes mewn cyflwr gwael.
- Bydd y cynigion yn creu problemau o ran Yswiriant ac Atebolrwydd Cyhoeddus
- Yn y pen draw bydd rhai Clybiau yn chwarae gemau i ffwrdd yn unig gan na fydd ganddynt gyfleusterau i chwarae gartref
- Bydd y gostyngiad mewn cymhorthdal gan y Cyngor yn golygu bod costau'n cynyddu hyd at uchafswm o 500%, o gymharu a'r costau y

mae'n rhaid i Glybiau/Cymdeithasau eu hysgwyddo ar hyn o bryd. I un Clwb, byddai hyn yn golygu cynnydd o £2,600 i £15,000 fesul tymor.

- Byddai'n rhaid dibynnu ar ewyllys da a charedigrwydd eraill fel busnesau lleol er mwyn helpu i dalu'r cynnydd hwnnw mewn costau.
- Mae CBS Rhondda Cynon Taf wedi parhau i gefnogi Clybiau a Chymdeithasau drwy roi cymhorthdal ar gyfer ffioedd llogi Caeau Chwaraeon, Pafiliynau Chwaraeon Awyr Agored a Phafiliynau mewn Parciau. Pam na all CBSPO wneud hynny hefyd?
- Mae'r cynigion yn cynrychioli'r dewis anghywir, ac mae hyn wedi'i adlewyrchu yn lefel y gwrthwynebiad iddynt o du'r cyhoedd
- Os bydd y cymhorthdal yn cael ei golli, ni fydd llawer o Glybiau yn gallu gweithredu mwyach.
- Ceir digon o gymariaethau lle caiff y cynigion eu 'meincnodi' yn erbyn yr hyn y mae awdurdodau eraill yn ei wneud.
- Os oes bwriad i ostwng y cymhorthdal, dylid gwneud hynny'n fwy graddol ac fesul cam dros amryw o flynyddoedd, yn hytrach na'i ostwng yn syth.
- Nid yw'r costau'n gysylltiedig â llogi cyfleusterau yn unig. Mae'n rhaid i glybiau hefyd dalu am ddyfarnwyr, peli ar gyfer gemau, cit i'r tîm ac ati. O'r 27 o dimau pêl droed a geir ym Mhen-y-bont ar Ogwr, dim ond ambell un fydd yn goroesi os bydd y cymhorthdal yn cael ei ostwng i'r lefel a gynigir.
- Mae'r cynigion yn groes i flaenoriaethau craidd Llywodraeth Cymru.
   'Cymryd rhan mewn chwaraeon ac mewn gweithgareddau hamdden a diwylliannol' a'i rhaglen Pwysau Iach: Cymru Iach'.
- Mae 1,000oedd yn cymryd rhan mewn chwaraeon yn y Fwrdeistref Sirol, ond bydd y cynigion yn gostwng hyn i ychydig gannoedd.
- Bydd y gostyngiad mewn cymhorthdal yn groes i un o ymrwymiadau craidd y Cyngor, sef Deddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015
- Mae angen mwy o ymgysylltu rhwng swyddogion y Cyngor a chynrychiolwyr yr holl Glybiau a Chymdeithasau y bydd y newid yn effeithio arnynt.
- Drwy golli chwaraeon bydd y genhedlaeth iau yn colli'r cyfle i gael cychwyn da i'w bywyd.
- Bydd y cynigion yn gwrthannog y cynnydd a wnaed hyd yma o ran cael merched i gymryd rhan mewn chwaraeon, er enghraifft, pêl droed, rygbi a chriced.
- Dros dymor, sef cyfnod o 8 mis, ceir cynnydd o £30k i'r gost o ddyrannu 3 chae yr wythnos ym Mhen-y-bont ar Ogwr, sy'n llawer rhy uchel.
- Mae annog pobl i gymryd rhan mewn gweithgareddau chwaraeon a hamdden yn annog iechyd meddwl da, yn trechu gordewdra, yn lleihau trosedd ac achosion o atal o'r ysgol a chamddefnyddio cyffuriau anghyfreithlon.
- Bydd cynigion yn peryglu'r boblogaeth, y gymuned a'r manteision ariannol hirdymor y mae CBSPO yn ceisio eu sicrhau.
- Mae'r broses ar gyfer Trosglwyddo Asedau Cymunedol yn ymddangos yn ddiffygiol, ac er bod £1 miliwn wedi'i neilltuo i helpu Clybiau fel cymorth ariannol ar gyfer asedau, mae hyn yn llawer llai na'r £3.5 miliwn sydd ei angen ar gyfer hynny. Mae'r gronfa hon hefyd wedi targedu arian at gynnal adeiladau, ond beth am gynnal caeau chwarae hefyd?
- Bydd y gostyngiad mewn chwaraeon yn groes i'r twf ym mhoblogaeth BSPO, a welir yn y nifer sylweddol o dai newydd sy'n cael eu datblygu, ac sydd wedi cael eu datblygu ym Mhen-y-bont ar Ogwr, nad oes seilwaith digonol i'w cefnogi.

- Bydd unrhyw drosiant ariannol gan y Clybiau, ee drwy godi tâl wrth y giât a thrwy enillion y bar ymhell o fod yn ddigon i dalu'r costau y mae'n rhaid i'r Clybiau eu talu er mwyn cynnal cyfleusterau chwaraeon.
- Nid yw codi tâl llawn o fis Medi 2020 yn rhoi llawer o amser i Glybiau a Chymdeithasau gynhyrchu incwm a gallu fforddio cymryd drosodd gweithrediad a gwaith cynnal a chadw asedau'r Cyngor.
- Bydd chwaraeon yn dod â chymunedau lleol ynghyd
- Dylai'r Cyngor a'i bartneriaid ailedrych ar ei holl Strategaeth ar gyfer Chwaraeon a Hamdden.
- Mae cynigion y Cabinet yn groes i ddamcaniaeth Maslow ynghylch pum haen anghenion dynol, sef anghenion ffisiolegol, anghenion diogelwch, anghenion cariad a pherthyn, anghenion hunan-barch ac anghenion hunanwireddu.
- Mae chwaraeon yn helpu unigolion nad ydynt yn academaidd, gan hyrwyddo'r ymdeimlad eu bod yn cael eu gwerthfawrogi.
- Wrth greu cyfeillgarwch drwy chwaraeon yn helpu pobl sy'n teimlo wedi'u hynysu, yn gwneud iddynt deimlo'n ddisgybledig ac yn meithrin ysbryd cymunedol.
- Cyfrannwyd £3 miliwn o Gronfeydd y Cyngor i adfywio harbwr Porthcawl er mwyn gwella cyfleusterau hwylio. Pam na ellir neilltuo swm tebyg er mwyn parhau i ddarparu cymhorthdal ar gyfer cyfleusterau Chwaraeon.
- Mae fy 3 phlentyn yn cymryd rhan mewn chwaraeon. Byddai cael gwared â'r cymhorthdal yn golygu y byddaf y wynebu cynnydd blynyddol o £750 i £3,750. Mae cynnydd o'r fath yn afresymol, ac nid yw'n fforddiadwy
- Byddai'r cynnydd arfaethedig yn ormod i deuluoedd ar incwm isel a byddai eu plant felly o dan anfantais ac yn methu cymryd rhan mewn chwaraeon a hamdden cystadleuol, o gymharu â'u teuluoedd mwy cyfoethog.
- Faint fydd wedi'i neilltuo yn y Gronfa Ymddiriedaeth a gynigiwyd i gefnogi Clybiau i blant bach ayyb, a gefnogir i raddau helaeth gan wirfoddolwyr, ac a yw hyn yn cynnwys cymorth i'r henoed a grwpiau dan anfantais hefyd?
- A allai rhai o'r cyrff Llywodraethu Chwaraeon roi cymorth ariannol i'r Cyngor, er enghraifft Undeb Rygbi Cymru a'r Gymdeithas Pêl Droed er mwyn lleihau'r effaith ariannol ar Glybiau/Cymdeithasau.
- Dylid rhannu rhai opsiynau eraill â'r holl Aelodau (hy, drwy'r Cyngor) cyn i'r Cabinet wneud unrhyw benderfyniadau pellach neu derfynol.

Agorodd yr Aelod Cabinet - Cymunedau y drafodaeth ar ôl i'r Pwyllgor glywed yr holl siaradwyr cyhoeddus, a dechreuodd drwy ddweud ei fod yn cydymdeimlo'n arw â rhai o'r materion a rannwyd â'r Aelodau/Gwahoddedigion yng nghyfarfod heddiw.

Yr oedd yn cydnabod gwerth chwaraeon yn llwyr, a'r budd yr oedd hynny'n ei greu yn y Fwrdeistref Sirol, yn enwedig i'r genhedlaeth iau fel gweithgaredd pleserus a chwa o awyr iach o gymharu ag astudio yn yr ysgol neu'r coleg. Roedd un yn teimlo bod meithrin tîm o gymorth iddo mewn agweddau eraill ar ei fywyd.

Nid oedd yn anghytuno â rhai o'r pwyntiau a godwyd gan y siaradwyr heddiw, ond atgoffodd y rhai a oedd yn bresennol fod yr awdurdod lleol wedi dioddef 10 mlynedd o galedi a oedd wedi arwain at doriadau cyllidebol nas gwelwyd mo'u tebyg o'r blaen. Yn anochel roedd hynny'n golygu ei fod yn gorfod cwtogi lefel y gwasanaethau yr oedd yn eu darparu'n flaenorol, oherwydd prinder adnoddau.

Dywedodd yr Aelod Cabinet - Cymunedau fod CBSPO wedi arbed £36 miliwn yn ystod y 10 mlynedd diwethaf, a bod angen iddo sicrhau £34 miliwn pellach yn y 4 blynedd nesaf.

Roedd angen iddo sicrhau'r lefel hon o arbedion er mwyn sicrhau bod ei gyllideb yn gytbwys o'r naill flwyddyn i'r nesaf, a hynny yn ystod y dirwasgiad.

Roedd y toriadau wedi effeithio ar bob rhan o'r Cyngor, gan gynnwys gwasanaethau statudol a oedd yn cael eu darparu yn gysylltiedig â Gwasanaethau Cymdeithasol Plant ac Oedolion. Roedd y meysydd gwasanaeth hyn yn arbennig o bwysig, am eu bod yn wasanaethau a oedd yn cefnogi'r rhai sy'n fwyaf agored i niwed, hy, cadw'r gwasanaethau ar gyfer pobl ifanc a'r henoed yn unol â'r lefelau gofynnol, oherwydd y gallai'r unigolion hynny fod mewn perygl o beidio gwneud hynny. Ychwanegodd ei bod hi'n ddyletswydd ar awdurdodau lleol warchod yr elfennau hyn mewn cymdeithas.

Gan hynny, er mwyn peidio amharu ar lefelau'r cymorth ar gyfer y gwasanaethau allweddol uchod, roedd y Gyfarwyddiaeth Cymunedau, a oedd yn darparu gwasanaethau anstatudol yn bennaf, hefyd wedi wynebu toriadau sylweddol i'w chyllideb, ac yr oedd yn cydnabod bod y toriadau hynny'n doriadau nas gwelwyd mo'u tebyg o'r blaen.

Yn wyneb toriadau parhaus, roedd y Cyngor hefyd yn gorfod gwneud penderfyniadau mwyfwy anodd, a hynny ar lefel a oed dyn dechrau cael effaith ar etholwyr. Yr oedd am sicrhau pawb, er hynny, nad oedd y Cyngor yn dymuno gwneud rhai o'r penderfyniadau hyn, ond mai'r ffaith oedd nad oedd ganddo ddewis arall, oherwydd ni allai ddarparu'r gwasanaethau ar lefel yr oedd wedi'u darparu o'r blaen wrth i setliadau ostwng yn barhaus o'r naill flwyddyn i'r nesaf.

O ran cynnal asedau fel y Pafiliynau Chwaraeon Awyr Agored, Pafiliynau mewn Parciau a Chaeau Chwarae yn y dyfodol, roedd yn rhaid i'r Cyngor geisio cydweithio â rhanddeiliaid fel Clybiau a Sefydliadau fel defnyddwyr neu Gynghorau Tref/Cymuned, oherwydd byddai methiant i wneud hynny'n golygu y byddai'r cyfleusterau hyn yn cau gan na fyddai rhyw lawer o fuddsoddiad, os o gwbl, wedi'i ymrwymo iddynt i'w cynnal hyd at y safon sy'n ofynnol i'w defnyddio o dan reoliadau iechyd a diogelwch.

Cododd yr Aelod Cabinet - Cymunedau hefyd y pwynt bod y Cyngor wedi sefydlu ei Strategaeth Ariannol Tymor Canolig (SATC) ym mis Chwefror eleni, ac mai rhan o'r strategaeth honno oedd cwtogi'r cymhorthdal a roddwyd yn flaenorol i Glybiau a Chymdeithasu i gefnogi eu defnydd o'r cyfleusterau a drafodir yn yr adroddiad.

Er gwaethaf hyn, dymunai bwysleisio fod y Cyngor yn awyddus i gydweithio â hwy i sicrhau bod modd iddynt fynd ar drywydd cymorth ariannol drwy TAC.

Roedd Aelod yn cydnabod maint yr arbedion ariannol yr oedd angen eu sicrhau o ran rhoi cymorth ariannol i Gyfleusterau Chwaraeon Awyr Agored, Pafiliynau a Chaeau Chwarae. Gofynnodd a ellid cyflwyno Strategaeth a fyddai o gymorth i Glybiau a Chymdeithasau o safbwynt ariannol, fel eu bod yn gallu parhau i fodoli a chymryd rhan mewn chwaraeon yn y lleoliadau hyn.

Dywedodd y Prif Weithredwr wrth y rhai a oedd yn bresennol fod awdurdodau lleol wedi gorfod wynebu gwirioneddau anodd yn sgil y llymder ariannol, ac nad oedd CBSPO wedi'i eithrio o hynny. Esboniodd nad oedd y Modiwl Gweithredu a oedd yn cefnogi sefydliadau sy'n cynnal gweithgareddau Chwaraeon Awyr Agored ac, yn enwedig, yr ymrwymiad ariannol a roddwyd yn flaenorol gan y Cyngor, yn gynaliadwy mwyach. Ni allai'r Cyngor roi cymorth ariannol i gynnal a chadw cyfleusterau ac nid oedd rhai o'r adeiladau hyn mewn cyflwr da, a byddent yn dirywio ymhellach ac yn gorfod cau yn y pen draw, fel y gwelwyd yn achos 4 neu 5 o Bafiliynau Chwaraeon hyd yma. Yn ddelfrydol, roedd yn rhaid i unrhyw ymrwymiad ariannol hefyd fod ar gyfer y tymor hwy, yn hytrach na threfniant 'ateb cyflym', er mwyn cefnogi darpariaethau Deddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015. Yr oedd yn cydnabod bod TAC yn heriol, ond mai

dyma oedd y ffordd ymlaen. Roedd Cynghorau eraill, fel Castell-nedd Port Talbot, Bro Morgannwg a Chaerfyrddin wedi llwyddo wrth fabwysiadu'r hyn yr oedd CBSPO yn mynd ar ei drywydd, hy y broses TAC, er bod CBS Rhondda Cynon Taf wedi buddsoddi ymhellach yn ei asedau. O dan TAC, byddai Clybiau'n ysgwyddo mwy o gyfrifoldeb dros Bafiliynau a Chaeau Chwarae, er y byddai CBSPO yn dal i'w cefnogi, fel bo'n briodol. Teimlai ei bod hi'n bwysig pwysleisio na fyddai'r Cyngor yn cynyddu taliadau'r flwyddyn nesaf ar gyfer unrhyw un o'r sefydliadau hynny a fyddai'n ymrwymo'n llawn i TAC, ac y byddai'r gronfa honno o arian yn cael ei chefnogi ymhellach drwy Gronfa Gyfalaf yr Awdurdod. Ychwanegodd y byddai cronfa arall yn cael ei neilltuo ar gyfer clybiau a thimau iau, a oedd yn cael eu harwain yn amlach gan wirfoddolwyr, ac nad oedd ganddynt gymaint o incwm â'r Clybiau Hŷn. Ychwanegodd y byddai Cynghorau Tref/Cymuned hefyd yn cael eu holi oherwydd gallent hwythau helpu i liniaru'r pwysau ariannol. Gallai'r Prif Weithredwr ddeall bod Clybiau a Sefydliadau yn amheus ynghylch cynyddu eu cyfrifoldeb dros yr asedau uchod, ond pwysleisiodd eto y byddai peidio gwneud hynny yn arwain at gau mwy o adeiladau am eu bod yn parhau i ddirywio.

Teimlai Aelod y gallai cynigion y Cyngor amharu ar gyfranogiad merched mewn chwaraeon awyr agored. Teimlai hefyd y dylid cael mwy o ryngweithio rhwng y Cyngor a'r holl Glybiau a Sefydliadau sy'n defnyddio'r sefydliadau hynny, er mwyn iddynt allu bod yn fwy ymwybodol o'r broses TAC, a oedd braidd yn gymhleth. Nid oedd un Swyddog TAC ychwaith, ac ni fyddai'r unigolyn hwnnw ar ei ben ei hun yn gallu cyflawni'r gwaith a fyddai'n cael ei greu yn sgil y newidiadau a awgrymir.

Roedd y Pennaeth Gweithrediadau - Gwasanaethau Cymunedol yn cydnabod nad oedd y broses TAC yn syml, ac nad oedd yn rhywbeth y gellid ei ddechrau a'i orffen yn gyflym. Er bod proses ddiwygiedig a gyflwynwyd gan y Grŵp Gorchwyl a Gorffen TAC wedi symleiddio hyn i ryw raddau. Roedd hi'n debygol y byddai sefyllfa yn codi yn y dyfodol agos, lle byddai nifer sylweddol o TACau yn cael eu cyflwyno i'r Cyngor i'w cwblhau o fewn cyfnod cymharol fyr o amser, a gallai hynny olygu bod angen mwy o gymorth gweinyddol er mwyn ymdrin â'r pwysau gwaith ychwanegol hwn, erbyn y dyddiad terfyn ym mis Medi 2020. Pe bai clybiau'n cymryd asedau drosodd drwy drefniant Trwydded, gellid cyflawni hynny'n weddol gyflym, ond pe baent yn cymryd drosodd yr asedau drwy brydles, byddai hynny'n cymryd mwy o amser i'w gwblhau.

Ailbwysleisiodd yr Aelod Cabinet - Cymunedau fod materion i'w hystyried yng Nghaeau Newbridge ar wahân i ardaloedd eraill. Roedd hynny'n golygu ei bod hi'n bosibl na fyddai angen i Glybiau a oedd yn defnyddio'r cyfleusterau yno ymrwymo i unrhyw drefniant TAC, ac na fyddai unrhyw gynnydd mewn ffioedd yn berthnasol i'r Clybiau hynny i ddechrau. Pwysleisiodd hefyd na fyddai unrhyw Glwb na Sefydliad a oedd wedi cyflwyno Mynegiant o Ddiddordeb yn y Cynllun TAC, hyd yn oed pe bai'r mynegiant hwnnw'n dod i law ar ôl y dyddiad cau, yn ddarostyngedig i unrhyw gynigion cymhorthdal ychwanegol.

Teimlai un o'r Aelodau, yn hytrach na bod Clybiau/Sefydliadau a Chynghorau Tref neu Gymuned yn wynebu cynnydd mewn ffioedd yr oeddent cyn hynny'n derbyn cymhorthdal gan yr awdurdod lleol ar eu cyfer, y gallent chwilio am gymorth o ffynonellau eraill, fel rhai o sefydliadau'r 3<sup>ydd</sup> sector.

Dywedodd yr Aelod Cabinet - Cymunedau, pe na bai toriadau'n cael eu cyflwyno yn y meysydd uchod, y byddai'n rhaid cyflwyno'r toriadau mewn meysydd eraill, neu y byddai'n debygol y byddai etholwyr yn wynebu cynnydd o oddeutu 8.5% i'r Dreth Gyngor (y flwyddyn nesaf).

Dywedodd un o'r Aelodau ei fod ef, fel yr holl Aelodau eraill, yn llwyr werthfawrogi'r pwysau ariannol ar y Cyngor yn y gorffennol ac yn y dyfodol. Yr oedd yn cydnabod bod y pwysau hyn yn ddigynsail a bod angen gwneud penderfyniadau anodd iawn er mwyn

cyflawni'r toriadau'n llawn. Yr oedd yn pryderu, fodd bynnag, am yr effaith ar chwaraeon o fewn yr ardal pe bai'n rhaid i Glybiau ysgwyddo costau'n gysylltiedig â'r cymhorthdal gostyngol y byddai'r Awdurdod yn ei dynnu'n ôl. Byddai hyn, fel yr oedd rhai o'r siaradwyr cyhoeddus wedi mynegi, yn cael effaith negyddol ar iechyd meddwl a iechyd corfforol trigolion yn y Fwrdeistref Sirol, ymhlith plant a phobl ifanc a'r henoed fel ei gilydd. Teimlai y byddai hefyd yn arwain at gynnydd mewn ymddygiad gwrthgymdeithasol a throseddu. Ychwanegodd y byddai cynnydd yn nhaliadau Clybiau hefyd yn wrthgynhyrchiol i raddau, gan y byddai llai ohonynt yn gallu cynhyrchu timau o'r naill wythnos i'r llall, a fyddai ymhen amser yn golygu bod Pafiliynau Chwaraeon yn gorfod cau p'run bynnag gan nad oeddent yn cael eu defnyddio.

Dywedodd y Prif Weithredwr mai'r syniad wrth wraidd TAC oedd na fyddai angen i unrhyw Glwb na Chymdeithas wynebu cynnydd mewn cymhorthdal, ac na fyddai angen iddynt wneud hynny pe baent yn cymryd drosodd yr asedau drwy'r broses hon, neu drwy Gytundeb Prydlesu neu Drwydded. Dyma oedd y ffordd ymlaen er mwyn sicrhau bod chwaraeon awyr agored yn gynaliadwy ym mhob cymuned. Byddai hyn ymhen amser o gymorth i sicrhau iechyd a lles unigolion a oedd yn cymryd rhan yn y chwaraeon hynny drwy'r Fwrdeistref Sirol. Dyma oedd yr unig ddatrysiad posibl ar gyfer y tymor hir. Byddai'r Strategaeth sy'n cefnogi TAC yn ffordd o sicrhau parhad chwaraeon yn y Fwrdeistref Sirol.

Dywedodd yr Aelod Cabinet - Cymunedau wrth y Cabinet fod y Cabinet, ynghyd â'r Swyddogion, yn llwyr ymwybodol bod cymryd rhan mewn chwaraeon yn rheolaidd o fudd i iechyd pobl, a bod hynny'n trechu problemau iechyd fel gordewdra, pwysedd gwaed uchel ac achosion o ddiabetes ac ati. Dyna oedd y rheswm pam bod y Cyngor yn ystyried rhoi cymorth ariannol i Glybiau allu cymryd cyfleusterau drosodd. Byddai'r Cyngor yn cwrdd â'r clybiau ac yn cydweithio â hwy er mwyn sicrhau budd i'r naill ochr a'r llall, ac er mwyn parhau i ddarparu chwaraeon awyr agored yn y Fwrdeistref Sirol.

Dywedodd y Pennaeth Gweithrediadau - Gwasanaethau Cymunedol fod Cyngor Bwrdeistref Sirol Castell-nedd Port Talbot yn y gorffennol wedi gorfod tynnu'r cymhorthdal yr oeddent yn ei dalu i'r Clybiau a'r Cymdeithasau yn eu hardal yn ôl oherwydd pwysau ar gyllidebau, a'i fod wedyn wedi cyflwyno TAC. Ers hynny roedd Cyfleusterau Chwaraeon a Chaeau Chwarae wedi parhau i gael eu defnyddio gan dimau a oedd yn cystadlu mewn amrywiaeth o wahanol chwaraeon.

Cwestiynodd y Cadeirydd rai o'r costau a amlinellwyd yn adroddiad y Cabinet (paragraff 3.6) dyddiedig 22 Hydref 2019 o ran yr arbedion yr oedd eu hangen yn gysylltiedig â Phafiliynau Chwaraeon a Chaeau Chwarae ac ati, gan nad oeddent yn cyfateb yn union (o'u croesgyfeirio) â'r rhai a nodwyd yn Atodiad E yr adroddiad, lle'r oedd taliadau amrywiol wedi'u rhestru fesul eitem ar gyfer gwahanol ddefnyddwyr chwaraeon.

Dywedodd y Pennaeth Gweithrediadau - Gwasanaethau Cymunedol fod y taliadau llogi arfaethedig wedi'u cynnwys fel canllaw yn unig i adlewyrchu lefel y cynnydd.

Ychwanegodd y Cadeirydd ei bod wedi cyfrifo y byddai cynnydd cyfartalog o tua £36 i £199 i'r gost o logi cae, felly roedd angen i'r Aelodau a'r cyhoedd a oedd yn cymryd rhan mewn chwaraeon awyr agored gael gwybod a oedd unrhyw amrywiant i'r gost hon, wrth gymharu faint o gemau fyddai'n cael eu chwarae mewn unrhyw ardal Chwaraeon/gae chwarae.

Nododd un o'r Aelodau fod llawer o siaradwyr cyhoeddus yn bresennol yng nghyfarfod heddiw, yn cynrychioli gwahanol Glybiau a Chymdeithasau chwaraeon, a gofynnodd faint o'r rhain oedd yn cymryd rhan mewn chwaraeon mewn cyfleusterau a oedd yn eiddo i'r Cyngor, a beth oedd cyfanswm y timau o'r holl wahanol ardaloedd yn y Fwrdeistref Sirol a oedd yn defnyddio'r cyfleusterau hyn. Gofynnodd hefyd pam bod y

Cyngor yn codi tâl ar dimau fesul gêm yn hytrach na thymor fel yr oedd CBS Rhondda Cynon Taf yn ei wneud.

Esboniodd y Pennaeth Gweithrediadau - Gwasanaethau Cymunedol fod CBSPO yn codi tâl blynyddol am logi ei gyfleusterau, ond bod y tâl hwnnw'n cael ei rannu ymhellach i greu ffioedd fesul gêm.

Aeth yr Aelod yn ei flaen i holi, er enghraifft, pe bai Clwb yn gorfod talu £199 am logi cae ar gyfer gêm gartref, a'i fod yn chwarae 30 o gemau cartref, ai cyfanswm y gost ar gyfer hyn wrth gyfrifo'r cymhorthdal fyddai £5,970?

Dywedodd y Pennaeth Gweithrediadau - Gwasanaethau Cymunedol fod caeau chwaraeon ac ati yn cael eu defnyddio i ddibenion eraill yn ogystal â gemau. Gan hynny, nid oedd y dull o gyfrifo costau o reidrwydd mor syml â'r uchod, gan fod cyfanswm y gost ar draws y tymor yn ddibynnol ar yr holl ddefnydd, hy gemau cynghrair a sesiynau hyfforddi. Ychwanegodd y gellid rhannu hyn ymhellach pe bai gwahanol dimau ac/neu Glybiau yn rhannu cyfleusterau chwaraeon. Yn gyffredinol, roedd y gost yn cael ei chyfrifo ar sail ffi fesul defnydd ar bob achlysur unigol y byddai'r cyfleuster yn cael ei logi, a'i luosogi ar sail y nifer o weithiau y byddai'n cael ei ddefnyddio dros y tymor.

Teimlai'r Aelod y dylai'r dull o gyfrifo'r costau, hy, naill ai fesul sesiwn logi neu ar gyfer y tymor cyfan, fod wedi cael ei esbonio'n symlach yn Atodiad E yr adroddiad, oherwydd nid oedd yn hawdd darllen yr eglurhad ar gyfer y taliadau hynny, ac roedd y dull wedi'i gymhwyso mewn modd anghyson i'r gwahanol chwaraeon.

Roedd y cyfeiriad yn yr Atodiad hwn at y ffaith y byddai caeau chwaraeon ar gyfer Bowlio yn costio £23k o 1 Ebrill 2020 yn enghraifft o hyn. Gofynnodd a oedd y gost hon fesul cyfleuster; fesul Clwb neu fesul grin.

Dywedodd y Rheolwr Grŵp - Priffyrdd a Mannau Gwyrdd fod y costau hyn wedi'u seilio ar y costau y byddai'n rhaid i'r Cyngor fod wedi'u hysgwyddo pe bai'n dal i ddarparu cymhorthdal, yn seiliedig ar gost gyfartalog. Dyna'r gost gyfartalog fesul pafiliwn/fesul Clwb (dros dymor).

Dywedodd Aelod ei bod wedi ymwneud rhywfaint â'r broses TAC yn ardal ei Ward. Cydnabu fod y Cyngor wedi gwneud penderfyniad wrth bennu ei Gyllideb (hy, y SATC) i arbed arian yn gysylltiedig â Chaeau Chwarae, Cyfleusterau Chwaraeon Awyr Agored a Phafiliynau mewn Parciau, drwy leihau'r cymhorthdal yr oedd yn ei ddarparu i'r Clybiau a'r Cymdeithasau sy'n eu defnyddio. Pe na bai'r arbedion a glustnodwyd yn y maes gwasanaeth hwn yn cael eu gwireddu, byddai'n rhaid eu sicrhau yn rhannau eraill o'r Gyfarwyddiaeth Cymunedau, neu mewn gwasanaethau statudol, hy Gofal Cymdeithasol i Oedolion neu Wasanaethau Plant ac Addysg. Teimlai nad oedd ateb rhwydd i hyn. Ychwanegodd ei bod yn pryderu ynghylch effaith y cynigion ar gyfleoedd i ferched gymryd rhan mewn chwaraeon, oherwydd ceir prinder cyfleusterau ar eu cyfer ar hyn o bryd, hy ystafelloedd newid a chawodydd ac ati cyn/ac ar ôl gemau.

Dywedodd y Dirprwy Arweinydd fod y Cyngor bellach yn dechrau teimlo maint y cyni ariannol, a'r setliadau oddi wrth y Llywodraeth Ganolog a Llywodraeth Cymru a oedd yn parhau i ostwng. Yn flynyddol, byddai CBSPO yn dilyn proses gaeth cyn pennu ei Gyllideb. Roedd hyn yn cynnwys ymgynghori â'r cyhoedd er mwyn cael eu mewnbwn ynghylch lle fyddai orau i gyflwyno'r toriadau angenrheidiol. Roedd y cynigion a oedd wedi'u halinio â'r gyllideb hefyd yn cael eu monitro'n rheolaidd yn ystod y flwyddyn hyd at bennu'r SATC, gan Banel y Cyngor ar gyfer Ymchwil a Gwerthuso'r Gyllideb, a hefyd drwy'r broses Trosolwg a Chraffu. Ychwanegodd fod yr holl argymhellion a'r cynigion a gafwyd yn ystod y prosesau hyn a ddilynwyd wedi cael eu hystyried a'u trafod, cyn i'r Cyngor bennu cyllideb gytbwys ar ddechrau'r flwyddyn ariannol. Roedd yn rhaid ystyried

materion yn ystod y broses, fel atebolrwydd, incwm a lefel y Dreth Gyngor y byddai'r awdurdod lleol yn ei chodi, gan mai dyma oedd ei brif ffynhonnell incwm. Ar ôl dilyn y prosesau uchod, byddai'r Cabinet wedyn yn ystyried yr holl gynigion a wnaed drwy ymgynghoriad o fewn y Cyngor rhwng Aelodau/Prif Swyddogion ac yn allanol drwy ymgysylltu â'r cyhoedd, ac ar ôl hynny, byddai'r Cyngor yn pennu ei Gyllideb ar gyfer y flwyddyn i ddod.

O ran y cyfleusterau a oedd yn destun yr adroddiad a oedd wedi cael ei alw i mewn, roedd y Cyngor eisoes wedi gorfod cau 6 Phafiliwn Chwaraeon am resymau'n ymwneud â iechyd a diogelwch, a byddai mwy yn dilyn, pe na bai Clybiau a Chymdeithasau'n ymgysylltu â'r Cyngor i gadw'r rhain yn weithredol drwy brosesau fel TAC (yr oedd yr Awdurdod wedi sefydlu Cronfa ar ei chyfer) neu drwy gymryd drosodd y cyfleusterau hynny drwy Gytundeb Prydles neu Drwydded ac ati. Roedd Clwb Rygbi a Phêl Droed Bryncethin wedi ymgysylltu â'r Cyngor ynghylch TAC, ac wedi derbyn rhywfaint o gymorth ariannol drwy'r Gronfa TAC. Yn sgil hyn a ffrydiau cyllido eraill, yr oedd wedi gallu darparu cyfleuster o'r radd flaenaf, ac ychwanegodd y gallai Clybiau eraill ddilyn esiampl y clwb ac uwchraddio a gwella'r cyfleusterau yr oeddent hwy yn eu defnyddio hefyd.

Roedd nifer o Glybiau Chwaraeon o fewn y Fwrdeistref Sirol yn eu cynnal eu hunain, ac yn ariannol gydnerth, a dymuniad y Cyngor oedd gweithio gyda'r holl randdeiliaid allweddol er mwyn cyflawni hyn. Esboniodd y Dirprwy Arweinydd y byddai cydweithio fel hyn wrth symud ymlaen o gymorth i gadw cyfleusterau ar agor a sicrhau eu bod yn parhau i gael eu defnyddio, yn hytrach na'u gweld yn gorfod cau gan nad oeddent yn cael eu cynnal.

Ar wahân i'r Gronfa TAC, ychwanegodd y Dirprwy Arweinydd y byddai cronfa ar wahân yn cael ei sefydlu ar gyfer timau ifanc ac iau nad oes ganddynt ryw lawer o gyllid eu hunain, os o gwbl, ac sy'n fwy dibynnol ar wirfoddolwyr i'w helpu i gymryd rhan mewn chwaraeon, fel y crybwyllwyd yn gynharach yn y drafodaeth.

Yr oedd cymhlethdodau yng Nghaeau Newbridge, ac mewn un neu ddwy o ardaloedd Chwaraeon eraill o fewn y Fwrdeistref Sirol lle'r oedd amryw o wahanol dimau'n gwneud defnydd o'r cyfleusterau ayyb, byddai angen i'r Cyngor fabwysiadu proses wahanol i'r hyn a gynigiwyd i'r holl ardaloedd eraill ar gyfer y rhain, ond nid oedd penderfyniad llawn ynghylch y broses honno hyd yma.

Gwnaeth y pwynt bod oddeutu £429k o arbedion wedi'u clustnodi yn y gyllideb a bennwyd y llynedd mewn perthynas â Chaeau Chwarae, Cyfleusterau Chwaraeon Awyr Agored a Phafiliynau mewn Parciau. Roedd y swm hwn yn sylweddol, a phe na bai'r lefel honno o arbedion yn cael ei sicrhau drwy'r cynnig hwn, byddai angen cael hyd i'r arbedion yn rhywle arall, ac nid oedd unrhyw gynigion eraill wedi cael eu cyflwyno lle gellid sicrhau'r lefel honno o arbedion. Yr oedd hefyd am dynnu sylw at dystiolaeth ar wefan y Cyngor o'r graddau yr oedd cynigion y Cyngor yn gyson â'i SATC, ar ffurf adroddiadau a chofnodion o Bwyllgorau fel y Cabinet, Pwyllgorau Trosolwg a Chraffu (yn enwedig y Pwyllgor Trosolwg a Chraffu Corfforaethol) a'r Cyngor llawn.

Roedd y Cyngor yn gwbl agored a thryloyw ynghylch ei fwriadau yn gysylltiedig â'i Gyllideb a chyfanswm yr arbedion yr oedd angen eu sicrhau, a hefyd yr arbedion fesul Cyfarwyddiaeth.

Roedd gan Bwyllgorau fel yr uchod hefyd adroddiadau Perfformiad a Rheoli'r Trysorlys a oedd yn amlinellu'r pwysau ar y gyllideb drwy gydol y flwyddyn, gan nodi'r arbedion a oedd wedi'u cynnig mewn meysydd gwasanaeth fesul eitem.

Byddai'r Cyngor hefyd yn chwilio am ffynonellau cymorth i helpu Clybiau a Chymdeithasau, drwy'r Gymdeithas Pêl Droed, Undeb Rygbi Cymru a Chymdeithas Criced Cymru. Gellid cysylltu â Llywodraeth Cymru hefyd.

Dywedodd hefyd y gallai Clybiau a Chymdeithasau eu hunain ennill cyllid grant o ffynonellau nad oedd y Cyngor yn gallu cael mynediad atynt. Gallai'r cymorth ariannol hwn hefyd eu helpu i gymryd asedau drosodd oddi wrth yr awdurdod lleol.

Cydnabu fod angen gwella'r ymgynghori rhwng y Cyngor a'r Clybiau a'r Cymdeithasau o hyn allan, ond bod angen i'r ddwy ochr wneud ymdrech. O ganlyn a chyflawni hyn yn llwyddiannus, yr oedd yn hyderus y gellid gwneud cynnydd o ran cymryd asedau drosodd yn y dyfodol, heb leihau cyfranogiad Clybiau ledled y Fwrdeistref Sirol mewn chwaraeon.

Ychwanegodd yr Aelod Cabinet - Cymunedau, pe bai Clybiau a Sefydliadau'n gweithio gyda'r Cyngor, ni fyddai angen iddynt dalu'r gost lawn i ddefnyddio a chynnal yr asedau, oherwydd y byddent yn derbyn cymorth ariannol drwy TAC yn lle hynny. Byddai dilyn y broses hon yn golygu llai o gost wrth iddynt gymryd drosodd cyfleusterau, a allai fod yn ddull mwy cynaliadwy o weithredu dros y tymor hwy.

Ychwanegodd y Prif Weithredwr fod y Cyngor yn croesawu Mynegiannau o Ddiddordeb am gyllid TAC gan yr holl Glybiau ac ati. Byddai angen cyflwyno Achos Busnes i gefnogi hynny wedyn. Roedd yn rhaid cyrchu arian o'r gronfa TAC cyn y dyddiad cau, ond pe bai clwb yn mynegi diddordeb mewn manteisio ar gyfleoedd ariannol y gronfa, ond yn methu'r dyddiad cau, ni fyddai'n colli cyfle oherwydd hynny.

Dywedodd y Swyddog Trosglwyddo Asedau Cymunedol wrth yr holl Glybiau, Cymdeithasau a Sefydliadau i gysylltu ag ef, ac wedyn byddai'n ymweld â hwy i drafod TAC, er mwyn iddynt gael dealltwriaeth well o'r broses.

Dywedodd Aelod fod llawer o drigolion a rhanddeiliaid ledled Bwrdeistref y Sir yn elwa ar Gyfleusterau Chwaraeon a Chlybiau lechyd ac ati, yn ogystal â chadw'n heini drwy gerdded mewn caeau chwarae ac ar lwybrau cyhoeddus. Yng ngoleuni'r cyfyngiadau ariannol yr oedd y Cyngor yn eu hwynebu a olygai bod yn rhaid iddo ystyried tynnu'r cymhorthdal yr oedd wedi'i roi yn y gorffennol i Glybiau ar gyfer llogi caeau a phafiliynau chwaraeon ac ati, teimlai y dylai CBSPO gysylltu â sefydliadau eraill fel yr Awdurdod lechyd er mwyn pontio'r bwlch ariannu, i gael cymorth i ariannu asedau Chwaraeon.

Nododd Aelod y gwaith a oedd wedi'i gyflawni yng Nghlwb Rygbi a Phêl Droed Bryncethin ar adeilad y clwb ac ati, a gofynnodd sut yr oedd y clwb wedi sicrhau cyllid er mwyn creu cyfleuster mor ardderchog.

Dywedodd y Prif Weithredwr ei bod hi wedi cymryd dros 3 blynedd o negodi rhwng y Clwb a'r awdurdod lleol cyn y bu modd cwblhau'r gwaith ar yr uchod. Dros y cyfnod hwnnw roedd y Clwb wedi sicrhau cyllid TAC a chyllid o ffynonellau ariannu eraill, gan gynnwys cyllid oddi wrth Lywodraeth Cymru. Roedd rhanddeiliaid Clwb Rygbi a Phêl Droed Bryncethin wedi bod yn amyneddgar dros y cyfnod hwn; wedi cael cymorth gan lawer o wirfoddolwyr ac wedi dangos brwdfrydedd mewn gweithio gyda'r Cyngor drwy gydol y broses. Canlyniad yr holl waith caled hwn ymhen amser oedd cyfleuster o'r safon uchaf.

Roedd hyn yn cloi'r drafodaeth ar alw penderfyniad y Cabinet i mewn yn gysylltiedig â Chaeau Chwaraeon, Cyfleusterau Chwaraeon Awyr Agored a Phafiliynau mewn Parciau, a wnaed yn ei gyfarfod ar 22 Hydref 2019, felly cynhaliodd yr Aelodau bleidlais drwy ddangos dwylo, er mwyn canfod a ddylid cyfeirio'r penderfyniad yn ôl i sylw'r Cabinet er ystyriaeth bellach ai peidio. Canlyniad y bleidlais, ar sail penderfyniad y mwyafrif, oedd cyfeirio'r eitem yn ôl i'r Cabinet ar sail y canlynol:-

## Casgliadau:

Mynegodd y Pwyllgor bryderon ynghylch y broses TAC. Er bod y Pwyllgor yn cydnabod y gwaith rhagorol a gyflawnwyd gan y Swyddog TAC, teimlai'r adnoddau nad oedd digon o adnoddau ar gyfer y broses, a'i bod yn dal yn rhy gymhleth i lawer o glybiau ei hystyried, er ei bod wedi cael ei symleiddio yn ddiweddar. Oherwydd y cynnydd posibl mewn TACau hyd at ddyddiad cau mis Medi 2020, mae'r Pwyllgor yn argymell y dylid adolygu'r broses TAC a'r broses er mwyn i glybiau ymrwymo i Gytundebau Trwyddedu.

Mynegodd y Pwyllgor bryderon hefyd ynghylch pa mor hir yr oedd hi'n cymryd i gwblhau proses TAC ar hyn o bryd, a chodi pryderon pellach ynghylch nifer y trosglwyddiadau a oedd yn cael eu cwblhau. Fodd bynnag, roedd y TAC a gwblhawyd yn ddiweddar gan Glwb Rygbi Bryncethin yn gyfle i ddangos i glybiau chwaraeon/grwpiau cymunedol eraill sut y gellir cyflawni'r broses, ac mae'r Pwyllgor felly'n argymell y dylid llunio Astudiaeth Achos o Glwb Rygbi Bryncethin i'w rhannu er gwybodaeth â chlybiau chwaraeon/grwpiau cymunedol eraill.

Mynegwyd pryderon pellach gan y Pwyllgor ynghylch y broses TAC ar gyfer Caeau Newbridge. Cydnabu'r aelodau y gallai Caeau Newbridge fod yn broses ansafonol, ond roeddent yn teimlo nad oedd digon o wybodaeth yn adroddiad y Cabinet ar 22 Hydref 2019 i ddeall y materion yn gysylltiedig â CAT Caeau Newbridge. Argymhellwyd felly bod adroddiad pellach yn cael ei gyflwyno er eglurder.

Mynegodd y Pwyllgor bryder nad oes digon o wybodaeth yn adroddiad y Cabinet ar 22 Hydref 2019 ynghylch nifer y clybiau a thimau chwaraeon yr effeithir arnynt yn sgil newidiadau i gynnydd mewn ffioedd llogi a faint o gemau fydd yn cael eu chwarae ar y caeau. Mae'r Pwyllgor felly yn argymell y dylid darparu mwy o fanylion er mwyn sicrhau eglurder.

Mynegwyd pryderon hefyd gan y Pwyllgor nad oedd digon o wybodaeth wedi'i darparu yn adroddiad y Cabinet ar 22 Hydref 2019 yn gysylltiedig â'r taliadau. Nodwyd bod y ffigurau a ddarparwyd yn dangos y tal blynyddol, ond heb ddadansoddi hynny ar sail ffi fesul defnydd. Ar ben hynny, nodwyd nad yw'r wybodaeth ariannol yn eglur, a'i bod yn gamarweiniol o ystyried yr enghreifftiau yn Atodiad E yr adroddiad. Tynnodd yr Aelodau hefyd sylw at y ffaith ei bod hi'n ymddangos fel pe bai'r incwm a gynhyrchir yn fwy na'r arbedion i'w sicrhau. Mae'r Pwyllgor felly'n argymell, er eglurder, y dylid rhoi mwy o fanylion ynghylch faint y bydd y cynigion yn ei gostio i glybiau fesul tymor, ac y dylid diwygio Atodiad E yn adroddiad y Cabinet yn unol â hynny.

Nododd yr aelodau Gofnod Penderfyniad y Cabinet o ran yr Asesiad Effaith ar Gydraddoldeb. Yn benodol lle cyfeirir at yr effaith neilltuol ar aelodau hŷn ac iau o gymdeithas, a nodwyd y dylid 'neilltuo cronfa ar gyfer y categori hwn o ddefnyddwyr er mwyn parhau i'w cynorthwyo i gael mynediad at gyfleusterau'. Nodwyd y byddai adroddiad pellach yn cael ei gyflwyno gerbron y Cabinet ar y cyfle cyntaf. Mae'r Pwyllgor felly'n argymell y dylai'r Cabinet gyflwyno'r adroddiad hwn ar y cyfle cyntaf, a sicrhau eglurder ynghylch y gronfa.

Daeth y cyfarfod i ben am 12:40

### PWYLLGOR TROSOLWG A CHRAFFU CORFFORAETHOL - DYDD GWENER, 24 IONAWR 2020

### COFNODION CYFARFOD Y PWYLLGOR TROSOLWG A CHRAFFU CORFFORAETHOL A GYNHALIWYD YN SIAMBR Y CYNGOR - SWYDDFEYDD DINESIG, STRYD YR ANGEL, PEN-Y-BONT AR OGWR CF31 4WB DYDD GWENER, 24 IONAWR 2020, AM 09:30

## <u>Presennol</u>

Y Cynghorydd CA Green – Cadeirydd

S Aspey N Clarke DK Edwards JR McCarthy RMI Shaw JH Tildesley MBE KJ Watts TH Beedle RJ Collins A Hussain AA Pucella JC Spanswick E Venables A Williams JPD Blundell PA Davies M Jones JC Radcliffe RME Stirman MC Voisey AJ Williams NA Burnett SK Dendy MJ Kearn KL Rowlands T Thomas LM Walters

### Ymddiheuriadau am Absenoldeb

MC Clarke, HJ David, P Davies, J Gebbie, T Giffard, DG Howells, DRW Lewis, JE Lewis, RL Penhale-Thomas, B Sedgebeer, SG Smith, G Thomas, CA Webster, DBF White a/ac JE Williams

### Swyddogion:

Mark Galvin	Uwch Swyddog Gwasanaethau Democrataidd - Pwyllgorau
Lindsay Harvey	Cyfarwyddwr Corfforaethol – Addysg a Chymorth i Deuluoedd
Gill Lewis	Pennaeth Cyllid a Swyddog 151 Dros Dro
Rachel Pick	Swyddog Cymorth Craffu
Zak Shell	Pennaeth Gwasanaethau Cymdogaeth
Mark Shephard	Prif Weithredwr
Kevin Stephens	Cynorthwy-ydd Gwasanaethau Democataidd
Tracy Watson	Swyddog Cymorth Craffu
Kelly Watson	Prif Swyddog – Gwasanaethau Cyfreithiol, Adnoddau Dynol a
-	Rheoleiddio

### Gwahoddedigion:

Cynghorydd Dhanisha Patel Aelod Cabinet - Lles a Chenedlaethau Dyfodol

### 16. <u>ETHOL CADEIRYDD</u>

Cynigwyd, eiliwyd a phasiwyd yn unfrydol, y dylid enwebu'r Cynghorydd Spanswick fel Cadeirydd y cyfarfod.

<u>CYTUNWYD</u>: Ethol y Cyngh. JC Spanswick yn Gadeirydd cydgyfarfod y Pwyllgor Trosolwg a Chraffu Corfforaethol a Phwyllgorau Trosolwg a Chraffu Testun 1, 2 a 3.

## 17. DATGANIADAU O FUDDIANNAU

Dim.

## 18. STRATEGAETH ARIANNOL Y TYMOR CANOLIG 2020-21 I 2023-24

Croesawyd y Gwahoddedigion i'r cyfarfod gan y Cadeirydd.

Rhoddodd y Prif Weithredwr gyflwyniad byr o'r adroddiad, gan wahodd cwestiynau gan Aelodau i ddilyn.

Cyfeiriodd Aelod at dudalen 5 o'r adroddiad ac, yn nhermau cyd-destun polisi, nododd fod rhai o wahanol bwysau ariannol y Cyngor yn ymwneud â deddfwriaeth a rheoliadau newydd a osodwyd arnyn nhw gan Lywodraeth Cymru. Roedd y rhain yn cynnwys, er enghraifft, rheoliadau Deddf yr laith Gymraeg ac ymrwymiadau a orfodwyd trwy Ddeddf Llesiant Cenedlaethau'r Dyfodol (Cymru). Yn aml, doedd y rhain ac eraill ddim yn cael eu hariannu gan Lywodraeth Cymru ac felly, gofynnodd os oedd yr achos yn cael ei gyflwyno i rai fel y rhain, y Llywodraeth Ganolog a CLILC ayyb., i sicrhau bod lefel briodol o ariannu ar gael i CBSP gyflenwi'r rhain.

Yn ôl y Prif Weithredwr, roedd yr Arweinydd yn gohebu'n gyson gyda Gweinidogion er mwyn ceisio sicrhau arian i gefnogi'n ariannol y gofynion deddfwriaethol newydd a osodir ar awdurdodau lleol yn nôl a gyfeirir uchod. Ar adegau, fe fyddai Llywodraeth Cymru'n hysbysu fod adnoddau ychwanegol wedi'u darparu mewn setliadau awdurdodau lleol er mwyn gweithredu eu hawl i gyflawni'r ymrwymiadau a osodwyd arnyn nhw trwy ofynion deddfwriaethol newydd. Ar y llaw arall, weithiau doedd dim ariannu ar gael ac roedd awdurdodau lleol felly'n gorfod darparu hyn fel rhan o'u hadnoddau presennol. Roedd yn cydnabod, fodd bynnag, fod hyn yn broblem, os nad oedd ariannu o'r fath yn cael ei ddarparu, bod hyn yn faich barhaus ar, nid yn unig CBSP, ond awdurdodau lleol eraill hefyd.

Roedd rhaid i'r Cyngor, fodd bynnag, gyflawni ei holl swyddogaethau o ran rheoliadau, rheolau a deddfwriaeth newydd, p'un ai wedi'u hariannu ai peidio, gan y byddai methu â gwneud hynny'n arwain at sefyllfa o beidio â chydymffurfio pan fo'r Cyngor yn cael ei archwilio ar wahanol elfennau o'i waith a'i berfformiad gan Swyddfa Archwilio Cymru.

Ychwanegodd y Pennaeth Ariannol Dros Dro a Swyddog S 151 fod ariannu gan Lywodraeth Cymru weithiau'n cael ei ddyrannu a thro arall ddim. Enghraifft o hyn oedd ei bod wedi cefnogi'r Awdurdod yn ariannol mewn perthynas ag lechyd a Gofal Cymdeithasol ond nid ar Anghenion Dysgu Ychwanegol (ADY) sydd, fel canlyniad, wedi rhoi pwysedd ar gyllideb y Cyngor.

Cyfeiriodd Aelod at Atodiad B o'r adroddiad a Chynigion Lleihau'r Gyllideb mewn perthynas â thymor presennol yr MTFS gyda golwg ar Gludiant rhwng y Cartref a'r Ysgol. Teimlodd y dylid edrych ar hyn yn fwy manwl mewn cydweithrediad â Llwybrau Diogel i'r Ysgol, er mwyn sicrhau fod cludiant i blant yn parhau lle nad oedd llwybr diogel at unrhyw ysgol yn bodoli ac, i'r gwrthwyneb, ystyried lleihau darpariaeth cludiant rhwng y Cartref a'r Ysgol lle'r oedd Llwybrau Diogel o'r fath at ysgolion yn bodoli. Ychwanegodd na ddylid gwneud toriadau lle'r oedd galw sylweddol ymysg disgyblion a oedd yn dibynnu ar gludiant i'r ysgol, lle bo'n bosib. Ceir enghraifft o hyn yn Ysgol Gynradd Coety lle'r oedd rhai disgyblion, oherwydd diffyg llwybr cerdded diogel i'r ysgol, yn derbyn cludiant rhwng y cartref a'r ysgol.

Roedd Cyfarwyddwr Corfforaethol – Addysg a Chymorth i Deuluoedd, yn cydnabod pwysigrwydd yr uchod, yn ogystal â'r angen i ystyried lleoliadau adeiladu ysgolion newydd wrth ystyried datblygiadau mawr o dai newydd cyfagos roedd yn eu gwasanaethu ac ardal y dalgylch ehangach yn ei gyfanrwydd. Hysbysodd fod yr Adran Addysg yn gweithio'n agos ag Adrannau Priffyrdd a Chynllunio'r Cyngor ynghylch hyn a darpariaeth Llwybrau Diogel i'r Ysgol, sef yr hyn yr oedd yn ofynnol i awdurdodau lleol ei ddarparu os/pryd bynnag y bo'r angen, yn unol â'r ddeddfwriaeth berthnasol.

Teimlodd un Aelod ei fod hefyd yn bwysig i ystyried yn fanwl darparu lleoedd digonol mewn ysgolion newydd (Band B) (yn ogystal â Llwybrau Diogel i'r Ysgol), ar gyfer yr ardaloedd roedden nhw'n eu gwasanaethu a bod hyn yn rhywbeth y dylid ei ystyried fel rhan o esblygiad Cynllun Datblygu Lleol y Cyngor.

Ychwanegodd yr Aelod Cabinet – Addysg ac Adfywio, fod gan Deithio Llesol hefyd rhan i'w chwarae mewn perthynas â'r uchod.

Hysbysodd yr Aelod Cabinet – Cymunedau, fod CBSP wedi llwyddo yn ei gais/ceisiadau am arian grantiau ar gyfer Teithio Llesol er mwyn annog ffurf ar deithio a fydd yn hybu iechyd a lles pobl, yn hytrach na'u bod yn teithio gyda bws neu gar ayyb. Gall Teithio Llesol hefyd gysylltu ardaloedd eang o'r Cyngor Bwrdeistref, un ai trwy lwybrau troed neu lwybrau seiclo.

Cyfeiriodd Aelod at EFS41 o Atodiad B, lle cyfeiri at y cynnig o fynd ar ôl ad-daliad cost llawn cludiant Ôl-16. Ei theimlad hi oedd y gallai hyn fod o anfantais i'r bobl hynny sy'n byw mewn lleoliadau lle'r oedd mwy o amddifadedd o fewn y Cyngor Bwrdeistref, megis y dyffryn a'r ardaloedd mwy gwledig, wrth iddyn nhw ystyried dilyn cymwysterau galwedigaethol ac addysg uwch mewn ysgolion a cholegau.

Atgoffodd Cyfarwyddwr Corfforaethol – Addysg a Chymorth i Deuluoedd yr aelodau fod ymarferiad ymgynghori newydd ddod i ben ynghylch Addysg a Chludiant rhwng y Cartref a'r Ysgol Ôl-16, gyda chost darparu'r olaf oddeutu £500mil y flwyddyn, a oedd yn cyfrannu'n arwyddocaol at orwariant y Gyfarwyddiaeth, rhywbeth a oedd angen mynd i'r afael â hi, er mwyn i'r Adran Addysg lwyddo i gael cyllideb gytbwys. Dywedodd ymhellach fod ganddo ymrwymiad i ddiogelu ei wasanaethau statudol a bod Cludiant Ôl-16 yn faes gwasanaeth anstatudol. Gan nad oedd y rhan hon o'r gyllideb i wynebu toriadau hyd nes 2021-22, roedd y cyfamser yn rhoi cyfle i'r Awdurdod Addysg i weithio gyda darparwyr cludiant, Coleg Pen-y-bont a rhai o'r rhanddeiliaid eraill, gyda golwg ar edrych ar ffyrdd o dorri ar gostau presennol, er mwyn ceisio cadw rhai o elfennau'r cludiant a ddarperir ar hyn o bryd.

Cyfeiriodd Aelod at EFS33, lle sonnir am y cynnig i dynnu'n ôl Hybryngwyr ar wasanaethau cludiant ysgolion cynradd lle bo llai nag 8 disgybl yn teithio. Ystyriodd hyn yn risg ac felly, gofynnodd sut fyddai modd lliniaru'r risg yma.

Roedd Cyfarwyddwr Corfforaethol - Addysg a Chymorth i Deuluoedd yn cydnabod hyn, gan ychwanegu fod angen cludiant penodol i rai dysgwyr er mwyn delio â'u hanghenion ac y byddai'r math hwn o gludiant yn parhau i gael ei gynnig, gan ei fod yn ddyletswydd statudol i wneud hynny, h.y. ar gyfer disgyblion ADY ayyb. Lle bynnag y bo hynny'n bosib, fe fyddai'r Cyngor yn edrych ar liniaru'r risg trwy leihau'r nifer o bobl sy'n teithio mewn cerbyd ar unrhyw un amser, yn ogystal â sicrhau fod pob cerbyd cludo yn cael ei ystyried yn ôl ei rinweddau, achos wrth achos, ond gan sicrhau nad oes unrhyw gyfaddawdu ar ddeddfwriaeth lechyd a Diogelwch yn nhermau diogelwch dysgwyr. Ychwanegodd ymhellach fod yr arbedion angenrheidiol yn y maes yma hefyd yn fynegol ar hyn o bryd, ac felly'n gallu bod yn destun newid.

Cyfeiriodd Aelod at EFS56 a'r cynnig i ddiddymu'r Tîm Datganiadau, wrth i'r Ddeddf ADY symud tuag at ddatblygu Cynlluniau Datblygu Unigol gan ysgolion. Gofynnodd a oedd y cynnig wedi'i ohirio hyd nes 2021-22.

Cadarnhaodd Cyfarwyddwr Corfforaethol – Addysg a Chymorth i Deuluoedd fod hwn yn gynnig gwyliadwrus ar hyn o bryd, gan na wyddid eto pa newidiadau'n union y byddai'r Ddeddf ADY yn eu cyflwyno. Y teimlad oedd y byddai rhai newidiadau'n effeithio ar Ddatganiadau i'r unigolion hynny gydag AAA ac y byddai hefyd yn cynyddu'r baich gwaith i Seicolegwyr Addysg.

### PWYLLGOR TROSOLWG A CHRAFFU CORFFORAETHOL - DYDD GWENER, 24 IONAWR 2020

Gofynnodd Aelod a fyddai hyn yn arwain at Ddatganiadau'n cymryd mwy o amser i'w prosesu. Ateb Cyfarwyddwr Corfforaethol – Addysg a Chymorth i Deuluoedd oedd efallai neu efallai ddim. Ychwanegodd, fodd bynnag, ei bod hi'n ddyletswydd statudol prosesu a chwblhau'r Datganiadau'n llawn o fewn 26 wythnos.

Cyfeiriodd Aelod at EFS54, a chynnig am ostyngiad pellach yn y cyfraniad at Gonsortiwm Canolbarth y De. Gofynnodd sut fyddai hyn yn effeithio ar gyllideb Addysg y Cyngor.

Yn ôl Aelod Cabinet - Addysg ac Adfywio, yr effaith cyffredinol ar gyllideb flynyddol Addysg fyddai gostyngiad o bron i £100mil.

Ychwanegodd Cyfarwyddwr Corfforaethol – Addysg a Chymorth i Deuluoedd, y caiff y gostyngiad hwn effaith ar staff swyddfa gefn ac nid effaith yn nhermau gostyngiad yng nghyllideb ysgolion fel y cyfryw. Ychwanegodd ymhellach, er y nodwyd yn yr adroddiad, Atodiad (B) y byddai hyn gyfystyr â chyfanswm gostyngiad o 10% o'r gyllideb, mae wedi'i addasu i 3% erbyn hyn.

Cyfeiriodd Aelod at EFS57, adolygiad pellach o strwythurau staffio ar draws Addysg a Chymorth i Deuluoedd, gan ofyn a gafodd yr adolygiad hwn ei gynnal eto.

Hysbysodd Cyfarwyddwr Corfforaethol – Addysg a Chymorth i Deuluoedd, fod yr adolygiad hwn yn effeithio ar yr holl Gyfarwyddiaeth ac y byddai cynigion yn ymwneud â hyn yn destun adroddiad i'r CMB ym mis Ebrill. Rhagwelodd y byddai'r newidiadau'n cael eu cadw i'r lleiaf posib ac y byddai'n bennaf yn ymwneud â pheidio â llenwi swyddi gwag ymysg staff ac, o bosib, ymddeoliadau cynnar/dileu swyddi'n wirfoddol.

Nododd Aelod, yn SSW19, 20 a 22, fod y Cyngor yn edrych, fel rhan o arbedion, i adolygu'r Contract partneriaeth gyda Halo, yn ogystal â lleihau oriau'r gwasanaethau a ddarperir mewn Canolfannau Hamdden a Llyfrgelloedd. Teimlodd y byddai hyn yn lleihau diwylliant o fewn i'r Cyngor Bwrdeistref, yn ogystal â chyfaddawdu iechyd a lles trigolion y CBS.

Cadarnhaodd Pennaeth Gofal Cymdeithasol Oedolion y byddai oriau gostyngol mewn Canolfannau Hamdden a Llyfrgelloedd yn cael eu cadw i'r lleiaf posib yn nhermau effaith ar y gwasanaethau a ddarperir yn bresennol yn y meysydd hyn. Fodd bynnag, roedd y gostyngiadau ar gyllideb a osodwyd ar Gyfarwyddiaeth y Gwasanaethau Cymdeithasol yn golygu bod yn rhaid gwneud rhai arbedion effeithlonrwydd, er bod y rhain yn fach iawn yn nhermau canrannau o'u cymharu â maint cyllideb lawn y Gyfarwyddiaeth.

Cyfeiriodd Aelod at SSW29, yn ymwneud ag adolygiad pellach o strwythurau staffio ar draws meysydd Gwasanaethau Oedolion a Phlant. Mynegodd bryder ynglŷn â hyn, yn enwedig mewn perthynas â Gweithwyr Cymdeithasol lle, yn hanesyddol, ceir anhawster recriwtio a chadw'r gweithwyr proffesiynol hyn. Roedd baich achosion yn parhau'r un fath, neu'n cynyddu hyd yn oed, ac felly ei obaith oedd na fyddai'r pwysedd gwaith yn y maes gwasanaeth tra phwysig hwn yn cael ei gyfaddawdu trwy unrhyw gynigion strwythuro posib.

Hysbysodd Pennaeth Gofal Cymdeithasol Oedolion fod beichiau gwaith pob Gweithiwr Cymdeithasol yn gorfod cael eu cyfarfod o fewn llinellau amser rhagnodedig, gan gynnwys yn unol â deddfwriaeth, ac felly wedi'u diogelu'n ofalus. Roedd hyn yn arbennig o bwysig, gan fod y gwaith yn ymwneud â rhai o'r bobl fwyaf bregus yn y gymdeithas.

Gofynnodd Aelod faint oedd yn weddill o'r Contract rhwng CBSP a Halo yn nhermau cyfrifoldebau'r cwmni yma i gynnal y cyfleusterau hamdden.

Yn ôl y Prif Weithredwr, fe ddechreuodd y Contract yn 2012 ac fe ddaw i ben yn 2026/27.

Cyfeiriodd Aelod at COM26, chwilio i mewn i'r posibilrwydd o godi ar ddefnyddwyr gwasanaeth Shopmobility yng nghanol tref Pen-y-bont, er mwyn lleihau/dileu'r lefel bresennol o gymhorthdal neu, fel arall, bydd rhaid cau'r gwasanaeth. Teimlodd y dylai'r gwasanaeth hwn barhau ar ryw ffurf neu'i gilydd, gan fod yr anabl a'r henoed yn dibynnu arno. Roedd wedi siarad â rhai o'r defnyddwyr ac yn cadarnhau fod yr adborth a gafodd yn adlewyrchu'r teimlad y bydden nhw'n derbyn codiad yn y tâl.

Hysbysodd y Prif Weithredwr fod y gwasanaeth Shopmobility wedi bod yn destun adroddiad i'r Cabinet yr wythnos hon, lle'r cytunwyd, yn unol ag elfen o arbed sy'n angenrheidiol o dan MTFS y Cyngor, fod yr oriau'n cael eu lleihau, yn ogystal â chyflwyno tâl o £3 am y gwasanaeth yn y dyfodol. Ymgymerwyd ag ymgynghoriad yn flaenorol, gyda'r adborth yn cadarnhau nad oedd gwrthwynebiad mawr ymysg defnyddwyr i'r cynigion. Teimlodd fod hyn yn gyfaddawd rhesymol, er mwyn gwneud y newidiadau angenrheidiol wrth barhau i gynnal y gwasanaeth.

Cyfeiriodd Aelod at Comm42 a 42a, adolygiad o wasanaethau parciau a meysydd chwarae a throsglwyddo caeau/pafiliynau trwy'r Trosglwyddo Asedau Cymunedol (TAC), yn eu tro, a gofynnodd a oedd adnoddau ariannol a staffio digonol am fod ar gael i gefnogi Clybiau a Mudiadau a fyddai'n dymuno cymryd cyfrifoldeb am asedau trwy TAC.

Hysbysodd Aelod Cabinet – Cymunedau, fod cynigion i fuddsoddi mewn staff a chyllid ychwanegol i gefnogi TAC (i Glybiau ayyb.) ac ychwanegodd y Pennaeth Cyllid Dros Dro a'r Swyddog S151, y byddai £500mil yn cael ei neilltuo ar gyfer yr olaf mewn cronfeydd-wrth-gefn wedi'u clustnodi.

Mewn ymateb i gwestiwn pellach gan Aelod, cadarnhaodd Aelod Cabinet - Cymunedau, fod yr arbedion a glustnodwyd yn 2020-21 a 2021-22 am gael eu gwneud, hyd yn oed os bydden nhw'n cymryd mwy o amser i'w gwireddu nag a ragwelwyd.

Cyfeiriodd Aelod at gynigion i leihau defnydd Teledu Cylch Cyfyng, yn enwedig gyda golwg ar gamerâu ar gyfer cyfrif y nifer o ymwelwyr yn ein trefi a gofynnodd a oedd unrhyw drafodaethau wedi'u cynnal gyda'r Heddlu ac unrhyw rhanddeiliaid eraill, gyda golwg ar geisio rhyw fath o gydariannu i gynnal y ddarpariaeth bresennol.

Cadarnhaodd y Prif Weithredwr mai dymuniad CBSP ydy i'r Comisiynydd Heddlu a Throseddu i wneud cyfraniad tuag at ddarpariaeth Teledu Cylch Cyfyng mewn lleoedd cyhoeddus, gan gynnwys ar gyfer digwyddiadau canol tref. Fodd bynnag, hyd yn hyn, doedd dim wedi'i gytuno. Roedd y Cyngor bellach hefyd yn edrych at weithio, o bosib, gydag awdurdodau lleol eraill, i ddarparu Teledu Cylch Cyfyng ar y cyd. Roedd y cyfarpar ym mhrif Uned Teledu Cylch Cyfyng y Cyngor yn Storfa Bryncethin hefyd angen ei ddiweddaru, felly fe fyddai angen gwariant pellach rhywbryd yn y dyfodol i sicrhau cyfarpar newydd o'r fath. Ychwanegodd ei fod yn rhesymol ystyried darparu Teledu Cylch Cyfyng trwy gyfrwng aml-asiantaeth, gan gynnwys mewnbwn gan yr Heddlu, gan y byddai hyn yn helpu lleihau troseddu ac ymddygiad gwrthgymdeithasol, nid yn unig yn y trefi, ond mewn cymunedau eraill hefyd.

Ychwanegodd y Dirprwy Arweinydd y byddai'r Cyngor hefyd yn parhau i ofyn i Lywodraeth Cymru am gymorth i ariannu darpariaeth Teledu Cylch Cyfyng i helpu amddiffyn diogelwch y cyhoedd.

Gan fod hyn wedi dod â'r drafodaeth i ben ar yr eitem hon, diolchodd y Cadeirydd i'r holl Wahoddedigion am fynychu'r cyfarfod ac ymateb yn gadarnhaol i gwestiynau gan Aelodau; yn dilyn hyn, fe adawon nhw'r cyfarfod.

## Argymhellion:

Yn dilyn ystyriaeth y Pwyllgor o gynigion cyllideb ddrafft ar gyfer yr awdurdod, penderfynodd Aelodau i wneud y sylwadau a'r argymhellion canlynol:

Mewn perthynas ag EFS41, mynegodd y Pwyllgor bryder ynghylch y cynnig i geisio adfer costau llawn cludiant Ôl-16, gan ei fod yn credu y byddai ei ddiddymu yn effeithio ar yr economi a phlant dan anfantais mewn ardaloedd gwledig ac mewn cymunedau yn y cymoedd, trwy eu hamddifadu o fynediad at addysg ôl-16 oherwydd y pellterau y byddai gofyn iddyn nhw deithio i fynychu gwersi. Gofynnodd y Cyd-bwyllgor Trosolwg a Chraffu i'r Cabinet ystyried dileu'r cynnig lleihau cyllideb hwn o'r Strategaeth Ariannol y Tymor Canolig hyd nes bod yr ymgynghoriad ar addysg ôl-16 wedi'i gwblhau.

Mewn perthynas â chynnig lleihau'r gyllideb EFS33, y dylai'r Cabinet ystyried peidio â dileu hebryngwyr ar wasanaethau ysgolion cynradd â llai nag 8 o ddisgyblion ar seiliau diogelwch i'r disgyblion, er mwyn amddiffyn gyrwyr cludiant rhwng y cartref a'r ysgol ac er budd diogelwch ar y ffyrdd.

Mewn perthynas â chynnig lleihau'r gyllideb CEX19, cais i'w wneud i'r Comisiynydd Heddlu a Throseddu fod yr heddlu'n ystyried gwneud cyfraniad tuag at ariannu'r gwasanaeth Teledu Cylch Cyfyng oherwydd bod yr Heddlu'n gwneud defnydd o gynnwys y Teledu Cylch Cyfyng i ganfod troseddau ac wrth sicrhau euogfarnau. Y dylai'r Awdurdod archwilio'r posibilrwydd o gydweithio gydag awdurdodau lleol eraill ynghylch darpariaeth gwasanaeth Teledu Cylch Cyfyng.

Bod yr Awdurdod yn parhau i lobïo Llywodraeth Cymru trwy Gymdeithas Llywodraeth Leol Cymru i ariannu'n llawn cost newidiadau deddfwriaethol er mwyn lleddfu'r pwysedd hwnnw a'r cyfrifoldebau newydd roed ar lywodraeth leol i gyflenwi agenda Llywodraeth Cymru.

Mynegodd y Pwyllgor nad oedd asiantaethau eraill, yn enwedig y GIG, yn cydweithredu gyda'r Awdurdod i hysbysebu Cynllun Preswylio'n Sefydlog i Ddinasyddion yr UE a gwnaed cais i'r Prif Weithredwr godi'r mater hwn trwy'r Bwrdd Gwasanaethau Cyhoeddus a'r Bwrdd Partneriaeth Rhanbarthol. Yn ychwanegol at hyn, gofynnodd y Pwyllgor i'r Prif Weithredwr sgwennu at Lywodraeth Cymru, yn gofyn iddo ymgymryd ag ymgyrch trwy'r cyfryngau i hysbysebu'r Cynllun Preswylio'n Sefydlog i Ddinasyddion yr UE, er mwyn annog dinasyddion i gofrestru i ddod yn ddinasyddion y DU.

## 19. <u>EITEMAU BRYS</u>

Dim.

Daeth y cyfarfod i ben am 11:10

# Agenda Item 4

# **BRIDGEND COUNTY BOROUGH COUNCIL**

# REPORT TO CORPORATE OVERVIEW AND SCRUTINY COMMITTEE

# 7 SEPTEMBER 2020

# **REPORT OF THE CHIEF OFFICER – LEGAL, HR & REGULATORY SERVICES**

# CROSS-PARTY RECOVERY PANEL – PHASE 1 FINDINGS AND RECOMMENDATIONS

# 1. Purpose of report

- 1.1 The purpose of this report is to:
  - a) present the Committee with the Phase 1 Findings and Recommendations of the Cross-Party Recovery Panel attached as **Appendix A** for endorsing by the Committee to be submitted to Cabinet on 15 September 2020, in order to feed into the realignment of the Authority's Medium Term Financial Strategy and the Corporate Plan;
  - b) note the proposed next steps for the Recovery Panel for the selection of key areas to examine in greater depth beyond September 2020 and consider whether it wishes the work of the Panel to continue.

# 2. Connection to corporate well-being objectives / other corporate priorities

- 2.1 This report assists in the achievement of the following corporate well-being objectives under the **Well-being of Future Generations (Wales) Act 2015**:
  - 1. **Supporting a successful sustainable economy** taking steps to make the county borough a great place to do business, for people to live, work, study and visit, and to ensure that our schools are focussed on raising the skills, qualifications and ambitions for all people in the county borough.
  - 2. Helping people and communities to be more healthy and resilient taking steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services. Supporting individuals and communities to build resilience, and enable them to develop solutions to have active, healthy and independent lives.
  - 3. **Smarter use of resources** ensure that all resources (financial, physical, ecological, human and technological) are used as effectively and efficiently as possible and support the creation of resources throughout the community that can help to deliver the Council's well-being objectives.

# 3. Background

3.1 On 23 March 2020 the UK Government imposed a nationwide lockdown in an effort to help minimise the spread of coronavirus. The Council has undergone significant change during this period, in that some services have been created, some services stopped and some staff have been redeployed.

- 3.2 The Chief Executive presented a report to the meeting of Cabinet on 30 June 2020 for a proposed approach to recovery planning from Covid-19. The recovery programme had the following 3 strands Restart, Recover and Renew.
- 3.3 It was agreed at the meeting of the Corporate Overview and Scrutiny Committee on 13 July 2020 to establish a Cross-Party Recovery Panel. Membership of the Recovery Panel comprises the 12 Members of the Corporate Overview and Scrutiny Committee plus 4 additional Members: 2 Labour; 1 Independent Alliance and 1 Conservative, nominated by Group Leaders. The Panel was established with the aim of shaping, informing and advising Cabinet on the Coucil's recovery planning to form the basis of the recovery phase for the Covid-19 pandemic.
- 3.4 The Recovery Panel would select key areas for examination in greater depth and make recommendations to Corporate Overview and Scrutiny Committee for recommending to Cabinet on 15 September 2020, noting the extremely short timescales in order to feed into the realignment of the Authority's Medium Term Financial Strategy and Corporate Plan.

# 4. Current situation/proposal

- 4.1 The Panel met on six occasions during August and were supported by the Senior Democratic Officer – Scrutiny, two Scrutiny Officers and the Group Manager Legal & Democratic Services.
- 4.2 During its meetings, the Recovery Panel considered presentations from requested invitees including: Public Service Board (PSB) Team Officers; Bridgend Association of Voluntary Organisations (BAVO) Chief Executive, Operational Manager and a Community Navigator; the Corporate Director Social Services and Wellbeing and the Head of Adult Services; the Director of Bridgend County Care and Repair, and; the Head of Partnerships and Performance and Group Manager Housing.
- 4.3 In Phase 1, the Cross-Party Recovery Panel has taken a structured approach to the selection of key areas from those identified for priority to feed into the recovery process and has identified key issues following examination.
- 4.4 It is recommended that the Corporate Overview and Scrutiny Committee consider and endorse the findings and recommendations attached in **Appendix A** to be submitted to Cabinet on 15 September 2020 as part of the recovery process, in order to feed into the realignment of the Authority's Medium Term Financial Strategy and the Corporate Plan.
- 4.5 The recovery of the County Borough following the Covid-19 pandemic is a significant and a complex programme that has a key role to play in the economic vitality and community resilience of the county borough and its residents. The Public Services Board Community Impact Assessment (CIA) will be published shortly and will outline a detailed assessment of the current circumstances faced by our communities. It is acknowledged that the seismic shifts in our living, working and studying arrangements will have significant consequences, and unfortunately, may impact disproportionately on those who are already most disadvantaged in our communities. The Committee is recommended to consider whether it wishes the work of the Panel to continue beyond September. It is proposed that the Panel

consider the CIA once published and select any key areas that is wishes to further examine, and feedback any further recommendations to the Corporate Overview and Scrutiny Committee, for onward reporting to Cabinet.

4.6 Should the work of the Panel continue, there will be regular reviews of the work of the Panel to help ensure effectiveness and respond to any emerging issues. Any significant changes will be approved by the Corporate Overview and Scrutiny Committee.

# 5. Effect upon policy framework and procedure rules

5.1 This item relates to the role of Cross-Party Recovery Panel as consultees in respect of the recovery process.

# 6. Equality Impact Assessment

6.1 There are no equality implications directly attached to this report.

# 7. Well-being of Future Generations (Wales) Act 2015 implications

- 7.1 The Act provides the basis for driving a different kind of public service in Wales, with 5 ways of working to guide how public services should work to deliver for people. The following is a summary to show how the 5 ways of working to achieve the well-being goals have been used to formulate the recommendations within this report:
  - Long-term The consideration and approval of this report will assist in the recovery process for both the short-term and in the long-term.
  - Prevention The consideration and approval of this report will assist in the Recovery process by approving and shaping preventative measures provided by Directorates to generate savings.
  - Integration The report supports all the wellbeing objectives.
  - Collaboration The consideration and approval of this report will assist in the recovery process by approving and shaping collaboration and integrated working.
  - Involvement Publication of the report ensures that the public and stakeholders can review the work that has been undertaken by Recovery Panel Members.

## 8. Financial implications

8.1 There are no financial implications directly associated with this report.

# 9. Recommendations

- 9.1 The Committee is recommended to:
  - a) Endorse the Cross-Party Recovery Panel's Findings and Recommendations attached in **Appendix A** to be submitted to Cabinet on 15 September 2020 as part of the recovery process, in order to feed into the realignment of the Authority's Medium Term Financial Strategy and the Corporate Plan and;
  - b) Note the next steps proposed for the Recovery Panel as outlined in Paragraph 4.5 above and consider whether it wishes the work of the Panel to continue beyond September.

# K Watson Chief Officer - Legal, HR & Regulatory Services 1 September 2020

**Contact officer:** Scrutiny Team

**Telephone:** 01656 643263

Email: <u>scrutiny@bridgend.gov.uk</u>

Postal Address: Democratic Services - Scrutiny Bridgend County Borough Council, Civic Offices, Angel Street, Bridgend, CF31 4WB

Background Documents: None

## BRIDGEND COUNTY BOROUGH COUNCIL CROSS-PARTY RECOVERY PANEL – COVID-19 PANDEMIC PHASE 1 FINDINGS AND RECOMMENDATIONS

1. A summary of the outcomes from the Cross-Party Recovery Panel meetings to date is set out below:

# 2. Meeting 1 - 4 August 2020

- 2.1. The Panel appointed Cllr Stuart Baldwin as Chairperson and Councillor Tim Thomas as Vice-Chairperson and accepted the Terms of Reference agreed by the Corporate Overview and Scrutiny Committee.
- 2.2. Officers from Audit Wales introduced themselves and explained that they were attending the meeting as part of a wider piece of work observing Local Authorities recovery planning for assurance. They had also agreed to use their 2019 Discussion Paper: Six themes to help make scrutiny 'Fit for the Future' as a platform to provide some guidance to the Panel on its next steps. They reminded the Panel of the themes within the paper, including: the rigour with which scrutiny is prioritised and planned; responding to current and future challenges may need different approaches to supporting committee members, and; evaluating the effectiveness of scrutiny.
- 2.3. The Panel discussed the following:
  - The benefit of smaller group work such as task and finish groups having a key impact on scrutiny, but most scrutiny work being undertaken through Committees.
  - Lack of resources can make good scrutiny difficult, previous under resourcing potentially devalued scrutiny.
  - Panel being asked to look at community support and developing resources when the Economic task Force providing Training and Support.
  - Scrutiny outcomes and recommendations needing to be more specific and focussed.
- 2.4. Selection of Key Issues to examine in Greater Depth
- The Panel were reminded of the 10 key priorities identified in the list reported to Cabinet, the request to avoid duplication of work with the Economic Task Force, Budget Research and Evaluation Panel, the need to consider the essential criteria when identifying and selecting key areas of work to examine in greater depth and the challenging window of opportunity for key areas of focus to be examined and Recommendations fed back to Cabinet in September in order to feed into the realignment of the Medium Term Financial Strategy (MTFS) and Corporate Plan.

- The Panel were reminded that members of the Corporate Overview and Scrutiny Committee were keen for the Panel at one of its earliest meetings to meet with the Public Service Board (PSB) Team support officers to discuss the focus of the Community Impact Assessment and the expert witnesses it may wish to hear from. The findings of the assessment may indicate key areas that the Panel may wish to consider examining in greater depth beyond September (subject to the agreement of the Corporate Overview and Scrutiny Committee).
- The Panel discussed and explored a number of potential key areas including:
  - Key priorities 5, 6 and 7 identified in the list to Cabinet and listed below were considered to be important:

5 - Homelessness: provision and services post lockdown;

6 - Supporting the most vulnerable, and those who care for them, including nurturing the excellent relationship with the Third Sector and developing and enhancing community resilience;

7 - Stopping the spread and return of the virus: Health and Safety; provision of a stockpile of Personal Protective Equipment (PPE); ongoing Contact Tracing;

It was acknowledged that each of the above were wide areas of focus, and could not all be realistically examined in the time available for Recommendations to Cabinet in September.

- Reopening Schools in September whilst there was some concern about the challenge of returning all pupils safely within 2 weeks of starting back, it was accepted that the Panel would not be able to make its recommendations to Cabinet until two weeks after the Schools had returned. The Panel acknowledged that plans were in place and Governing Bodies that Members sat on were already preparing for this work.
- Responding to the economic crisis it was accepted that this would be within the remit of the Economic Task Force and duplication of work should be avoided.
- Future sustainability of culture, leisure and green spaces should be added to the list of key priorities identified in the Cabinet report. 586 people had responded to the Bridgend Open Spaces Survey and 93% felt that during lockdown green space helped their personal, family health and mental health. It was accepted that this was not an area of focus to be explored in greater depth at this time.
- People, Performance and Finance were proposed as key areas for examination in greater depth but again it was acknowledged that these were wide areas of focus and could not realistically be examined in the time available to report Recommendations to Cabinet in September. With Finance, there was a potential for duplication with work of the Budget Research and Evaluation Panel and Economic Task Force.

- The need to have a clear understanding of the remit of the Economic Task Force and BREP to help avoid duplication.
- It would be useful to invite PSB Officers to present to the panel as soon as possible regarding the Community Impact Assessment that is being undertaken.
- The opportunity to speak to Bridgend Association of Voluntary Organisations (BAVO) about the volunteers in the community and their capacity and resilience, as the Community Impact assessment may not get to those hard to reach people, and some people coming out of shielding had become more dependent and or vulnerable and volunteers were becoming unavailable as they returned to work.
- Services for the most vulnerable in communities / potential for care homes to close / the impact of a second phase upon capacity for vulnerable people.
- What had been done so far, what could be done better and what is needed if there is a second spike.
- The importance of childcare places and the impact on parents returning to work safely.

## Recommendation 1

The Panel recommends that the future sustainability of culture, leisure and green spaces should be added to the list of key priorities that were identified in the recovery planning Cabinet report of 30 June 2020, in order to facilitate health, exercise and wellbeing.

## Recommendation 2

The Panel recommends that the Economic Taskforce training that had already been offered to businesses should be offered to the Third Sector and Charities, to avoid duplication of effort.

## **Recommendation 3**

The panel recommends that through the Welsh Government Procurement, all organisations providing care across the County Borough have access to suitable and appropriate Personal Protective Equipment (PPE) following Welsh Government and Health and Safety Executive (HSE) guidelines, for the activity being undertaken.

# 3. Meeting 2 - 7 August 2020

- 3.1. Public Service Board (PSB) Team Officers were invited to the meeting to update the Panel on the PSB Community Impact Assessment (CIA), its scope and timetable and answer the Panel's questions.
- 3.2. The Panel discussed the following:
  - The draft CIA should be ready by 4 September, to be formally approved by the PSB on 21 September and ready for publication after that.
  - Clarification that there were two phases; Phase 1 was the work identified at the previous meeting and following lines of inquiry, before feeding back the Panel's Recommendations in the short term to the COSC and Cabinet in September. The PSB's Community Impact Assessment would be useful for the Panel to examine before refining the areas it wished to examine in greater depth beyond September (subject to the agreement of COSC).
  - It was requested that the Panel have sight of the draft CIA available in early September, to assist the Panel with refining the key area of focus post September.
  - Consideration that the R number was much higher outside Bridgend and the need to make sure that services were more localised and appropriate for the County Borough. Where possible data would be sought at a lower level, in order to understand the impact of different communities within local authorities, both geographically and in communities of interest.
  - Whether information requested by the third sector would be received by the necessary deadline. The PSB could talk to BAVO if there were any gaps in information.
  - Whether Town Centre Public Survey results could feed into the CIA. The PSB Support Officers confirmed that they would work with the Authority's Communications Team to get the survey quickly to feed in as many local views as possible.
  - Whether Registered Social Landlords (RSL's) would feed into the CIA. The request for Information had been sent to all the RSLs, so far there had been a good response and any gaps would be identified and they could go back out if need be, recognising the importance of getting as many people's views as possible.
  - Bridgend County Borough Council (BCBC) comprised a third of the population of Cwm Taf Morgannwg University Health Board but had disproportionately less Covid-19 cases and whether good practice was being shared between the three local authority areas.

- Difficulties of getting in touch with the hard to reach to find out the real impact of the pandemic. The reliance on partners such as the Wallich, Pobl and others to get that information back and the Area Planning Board regarding how to engage with substance misuse service users.
- Whether paid or sponsored advertising across media platforms had been considered, but this did not reach the very hard to reach but could be discussed with the CIA task and finish group on 18 August.
- Covid-19 had resulted in loneliness, isolation and mental health concerns were rising, plus there was a cohort of young people leaving education without employment opportunities and fewer interactions socially, all of whom needed to be reached. The CIA should gain evidence upon these challenges to target the areas with joint interventions.
- Vulnerable Groups had been concerned about the lack of contact and support and how harder to reach people can be reached and asked that this be taken back to the PSB.
- Evergreen Hall had six months of funding to put together a monthly newsletter to keep membership connected which could be circulated to anyone who requested it include relevant information which could be taken back to the PSB Task and Finish Group.
- Engagement with blind and partially sighted relied upon partners including the Bridgend Community Cohesion and Equality Forum and the third Sector or Health Workers that engaged with people with a range of disabilities.
- Clarification that Care and Repair were part of the wider partnership of the Regional Partnership Board through Health and Social Care.
- Bridgend Care and Repair had a further 3 years funding from Welsh Government to support people aged 50 plus who may be living with sight loss, hearing loss, dementia or a stroke survivor which could be a key line of enquiry.

# 4. Meeting 3 – 12 August 2020

- 4.1. The Bridgend Association of Voluntary Organisations (BAVO) Chief Executive, Operational manager and a Community Navigator presented to the panel the background to the development by BAVO over the past few years, the response to the impact of Covid-19 across Communities and the third Sector and answered questions regarding the support provided to the most vulnerable / shielded people that BAVO had coordinated through volunteers for shopping / prescription collection, etc. including the challenges of:
  - The effect austerity had had on people, communities and organisations including local authorities and the third sector, with funding being

substantially reduced over the past decade and the move to a more competitive tendering process meaning that the local third sector struggled to get the investment they needed.

- A backdrop of more and more referrals going to the Third sector from: the Department for Work and Pensions (DWP), GPs, Social Services, Mental Health teams and Employability Projects, providing an uncoordinated and pressured environment for the Third Sector with no investment to go with it.
- BAVO had some conversation with the Third sector organisations who were struggling, taking more and more people on with less funding available and a conversation took place about how BAVO could support change, to develop more coordination in communities and develop more resilience in people and organisations, by going through a change model to identify what key things were needed to develop resilience in communities.
- They used a two-pronged approach. Third sector organisations needed infrastructure support in terms of development, having up to date polices, safeguarding training, funding advice, to have volunteers matched to them with a particular level of skills so it did not impact on training costs. The other side was how to provide people in need with the best signposting support, try and maintain their wellbeing and maintain independence and a programme called Resilient Connected Communities was awarded Transformation Grant funding in June 2019.
- This started a recruitment process getting development support, volunteer support, an activator, who would help individuals in Communities who might want to set up something that's not a formal constituted group, but help that individual push some community activity forward. The other side was some integrated care funding to support a team of Navigators. They were the ones that provided the one to one 'What matters conversations' with individuals and signposted them into the relevant groups.
- Alongside all of this, there was also monies for grants so BAVO were not going empty handed to groups. They were able to invest in them through the transformation programme because there were grants available and they were constantly looking for funding to divert to the third sector, so it was not a burden on the local authority but was adding strength and adding value to the Third sector work.
- There were five community Navigators and a Broker, within the common access point and so there was a direct link there and the Navigators each took a different area of the county. During Covid-19, BAVO were able to redeploy the whole team to work around those Navigators and that included the volunteers recruited so that meant the Navigators were able to be very responsive in terms of diverting people into organisations for support, where they existed, during Covid-19. A lot of groups had gone to

ground and if they weren't able to be diverted to a group, we were able to get a volunteer deployed to help them.

- 4.2. The Panel discussed the following:
  - Declining volunteer numbers as people return to work;
  - Necessary signposting and /or referral of those supported to community resources and or services;
  - Increased fragility / declining mobility of some vulnerable people during shielding / lockdown;
  - Identifying and communicating with hard to reach vulnerable people regarding support;
  - Shielding coming to an end on 16<sup>th</sup> August and the communication;
  - Planning support for a potential second peak of the virus;
  - How volunteers have been contacted to ask whether they wished to remain on the volunteer database for a potential future wave or crisis;
  - Welsh Government (WG) Funding provided via the Transformation grant ending March 2021;
  - Wales Council for Voluntary Action (WCVA) holding the Recovery budget rather than locally for local decisions.

## Recommendation 4

The Panel recommended that Cabinet formally approach and enter into discussions with Welsh Government in respect of funding to be held locally as local volunteer organisations should have a say in how that money is spent in their Communities, rather than it being held by the WCVA.

## **Recommendation 5**

The Panel recommends that no further cuts are placed on Third Sector funding and that a whole Council approach to funding the Third Sector be adopted. The Panel also recommends that the appropriate resources be put in place for BAVO to facilitate this.

# **Recommendation 6**

The Panel recommends that Cabinet approach Cwm Taf Morgannwg University Health Board to understand their Covid-19 plan in relation to both Primary and Secondary health care plans and obtains copies of these.

# **Recommendation 7**

The Panel noted the Covid-19 impact on people with dementia in Wales and the massive deterioration seen in sufferers and noted that BAVO had worked with BCBC on developing Dementia friendly communities, but that funding was coming to an end soon, and would be reverting back to the Alzheimer's Society. The Panel therefore recommended that Cabinet write to Welsh Government to ensure that this is adequately funded.

## **Recommendation 8**

The Panel recommended that Cabinet engage with Welsh Government on the continued financial support to eradicate homelessness and the use of more innovative approaches for organisations to do that.

# 5. Meeting 4 - 18 August 2020

- 5.1. The Corporate Director Social Services and Wellbeing and the Head of Adult Services presented to the Panel and answered questions regarding the impact of Covid-19 upon vulnerable / shielded Adult Services service users, particularly in Residential Care homes in the county borough, PPE provision / planning ahead for a potential second wave of Covid-19, including the challenges of:
  - Both in-house and independent residential care that had been at the forefront of caring for vulnerable people and those who contracted the virus.
  - Domiciliary care that continued to provide personal care and support to people in their homes through the use of PPE and the continued use of PPE for the foreseeable future.
  - The impact of Covid-19 upon Care homes.
  - Supported Living Services (individuals with learning disabilities living in the community in a 24-hour domiciliary setting).
  - Adult Services had very detailed business continuity plans in place across the whole of their services from the beginning of the pandemic meeting frequently to review plans for staffing levels, risks and some core businesses.
  - Adult Safeguarding Multi-Agency Safeguarding Hub (MASH) had continued, with the majority of work undertaken remotely by core staff working from home and occasional visits to the office for discussions with the team.
  - Mental Health Services continued to attend situations.

- Working together with the Health Board and Care Inspectorate Wales to achieve a common goal.
- 5.2. In the second part of the meeting, the Agency Director, Bridgend County Care and Repair was invited to the meeting and gave a brief summary of the work undertaken. This included providing a service to older people to repair, adapt and maintain their homes, providing a home visiting service, providing help to fund building works for adaptations, and advising and helping to apply for welfare benefits and answered questions upon the impact of Covid-19 upon services particularly in respect of adaptations and the impact upon delayed transfers of care.
- 5.3. The Panel discussed the following:
  - Ensuring workers had the necessary support to stay home rather than feel obliged to go to work should they have Covid-19 symptoms during a second spike.
  - Regulations around statutory sick pay and lobbying private sector partners in the care sector to bolster sick pay.
  - Changes in practices due to Covid-19 e.g. telesupport, working with BAVO and links with Welsh Government regarding funding.
  - People in the community with dementia and Alzheimer's who required specialist support and whose health had been debilitated considerably by the Covid-19 situation.
  - Reducing the burden on the service using methods that would enable people to become more self-sufficient in the event of a second spike.
  - Testing regime of staff who were working directly with the public.
  - Disposal of PPE and the wearing of gloves.
  - Third sector and community groups support in the event of a second spike.
  - Those who had accessed Mental Health Services in Bridgend during Covid-19.
  - The process of procurement in the discharge of patients from hospital and alleviating the so-called 'bed blocking'.
  - Partnerships between Care & Repair and the local authority.
  - Relationship with registered social landlords and private landlords.
  - Turnover of adaptations made to properties

# Recommendation 9

The Panel recommends to Cabinet that a holistic Service Level Agreement is set-up between the Authority and BAVO.

## Recommendation 10

The Panel recommend that Cabinet investigate the establishment of an adapted housing register that works with all partners and covers the whole County Borough area.

# 6. Meeting 5 - 20 August 2020

- 6.1. The Head of Partnerships and Performance and Group Manager Housing, were invited to attend the meeting to update the Panel and answer questions regarding the impact of Covid-19 upon Homelessness in the county borough, the current position and future plans including WG potential funding bids and the challenges of:
  - The expectation of the WG on all local authorities to ensure that no individual was street homeless and provided with suitable temporary accommodation with en-suite facilities and where possible access to their own kitchen.
  - Housing team had been under pressure to respond to WG directives quickly.
  - WG Directives on reduced units within current provision where there were shared facilities.
  - Excellent examples of collaboration and partnership working with the Wallich and Pobl.
  - Predominant need was for 1 bed accommodation.
  - Areas with the highest need were Bridgend town Centre, followed by Porthcawl, Kenfig Hill and Cornelly.
  - WG under pressure to revise its homeless approach.
  - Capital and revenue bids had been put forward to the WG.
  - Not about a roof, but to have a holistic approach supporting individuals.
- 6.2. The Panel discussed the following:
  - Homelessness is one of the outcomes of the pandemic and there is a need to have wraparound services in place to support people.
  - Increase of homelessness was also as a result of the impact of welfare benefit changes and the impact of the spare room subsidy.

- That as a result of the collaboration with the Council's partners, this had resulted in street homeless people being looked after during the pandemic and that it had also kick started schemes.
- It was not a one size which fits all as there are concerns that services need to be put in place to support people with substance and alcohol misuse.
- Concerns of the impact on the Bridgend town centre of people not having anywhere to go during the day.
- Difficulties as the Council does not have its own housing stock and had to rely on hotels for homeless people.
- Concerns at the cost of putting people up in hotels.
- More people would present as homeless during a second wave of the pandemic.
- A more formal arrangement was needed with V2C to access Social Housing Grant.
- The potential conversion of 3 bed houses which were voids into one bed flats.
- Whether surplus Council land could be provided to RSLs to develop appropriate housing.
- Proposals for the use of surplus land for modular bids and the infrastructure needed to support people. The development of a rapid rehousing protocol with Registered Social Landlords (RSLs) in order to move people out of hotels and into different accommodation, but that RSLs look at former tenant arrears and may refuse accommodation.
- The Panel considered that the Memorandum of Understanding the Council has with RSLs needs to be reviewed.
- Concern at the lack of suitable accommodation being made available by RSLs during the pandemic in which homeless people could have been housed.
- Disappointment that some of the RSLs had furloughed staff when customers still needed their support which there was a social responsibility to fulfil. This reduced the capacity to deal with repairs and be able to repair significant numbers of void properties and make them available.
- The need for greater co-operation with and for more support from RSLs, particularly the need for a closer and more effective working relationship with V2C.

- Questioned the Corporate Contingency Strategic Plan for a potential second wave of Covid-19 for example what had been learned from the first phase, what was done well, what wasn't done well, what opportunities exist with CSP's with Health, Local Authority and Police partners and what can they do to improve and support this contingency plan. How will the plan be funded, what Capital funding is available for set up costs e.g. to support BAVO to fill a void and what revenue do we require to deliver this plan and ultimately who will be responsible for delivering this plan. If WG announced next week there is total lockdown, all contingencies are in place and ready for delivery. The plan should be communicated across the county borough.

# **Recommendation 11**

The Panel recommend that Cabinet write to Valleys to Coast expressing its disappointment of their level of cooperation during Covid-19.

## Recommendation 12

The Panel recommend that Cabinet write to Welsh Government regarding the decision of Registered Social Landlords to furlough their staff at a time of need, which has impacted on other public services.

## **Recommendation 13**

The Panel recommend to Cabinet that the targeting of Social Housing Grant should be considered to develop housing options for the homelessness and people with support, to enable them to access suitable accommodation.

## **Recommendation 14**

That BCBC prepares a corporate contingency strategic Covid-19 plan that will involve all statutory partners and Third Sector support networks in line with their individual responsibilities to the citizens of the County Borough of Bridgend.

## **Recommendation 15**

The Panel recommend that Cabinet revisit the Authority's policy on the disposal of surplus land which could be made available for the development of affordable housing, in line with Welsh Government guidelines.

## **Recommendation 16**

The Panel recommend that Cabinet consider exploring the potential of Bridgend County Borough Council becoming a Cooperative Council.

## **BRIDGEND COUNTY BOROUGH COUNCIL**

### INFORMATION REPORT TO CORPORATE OVERVIEW AND SCRUTINY COMMITTEE 7 SEPTEMBER 2020

## **REPORT OF THE CHIEF EXECUTIVE**

# COUNCIL PERFORMANCE AGAINST ITS WELL-BEING OBJECTIVES FOR 2019-20

### 1 Purpose of Report

1.1 This report provides the Committee with an overview of the Council's performance in 2019-20 compared to the agreed commitments for that year to deliver the well-being objectives identified in its Corporate Plan 2018 – 2022, revised for 2019-20.

#### 2 Connections to corporate well-being objectives / other corporate priorities

- 2.1 This report assists in the achievement of the 2019-20 well-being objectives, namely:
  - 1. **Supporting a successful economy** taking steps to make the county a good place to do business for people to live, work, study and visit, and to ensure that our schools are focussed on raising the skills, qualifications and ambitions of all people in the county.
  - 2. **Helping people to be more self-reliant** taking early steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services.
  - 3. **Smarter use of resources** ensuring that all its resources (financial, physical, human and technological) are used as effectively as possible and support the development of resources throughout the community that can help deliver the Council's priorities.

## 3 Background

- 3.1 In March 2019 the Council published its new Corporate Plan 2018-22, revised 2019-20. The Plan defined 41 commitments to deliver the three well-being objectives and set out 56 outcome focused indicators to measure the progress for the financial year.
- 3.2 Directorate Business Plans were developed to define service actions to carry out the 41 corporate commitments. Those plans also identified performance indicators for the year. In all, 187 indicators were nominated by directorates to report to the Corporate Performance Assessment (CPA) Panel and to the Corporate Overview and Scrutiny Committee. These indicators measure corporate performance, which gives an oversight of performance of the Corporate Plan, and service performance as well as national indicators.

- 3.3 As part of the Performance Management Framework, performance against the commitments and performance indicators in the Corporate Plan is monitored regularly by Directorate Management Teams and quarterly by the Council's CPA Panel consisting of Cabinet, Corporate Management Board, Heads of Service and Chairs of Scrutiny.
- 3.4 The Corporate Overview and Scrutiny Committee has a role in monitoring and scrutinising progress of the delivery of the Council's well-being objectives to deliver improvement in outcomes. The Committee have requested that the report on Council Performance is provided as an information report as Scrutiny Chairs attend the CPA meetings and can report any findings back to the Corporate Overview and Scrutiny Committee to inform the Committee's Forward Work Programme.

## 4 Current situation / proposal

## Commitments

4.1 The year-end data shows that 34 (82.9%) of the 41 commitments were completed (green), with 3 (7.3%) achieving most of their milestones (amber) and 4 (9.8%) missing most of their milestones.

## **Corporate Performance Indicators**

- 4.2 Data was submitted for 162 of the 187 indicators. Of the 162 indicators with targets, 99 (61.1%) are on target, 33 (20.4%) are off target by less than 10% and 30 (18.5%) missed the target by more than 10%. There were 25 indicators with either no target or no data available at the year-end. Detailed information is included in Part (A) of the Annex.
- 4.3 One hundred and fifty (150) indicators have trend data, of which 82 (54.6%) showed improvement or are at maximum performance and could not be improved upon any further over the previous year. The table below shows how the Council performed in the last three years.

Performance Indicators Trend vs	17-18 vs 16- 17			vs 17- 8	19-20 vs 18- 19	
previous year	No.	%	No.	%	No.	%
Better than last year	73	57	77	54.6	82	54.7
Same as last year	8	6.3	6	2.8	2	1.3
Worse than last year	47	36.7	60	42.6	66	44
Total	128	100	143	100	150	100

## **Corporate Plan Indicators**

4.4 Of the 56 indicators identified for the Corporate Plan, 50 can be compared against their target: 33 (59%) met their target, 9 (16%) were off target by less

than 10% and 8 (14%) missed the target by more than 10%. Detailed information is included in Part (B) of the Annex.

4.5 Trend data is available for 43 of the Corporate Plan indicators. Of these, 24 (56%) showed an improvement or are at maximum performance (22 indicators (51%) are improved, with two indicators (5%) at their maximum and cannot be improved on). One indicator saw performance stay the same, with performance dropping for 18 indicators (32%) since last year.

## Public Accountability Measures and SSWB Performance Measurement Framework Indicators

4.6 Welsh Government have confirmed that no data collection nor comparison will be undertaken for 2019-20, therefore no analysis has been undertaken.

## Sickness Absence

- 4.7 For 2018-19 the Council recorded sickness absence as 11.79 days per FTE, against a target of 8.5 days. For 2019-20 a target of 11.78 days per FTE was set, with additional supportive measures in place to help staff with their well-being with the aim of reversing the increasing trend in sickness. At the year end the cumulative days lost per FTE were 11.96 days.
- 4.8 Sickness in relation to industrial injury at year end shows that the number of individual industrial injury absences was 33, compared with 31 for 2018-19. The number of days lost per FTE due to industrial injury increased to 0.24 days, compared to 0.09 days for the year 2018-19. Annual targets for both indicators are set at 0.

## Budget and budget reductions

- 4.9 At year end, an overall underspend of £1.765m was achieved on Directorate budgets. The overall outturn at the year end is an under spend of £563,000 which has been transferred to the Council Fund.
- 4.10 The budget approved for 2019-20 included savings of £7.621 million (compared with the savings total of £6.123 million for 2018-19). At the year end, £6.815 million (89.4%) of the savings proposals had been achieved. There is a shortfall of £806,000, of which, £665,000 relates to Communities. There are still outstanding budget reductions from previous years amounting to £459,000, mostly in relation to Learner Transport Policy and increasing the in house fostering provision.

## COVID 19 and review of Corporate Plan for 2020-21

4.11 Council agreed the latest Corporate Plan with its revised commitments and targets for 2020-21 at Council in February 2020, prior to the COVID 19 pandemic. It was agreed that a review be undertaken and that, revised commitments and measures needed to be considered to reshape the current plan to take into account the impact of COVID 19 on delivering against its well-

being objectives. Work is currently underway to revise the Corporate Plan in line with the above.

## 5 Effect upon policy framework & procedure rules

5.1 Monitoring the Council's performance against its Corporate Plan forms part of the Council's Performance Management Framework.

## 6 Equality Impact Assessment

6.1 There are no equality implications arising from this report.

## 7 Well-being of Future Generations (Wales) Act 2015 implications

7.1 The well-being goals identified in the Act were considered when writing this report. It is considered there will be no significant or unacceptable impacts upon the achievement of the well-being goals / objectives as a result of this report.

## 8 Financial implications

8.1 These are reflected in the body of the report.

## 9 Recommendation

9.1 The Committee is recommended to note the year-end Council Performance.

## Mark Shephard Chief Executive September 2020

Contact Officer:	Wanda Kirby
	Corporate Performance Manager
Telephone:	(01656) 643382
Email:	wanda.kirby@bridgend.gov.uk.
Postal Address:	Bridgend County Borough Council
	Raven's Court
	Brewery Field
	Bridgend
	CF31 4AP

### Background Documents: None

## Part (A) – Performance Summary

Improvement Drievities		Commi	itments		Indicators (Year end)			
Improvement Priorities TO		R	А	G	TOTAL	R	А	G
Well-being objective One: Supporting a successful	15	3	0	12	41	9	7	25
economy		20%	0%	80%		22%	17%	61%
Well-being objective Two: Helping people to be more	12	0	0	12	47	7	11	29
self-reliant		0%	0%	100%		15%	23%	62%
Well-being objective Three: Smarter use of resources	14	1	3	10	29	8	4	17
		7.1%	21.4%	71.4%		27.6%	13.8%	58.6%
Total for all Improvement Priorities	41	4	3	34	117	24	22	71
· · · · · · · · · · · · · · · · · · ·		9.8%	7.3%	82.9%		20.5%	18.8%	60.7%
Other Directorate Priorities					45	6	11	28
						13%	24%	62%
					162	30	33	99
Total						18.5%	20.4%	61.1%
No data available					25			
Grand Total					187			

## Part (B) Corporate Plan Indicators

Commitments	Total No	Red	Amber	Green	No RAG status
W-BO1 - Supporting a successful economy	18	1	4	11	2
W-BO2 - Helping people to be more self- reliant	20	1	4	12	3
W-BO3 - Smarter use of resources	18	6	1	10	1
TOTAL	56	8	9	33	6

## **COMMUNITIES DIRECTORATE – PERFORMANCE AT YEAR END**

	Commitments 2019-20RAG – progress against commitment					
τ	Year end 2019-20 Directorate Commitments to delivering Wellbeing Objectives	Total	Red	Amber	Green	
Page 43	Wellbeing Objective One – Supporting a successful economy	9	0	0	9	
	Wellbeing Objective Two – Helping people to be more self reliant	1	0	0	1	
	Wellbeing Objective Three – Smarter use of resources	8	0	3	5	

#### Finance

#### **Revenue Budget**

- The net revenue budget for the Directorate for 2019-20 is **£26.284m**.
- The year-end outturn is £25.853m with an under spend of £431,000

#### Capital Budget

• The capital budget for the Directorate for 2019-20 is £18.520 million, with a total expenditure for the year of £12.368 million and £5.543 million slippage requested.

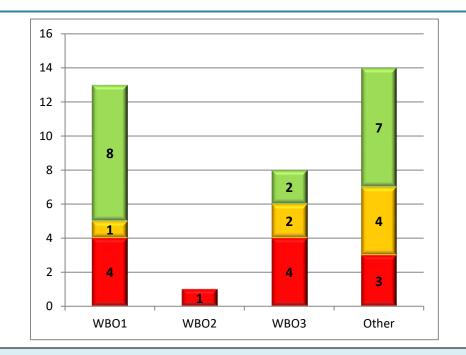
#### **Efficiency Savings**

Savings (£000)	Prior year Budget Reductions	2019-20	
Budget Reductions	1,202	1,938	
Achieved	1,102	1,273	
Variance	100 (8.3%)	665 (34.3%)	

Additional financial information is provided in the Revenue Budget Outturn 2019-20 Report to Cabinet 30<sup>th</sup> June 2020, and the Capital Programme Outturn 2019-20 Report to Cabinet 21<sup>st</sup> July 2020.

## All Indicators (incl. Finance and sickness PIs)

#### Performance vs Target



## High Corporate Risks

Residual Risk	Wellbeing Objective	Likelihood	Impact	Overal I
The council is unable to make robust medium to long term decisions requiring service change	3	3	5	15
The council is unable to identify and deliver infrastructure required in the medium to longer term	1 and 3	3	5	15
The council is unable to plan for and recover from major threats to service continuity such as civil emergencies, school failure, cyber attack and discontinuation of funding streams and major contracts	All	4	4	16

Trend vs year end 2018-19 (excl finance)
13
4 15
*3
One of these is at maximum performance

# Head of Operations

## Wellbeing Objective One: Supporting a Successful Economy

Gode	Action Planned	Status		Next Steps (for amber and red only)
<u>P1.1.1</u>	Continue to work with the Cardiff Capital Regional Skills and Employment Board and BCBC led local projects to shape employment opportunities and develop a skilled workforce to meet future needs. This includes delivering high quality apprenticeships for all ages	GREEN	We continue to facilitate the BCBC internal city deal group to shape the development and delivery of a cohesive and complementary suite of proposals, in additional to project leads engaging directly with the CCR team on regional work and individual project opportunities. The Regional Engagement Team provide a conduit between the authority and the Cardiff Capital Region's Skills Board to ensure that the regional priorities align to the future employment and skills needs of Bridgend county.	
<u>P1.1.2</u>	Work with the Welsh Government Valleys Taskforce to maximise opportunities for investment in our valleys to increase economic prosperity. (The Valleys Taskforce is a Welsh Government initiative that aims to deliver economic change in the South Wales valleys by creating good quality jobs and helping people access skills)	GREEN	BCBC continue to work alongside partner authorities in South East Wales to deliver a number of regional and local projects supported by the VTF, including an empty homes grants which has had a very successful start across the Bridgend Valleys with 3 projects completed and phase 2 had been committed to by BCBC in order to ensure a further year of funding for the programme. The Authority has begun delivering a pilot foundational economy project, to support meanwhile uses in Bridgend and Maesteg Town Centres. Work is underway with both the Parc Slip and Bryngarw Discovery Sites as part of the Valleys Regional Park investment programme.	
<u>P1.2.1</u>	Deliver the Porthcawl Resort Investment Focus Programme to grow the value of tourism in the economy, increase employment and business opportunities, and support a range of cultural sporting and business events		Work is progressing well with marketing and events support. A strong partnership has been established and is shaping a good vision of the work	
<u>P1.2.2</u>	Contribute to the development of the business plan and specific regional projects for the Cardiff Capital Region City Deal, with the aim of bringing increased investment and economic control into the local area	GREEN	We continue to facilitate internal work between BCBC and Cardiff Capital Region, with regular officer and member's engagement through regional Cabinet and with a variety of project leads engaging directly with the CCR team on regional work and individual project opportunities.	
<u>P1.2.3</u>	Support the Bridgend Business Forum with the delivery of its development plan and its programme of events for 2019-2020 and promote the area for investment	GREEN	All events successfully delivered as planned and planning underway for programme for 20/21	
P1.2.4	Continue to progress the development of low carbon heat schemes in the Llynfi Valley (Caerau) and Bridgend Town, and developing the business case for the innovative Heat Scheme to draw on a natural underground heat source to heat homes	GREEN	Caerau Heat Scheme - A project manager has been recruited internally to help provide a resource to assist in the delivery of the project. Challoch Energy have been appointed to progress the work on a private wire from the local wind farm to provide electricity to the scheme. Nordic Heat are progressing work on the OBC for the project. Pinsent Masons LLP are completing work on the options for the commercial delivery structure for the scheme. Bridgend Town Heat Scheme - BCBC have accepted a funding award of £241,000 from HNIP to conduct pre-commercialisation activities which will include securing planning permission for the scheme, securing internal approval for the revised financial model and seeking approval from Council to provide borrowing for the construction of the scheme. The HNIP funding award also provides a further £1m of capital funding to be drawn down by March 2021 subject to the project successfully passing through pre-commercialisation.	
<u>P1.2.5</u>	Undertake a full review and develop a new Local Development Plan	GREEN	The preparation of the LDP is progressing in accordance with the approved delivery agreement with the aim to achieve adoption by January 2022. The preferred strategy consultation is now complete and the report has been agreed by Council. Due to the Coronavirus crisis there is a delay in the submission of necessary transport assessments from prospective developers but the Deposit Draft Plan is scheduled for consultation in Autumn 2020.	
<u>P1.3.1</u>	Invest in our town centres to provide new facilities and enhance existing ones, and progressing a range of development schemes. These include progressing the range of development schemes in Porthcawl, Maesteg Town Hall and Enterprise Hubs to create new business workspace, seeking funding for a redevelopment programme for Bridgend Town Centre.	GREEN	We are continuing to work with Welsh Government to develop and support a programme of investment for the town centre. The Key priorities in the last quarter have been to progress the town centre masterplan, in consultation with various stakeholders. The Masterplan will be identifying a number of strategic projects to take forward over the next 10 years. The TRI programme has been extended by 1 year to complete in 2022. Maesteg Town Hall Project commenced on site in February and has continued to work at pace to ensure we meet the 15 month programme.	

Code	Action Planned	Status		Next Steps (for amber and red only)
<u>P1.3.</u>	Engage with owners to address the issues of long-term empty properties		The urban property enhancement scheme has led to numerous conversations with potential applicants. We currently have 2 completed project and 1 on site. There are a further 12 applications awaiting full submission or additional information requested. A Total of £126,989.00 in grant has been paid out to date.	

# Wellbeing Objective Two: Helping People to become more Self Reliant

Code	Action Planned	Status	Comments	Next Steps (for amber and red only)
<u>P2.3.2</u>	Enable community groups and the third sector to have more voice and control over community assets	GREEN	Works with relevant organisations continues, as an example The John Street toilet asset transfer was completed with Porthcawl Town Council. Taking responsibility and control of this asset.	

## Wellbeing Objective Three: Smarter Use of Resources

Code	Action Planned	Status	Comments	Next Steps (for amber and red only)
<u>P3.3.2</u>	Rationalise further the council's administrative estate to ensure the council operates from fewer core offices and reduces the number of leased properties for which we currently pay rent, by March 2020.	AMBER	The Council continues to rationalise its administrative estate and in particular the leased estate eg Kenfig nature reserve. However, there are significant pressures facing the office accommodation portfolio and there is an urgent need to review demand and supply and develop a strategy to deliver. Additional resourcing is needed to enable this.	Further to the COVID situation and the embracing of home working further estate rationalisation opportunity now presents itself and a working group will explore further
<u>P3.3.3</u>	Develop a more commercial approach to Council assets and services	GREEN	Although capital receipt target not achieved in 2019/20, the legal agreements were entered into and the receipt will now be achieved in 2020/21.On target to achieve enhanced disposals programme target of £21 million capital receipts by 2020/21. Investment continuing within the commercial estate. Grant funding has enabled the completion of the redevelopment of the Rest Bay café and water sports centre; and the securing of funding for the Enterprise Hub project with new starter unit developments at Village Farm.	
<u>P3.3.4</u>	Ensure the Corporate Landlord model is fully embedded to enable more coordinated and efficient management and maintenance of the Council's Property estate.	GREEN	Corporate Landlord operating model fully deployed and operational. We have seen large increases in both productivity and volumes of work completed. This will continue to be enhanced as full condition surveys complete and enable the ongoing switch from responsive repairs to planned preventative maintenance through 2020/21	
<u>P3.3.5</u>	Market the part of the Waterton site due to be vacated for housing development under the Parc Afon Ewenni scheme		Work is ongoing with the other landowners to secure the allocation of the site within the Local Development Plan. Redevelopment options for retention of part of the site for redevelopment of a new depot or school are being reviewed. The site can be marketed once these have been finalised.	Secure submission to the LDP
<u>P3.3.6</u>	Implement energy and carbon reduction measures and promote good practice in all our public buildings.	GREEN	Ongoing best practice deployment in place. Further capital programme to further enhance carbon reduction in partnership with WGES/Refit in progress. Procurement process was completed and the successful bidder Ameresco, have commenced option and design processes.	

## **Performance Indicators**

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19		Comments
Local Other priority	Supervisors and managers in operational departments of Neighbourhood services to complete a Health and Safety checklist/ inspection for their section. <b>Higher Preferred</b>	84.75%	100%	100%	100%		Quarterly Indicator Target Setting: 100% target retained Performance: No Performance Comments	

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comments
Local Other priority	Supervisory staff in Neighbourhood services to deliver a Safety communication (eg. toolbox talk) to their section. <i>Higher</i> <i>Preferred</i>	90.77%	100%	100%	100%	86.59%	Quarterly Indicator Target Setting: 100% target retained Performance: No Performance Comments
Organisationa	l Capacity		•				•
PAM Other priority	Percentage of highways inspected of a high or acceptable standard of cleanliness <i>Higher Preferred</i>	96.01%	97%	97%	94.64%	85.45%	Quarterly Indicator <b>Target Setting:</b> retained at previous level. <b>Performance:</b> There has been significant improvements from 2018/19 and assessed the council's standards as the highest level recorded to date
Service User C	Jutcomes						•
СР	Number of vacant premises in town centres: Bridgend <b>Lower Preferred</b>	66	66	66	64	60 ↓	Annual Indicator <b>Target Setting:</b> Set to maintain performance. <b>Performance:</b> No Performance Comments
DCO1.1.3ii CP WBO1	Number of vacant premises in town centres: Maesteg <i>Lower Preferred</i>	9	9	9	13		Annual Indicator <b>Target Setting:</b> Set to maintain performance <b>Performance:</b> BCBC are progressing the review of its Local Development P in 2020. This will contain appropriate retail policies which will help to promo
DCO1.1.3iii CP WBO1	Number of vacant premises in town centres: Porthcawl <i>Lower Preferred</i>	10	10	10	19		Annual Indicator <b>Target Setting:</b> Set to maintain performance. <b>Performance:</b> BCBC are progressing the review of its Local Development P in 2020. This will contain appropriate retail policies which will help to promo
DCO1.1.3iv CP WBO1	The number of vacant premises in town centres: Pencoed <b>Lower Preferred</b>	4	4	6	7	<sup>6</sup> ↓	Annual Indicator <b>Target Setting:</b> Set to maintain performance <b>Performance:</b> BCBC are progressing the review of its Local Development P in 2020. This will contain appropriate retail policies which will help to promo
CP	Percentage of working age population that is in employment <i>Higher Preferred</i>	71.40%	71.50%	71%	74.10%	70.80%	Annual Indicator <b>Target Setting:</b> Whilst we have no overall control, the target has been set maintaining or improving the result. <b>Performance:</b> Figures provided are up to December 2019. Still awaiting ye
	Number of start-up business Higher Preferred	New 18.19	536	461	475	460	Annual Indicator <b>Target Setting:</b> Set to improve upon 2018-19 actual figure. <b>Performance:</b> Due to a lag in data. Figure provided is for 2018.
	Gross Value Added per head Higher Preferred	£2,862	N/A	£3,078	£3,209	£3,077	Annual Indicator <b>Target Setting:</b> The data is reported in a year arrears. Target is to increas <b>Performance:</b> Figure provided is the latest (2018) and is provisional as of
DCO16.8 CP WBO2	Number of council owned assets transferred to the community for running <i>Higher Preferred</i>	0	2	5	4	 ↓	Annual Indicator <b>Target Setting:</b> Target set to improve performance <b>Performance:</b> Four community assets transferred were completed during t Griffin Park Health & Wellbeing Centre (Porthcawl Town Council) - Caerau C Western Avenue Play Area (Coity Higher Community Council) The Council's Tracked with only a 5-Year Financial Forecast instead of a full Business Plan can be speeded up (Approved by Council in July 2019). Additional support a sports clubs designed to stimulate community asset transfers was approved following community asset transfers were all either ready to be completed of Hermon Road/Metcalf Street Playing Field & Pavilion (Caerau FC): lease sign Pavilion & Playing Fields (Porthcawl Athletic Association): draft lease first iss park issued to other side on 04/03/2020) Cwm Garw Pavilion & Playing F on19/09/19
	Percentage of BCBC operational buildings achieve full statutory compliance <i>Higher Preferred</i>	New 19.20	New 19.20	100%	54.6%	New 19.20	Quarterly Indicator <b>Target Setting:</b> Statutory compliance should be 100%. <b>Performance:</b> Overall full compliance has risen to 54.6% which is consider number of factors; we have increased the compliance testing regime by a fu has impacted on the overall percentage performance. We have also seen is provision of certificates for the period January to March by contractors impa some inspections due during March. The "Big 5" main safety compliance ite Risk assessments) has risen to 68%. With steps taken in April/May 2020 to from contractors, this has rectified the shortfall. Further steps have been ta to correct any high remedials at the point of testing to ensure full compliance
CP WBO3	Percentage change in carbon dioxide emissions in the non- domestic public building stock <i>Higher Preferred</i>	4.94%	6.46%	6.46%	28.83%	18.98%	Annual Indicator <b>Target Setting:</b> Target set according to regulatory requirement of 3% reduprevious year's target. <b>Performance:</b> No Performance Comments

nd an audit report from Keep Wales Tidy in 2019,

t Plan with a view to consulting on the Deposit Plan later note the vitality and viability of BCBC's town centres.

t Plan with a view to consulting on the Deposit Plan later note the vitality and viability of BCBC's town centres.

t Plan with a view to consulting on the Deposit Plan later note the vitality and viability of BCBC's town centres.

et based on previous year's data and in anticipation of

year end data.

ase on previous actual. of 29.6.20

g the year: - Pencoed Pavilion (Pencoed Town Council) a Community Centre (Caerau Development Trust) - Great I's CAT Policy was revised to enable applications to be Fast an being required in most instances to ensure the process t and incentives for community groups and in particular red by the Cabinet in February 2020. In addition, the d or awaiting the other side to sign a lease / tenancy: igned by both parties awaiting completion Locks Lane issued about 4 years ago – updated draft excluding car Fields (Carn Rovers: Draft lease issued to club

derably below the levels expected. This is as a result of a a further 3000+ items in 2019/20 across the estate which issues with external certification during March, both the pacted by the Covid-19 lockdown and the performance of tems (asbestos/legionella/Electrical Hard wiring/Gas/Fire to recover the March testing and collation of certificates taken to further enhance the performance of contractors ance is achieved and maintained.

duction per year on the previous year. Set to maintain

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comments
<u>PAM/018</u> PAM Other priority	Percentage of all planning applications determined in time <i>Higher Preferred</i>	88.2%	88%	80.1%	77.5%		Quarterly Indicator <b>Target Setting:</b> Set to improve upon 2018-19 actual performance (>80%) Planning Performance Framework We are 0.1% below the target. A Senior P process of implementing a departmental restructure. <b>Performance:</b> The drop in performance is due to an increasing workload w application numbers have increased overall during the last 12 months not o restructure of the planning service has now been completed and it is hoped core technical activities
<u>PAM/019</u> PAM Other priority	Percentage of planning appeals dismissed <i>Higher Preferred</i>	55%	55%	66%	81%		Quarterly Indicator <b>Target Setting:</b> Target changed from 55.1 to 66 following agreement in CF <b>Performance:</b> There were no appeal decisions for Q4. One appeal in this qu
<u>PAM/020</u> PAM Other priority	Percentage of: Principal (A) roads in overall poor condition <i>Lower Preferred</i>	4.5%	4.5%	4.5%	4.29%	3.98%	Annual Indicator <b>Target Setting:</b> 2019-20 Target retained at previous level <b>Performance:</b> The surveys were undertaken quite recent and consequently current scores, which whilst are below target in A and C's there has been a
<u>PAM/021</u> PAM Other priority	Percentage of: non-principal (B) roads in overall poor condition <i>Lower Preferred</i>	4.2%	4.2%	4.2%	3.87%	3.91%	Annual Indicator Target Setting: Retained at previous level Performance: No Performance Comments
<u>PAM/022</u> PAM Other priority	Percentage of: non principal (C ) roads in overall poor condition Lower Preferred	8.6%	8.6%	8.6%	8.6%	8.01%	Annual Indicator <b>Target Setting:</b> 2019-20 Target retained at previous level <b>Performance:</b> The surveys were undertaken quite recent and consequently current scores, which whilst are below target in A and C's there has been a
<u>PAM/035</u> PAM Other priority	Average number of days taken to clear fly tipping incidents Lower Preferred	New 18.19	2.50 Days	2.50 Days	2.69 Days	2.79 Days	Quarterly Indicator <b>Target Setting:</b> Retained at previous level <b>Performance:</b> The performance level in Q4 affected the overall annual recy of the 'lockdown' and cessation of enforcement resulted in a greater timespa
<u>PAM/036</u> PAM Other priority	Number of additional affordable housing units delivered per 10,000 households <i>Higher Preferred</i>	New 18.19	New 18.19	tbc	Postponed	23.90	Annual Indicator Target Setting: No Target Setting Comments Performance: Data postponed due to pandemic.
<u>PAM/043</u> PAM Other priority	Kilograms of residual waste generated per person Lower Preferred	New 18.19	130kg	130kg	123.83kg	122.95kg	Quarterly Indicator Target Setting: Retained at previous level Performance: No Performance Comments
Value for Mon	ey						
<u>DCO1.2.3</u> CP WBO1	Total annual expenditure by tourists <i>Higher Preferred</i>	£344,230,000	£351,114,600	£347,300,000	Data due late summer	£347,300,000	Annual Indicator <b>Target Setting:</b> To improve upon 2018-19 actual. <b>Performance:</b> This data isn't available yet. The final figure is provided by a
DCO16.1 CP WBO1	Financial value of externally funded town centre regeneration projects underway/ in development <i>Higher Preferred</i>		£15,000,000	£13,000,000	£15,000,000	£20,800,000 trend not applicable	Annual Indicator <b>Target Setting:</b> Target for 2019-20 reduced - We are coming towards the l there is uncertainty with regards future programming. <b>Performance:</b> No Performance Comments
DCO18.02 CP WBO1	The number of active businesses <i>Higher Preferred</i>	4,085	4,086	4,161	4,095	Í	Annual Indicator <b>Target Setting:</b> Set to improve upon 2018-19 actual <b>Performance:</b> Due to a lag in data, figure provided is for 2018. Whilst the number has only slightly shifted, future figures are going to be need the effect on the economy, Economic recovery planning will be at the forefrom potential hit as businesses go into administration.
DCO18.03 CP WBO1	The percentage occupancy of council owned starter units <i>Higher Preferred</i>	New 18.19	90%	93.5%	95%	93.5%	Quarterly Indicator <b>Target Setting:</b> Set to maintain 2018-19 actual (note this was an overachi <b>Performance:</b> <i>No Performance Comments</i>
DCO16.9 CP WBO3	Realisation of capital receipts targets <i>Higher Preferred</i>	£452,375	£4,000,000	£2,800,000	£794,000	£1,821,000 trend not applicable	Quarterly Indicator <b>Target Setting:</b> Reduced to £2.8m as previous target was unrealistic <b>Performance:</b> The sale of YBC2 has been delayed by Covid 19 but contract million will now be achieved in 2020/21
<u>DCO16.23</u> CP WBO3	Income generated from the Council's non-operational property portfolio	£25,000	£25,000	£25,000	£30,000	£29,028	Annual Indicator <b>Target Setting:</b> Set to maintain performance <b>Performance:</b> £30,000 pa income to be generated from Watersports centre
	Higher Preferred					£1,818,659	Quarterly Indicator

%) This % range falls within 'good' category of National or Planning Officer has recently retired and we are in the

l without a corresponding increase in resource. Planning t only in terms of numbers but also in complexity. A ed that the available resource will now be directed towards

CPA Q1 Target Challenge Meeting quarter was withdrawn and so cannot be counted.

tly the poor weather may have had an impact on the a slight increase.

tly the poor weather may have had an impact on the a slight increase.

ecycling levels. The readjustment in operations at the start span for clearance of fly tipping.

y a 3rd party and is expected later in the summer.

he later stages of the current funding programme, and

negatively and massively effected by the COVID – 19 and effort of our activities for the coming year to mitigate the

chievement on the target set for 2018-19)

acts have been exchanged and the sale receipt of £2.6

ntre, Porthcawl. A pro rata amount achieved in 2019/20.

673,166) n the electricity billing and these costs are now split across

	Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comments
								all sites. In the future the target needs to be reviewed to record energy consenergy pricing.
Page .	Local	Quarterly cost of energy (gas) across the authority <i>Lower Preferred</i>	New 18.19	New 18.19	£795,283	£820,926		Quarterly Indicator <b>Target Setting:</b> Target for 2019-20 set to reduce costs (based on 18-19 ac <b>Performance:</b> Although improvements are being made in terms of consumplies the tariff set by the gas provider. A new set of indicators will be created to not approximate the tariff set by the gas provider.
48	CP WBO3	Percentage of £500k planned budget savings achieved through Implementation of Corporate Landlord model <b>Higher Preferred</b>	New 19.20	New 19.20	100%	95%	New 19.20	Quarterly Indicator <b>Target Setting:</b> 100% Target to be maintained <b>Performance:</b> End of Year reporting shows a headline budget achievement finance figures the service has absorbed additional known but unbudgeted c 2020/21 the Corporate Landlord service has been tasked to achieve an addit Therefore, the new target for 2020/21 will be a further £350k.
	PAM Other priority	Percentage of municipal waste collected by local authorities and prepared for reuse, and/or recycled, including source segregated biowastes that are composted or treated biologically in any other way <b>Higher Preferred</b>	68.61%	64%	70%	67.66%	69.34%	Quarterly Indicator <b>Target Setting:</b> No Target Setting Comments <b>Performance:</b> The performance level in Q4 affected the overall annual recy Collections and closure of Community Recycling Centres would have contribu- recycling performance is still beyond Welsh Government targets and the cou- Authorities

## **CORPORATE DIRECTOR**

## Wellbeing Objective Three – Smarter Use of Resources

Code	Action Planned	Status	Comments	Next Steps (for amber and red only)
	Implement the planned budget reductions identified in the 2019-20 budget.	AMBER	All budget reductions have been worked on and either delivered in full or in part in year. The most significant shortfall is with the MREC waste saving, whilst costs have been reduced this is not in line with MTFS saving and a budget realignment will be required to cover the budgetary difference in disposal.	To be updated as Amber rating
	Support managers to lead staff through organisational change.	GREEN	Training needs were identified and attended. A number of managers attended the mindfulness course which is of particular relevance.	
	Provide the learning and development opportunities for staff to meet future service needs	GREEN	Training needs identified within a matrix approach and training scheduled as required to develop team(s)	

### **Performance Indicators**

### Value for money

PI Ref No	PI Description	Annual target			Curi	rent Performance			Comments
		19-20		Red	Am	ber	Gr	een	
		£'000	<b>£'000</b>	%	£'000	%	£'000	%	
DCO6.1.1i CP feeder WBO3	Value of planned budget reductions achieved (Communities)	1,938	50	3%	1,600	83%	288	14%	The MREC waste not achieved the savings measure not all would hav value as impleme financial period.

onsumed rather than cost, given the volatile nature of

actual) by 5% (<£722,109) umption rates, costs have increased due to an increase in o monitor consumption levels of both gas and electricity.

ent of 95% of target however, within the end of year d cost pressures of c.  $\pm 300,000$  For the financial year dditional  $\pm 350,000$  of savings within the MTFS plan.

ecycling levels. The suspension of Garden Waste ributed towards this reduction in levels. However, the council is likely to remain in the top quartile of Local

te disposal arrangements have he saving levels hoped for. Other res have been actioned although have achieved a full yr. of saving mented part way through the d.

PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comments
l Capacity						
The number of apprenticeships employed in the directorate (COMM) <i>Higher Preferred</i>	3	2	2	2	<b>2</b>	Annual Indicator Target Setting: Maintain performance Performance: No Performance Comments
Number of working days per full time equivalent lost due to sickness absence (Communities) <i>Lower Preferred</i>	9.85 Days	9.60 Days	10.96 Days	12.85 Days	10.97 Days	Quarterly Indicator <b>Target Setting:</b> Set to improve upon 2018-19 actual <b>Performance:</b> Group and service level managers continue to work closely with occurs. Long term sickness remains a challenge whilst short term sickness leve
Number of working days lost to industrial injury (Communities) <i>Lower Preferred</i>	0.66 Days	0 Days	0 Days	0.68 Days	0.24 Days	Quarterly Indicator <b>Target Setting:</b> Corporate target. <b>Performance:</b> 1 new injury related absence was recorded in Q4, which resulte which began in Q2 and Q3 both extended into Q4, therefore the total number of which commenced in 2019-20 ended within the quarter so will not carry forwar
Number of industrial injury incidents (Communities) <i>Lower Preferred</i>	5	0	0	3		Quarterly Indicator <b>Target Setting:</b> Corporate target. <b>Performance:</b> 1 new injury related absence was recorded in Q4, which resulte which began in Q2 and Q3 both extended into Q4, therefore the total number of which commenced in 2019-20 ended within the quarter so will not carry forwar
еу						
The number of visitors to town centres (annual footfall in Porthcawl). <i>Higher Preferred</i>	2,604,245	2,604,245	2,500,000	2,761,095	2 1 6 0 1 0 0	Quarterly Indicator <b>Target Setting:</b> Reduced to 2.5m due to reduction in number of cameras capt <b>Performance:</b> During February, the weather decimated footfall over a number was followed in March by the outbreak of the Coronavirus, which quickly led to movement of people in what was termed 'lockdown'. The situation forced all bu prohibited people from leaving their homes except to shop for essential supplies empty high streets across the UK and the County Borough.
The number of visitors to town centres (annual footfall in Bridgend) <i>Higher Preferred</i>	7,094,301	7,307,130	7,200,000	6,353,997	6,761,710	Quarterly Indicator <b>Target Setting:</b> Reduced to 7.2m due to reduction in number of cameras capt <b>Performance:</b> In the last 12 months, Bridgend town centre footfall was adverse uncertainty over BREXIT and a general election dented consumer confidence ac periods of heavy rain and flooding throughout the winter both were a factor. The Traffic Regulation Order in the town centre are seen by many visitors and busin
	Capacity         The number of apprenticeships employed in the directorate (COMM)         Higher Preferred         Number of working days per full time equivalent lost due to sickness absence (Communities)         Lower Preferred         Number of working days lost to industrial injury (Communities)         Lower Preferred         Number of industrial injury incidents (Communities)         Lower Preferred         Number of industrial injury incidents (Communities)         Lower Preferred         Preferred         The number of visitors to town centres (annual footfall in Porthcawl).         Higher Preferred         The number of visitors to town centres (annual footfall in Bridgend)	PI Description and Preferred OutcomeActual 17-18CapacityThe number of apprenticeships employed in the directorate (COMM) Higher Preferred3Number of working days per full time equivalent lost due to sickness absence (Communities) Lower Preferred9.85 DaysNumber of working days lost to industrial injury (Communities) Lower Preferred0.66 DaysNumber of industrial injury incidents (Communities) Lower Preferred5Number of industrial injury incidents (Communities) Lower Preferred5The number of visitors to town centres (annual footfall in Porthcawl). Higher Preferred2,604,245	PI Description and Preferred OutcomeActual 17-18Target 18-19CapacityThe number of apprenticeships employed in the directorate (COMM) Higher Preferred32Number of working days per full time equivalent lost due to sickness absence (Communities) Lower Preferred9.85 Days9.60 DaysNumber of working days lost to industrial injury (Communities) Lower Preferred0.66 Days0 DaysNumber of industrial injury incidents (Communities) Lower Preferred50Number of industrial injury incidents (Communities) Lower Preferred50Number of visitors to town centres (annual footfall in Porthcawl). Higher Preferred2,604,2452,604,245The number of visitors to town centres (annual footfall in Bridgend)11	PI Description and Preferred OutcomeActual 17-18Target 18-19Target 19-20CapacityThe number of apprenticeships employed in the directorate (COMM) Higher Preferred322Number of working days per full time equivalent lost due to sickness absence (Communities) Lower Preferred9.85 Days9.60 Days10.96 DaysNumber of working days lost to industrial injury (Communities) Lower Preferred0.66 Days0 Days0 DaysNumber of industrial injury incidents (Communities) Lower Preferred500Number of visitors to town centres (annual footfall in Porthcawl). Higher Preferred2,604,2452,604,2452,500,000	PI Description and Preferred OutcomeActual 17-18Target 18-19Target 19-2019-20 & RAGCapacityThe number of apprenticeships employed in the directorate (COMM) Higher Preferred32222Number of working days per full time equivalent lost due to sickness absence (Communities) Lower Preferred9.85 Days9.60 Days10.96 Days12.85 DaysNumber of working days lost to industrial injury (Communities) Lower Preferred0.66 Days0 Days0.68 DaysNumber of industrial injury incidents (Communities) Lower Preferred500 Days3PThe number of visitors to town centres (annual footfall in Porthcawl). Higher Preferred2,604,2452,604,2452,500,0002,761,095	PI Description and Preferred OutcomeAnnual Annual 17-18Annual Target 18-19Annual Target 19-20Year End 19-20 18-19I CapacityThe number of apprenticeships employed in the directorate (COMM) Higher Preferred32222Number of working days per full time equivalent lost due to sickness absence (Communities) Lower Preferred9.85 Days9.60 Days10.96 Days12.85 Days10.97 Days DaysNumber of working days lost to industrial injury (Communities) Lower Preferred0.66 Days0 Days0.68 Days0 Days0.24 Days LowerNumber of industrial injury incidents (Communities) Lower Preferred50034 1The number of visitors to town centres (annual footfall in Porthcawl). Higher Preferred2,604,2452,604,2452,500,0002,761,0952,160,100 1The number of visitors to town centres (annual footfall in Bridgend)00036,761,710

ith HR teams to take appropriate action where sickness vels are reasonable

Ited in 36 working days being lost. The injury absences r of days lost in the quarter was 62 days. All 3 absences vard into 2020-21.

Ilted in 36 working days being lost. The injury absences or of days lost in the quarter was 62 days. All 3 absences ward into 2020-21. .

pturing data.

ber of weeks due to prolonged periods of heavy rain. This to the imposition of Government restrictions limiting the business, exempt those listed as 'essential', to close and lies and take one form of exercise each day. The result was

pturing data.

rersely affected by a number of factors. Nationally, the across the UK. Locally, the closure of the Ford plant and The current configuration of the pedestrian space and usinesses as barriers to footfall growth.

	<b>E Y :</b>				
	Comm	itments	Action		
Page 50	Red	<ul> <li>A RED status usually means one or more of the following:</li> <li>A significant negative variance against the budget or savings of more than 10%.</li> <li>Delays against key milestone/s of more than 10% of the total length of the planned action.</li> <li>Problems with quality that lead to significant additional costs/work.</li> <li>Significant lack of resources which cannot be resolved by the directorate.</li> <li>PIs identified to measure success of the commitment are mostly red.</li> <li>Dissatisfaction or resistance from stakeholders that mean acceptance may be delayed all the benefits not achieved.</li> </ul>	CPA/Scrutiny committee should ask the perevention or conduct a review to identify in place an action plan to prevent further of caused to the overall organisation. Performance Indicators (RAG) Red (alert)		
		An AMBER status usually means one or more of the following:	Action		
	Amber	<ul> <li>A negative variance against the budget or savings of less than 10%.</li> <li>Delays against critical milestones less than 10% of the total length of the planned action.</li> <li>Problems with quality but not causing delay.</li> </ul>	projects/c	iny Committee should maintain ommitments but not necessarily itigation actions to prevent amb	
		<ul> <li>Lack of resources which can be resolved by the pertinent chief officer/s (e.g. via virement within the budget or managing vacancies).</li> <li>PIs identified to measure success of the commitment are a mixture of red, amber and green.</li> </ul>	Performan	ce Indicators (RAG)	
		<ul> <li>Dissatisfaction or resistance from stakeholders addressed by the pertinent chief officer/s.</li> </ul>	Amber (caution)	Performance is wo	
		A GREEN status usually means one or more of the following:	Action		
	Green	Milestone/s on track to complete on time.		CPA/Scrutiny Committee can let officers p actions. Assurance from the underlying da truly green.	
		<ul> <li>No resource problems.</li> <li>PIs identified to measure success of the commitment are mostly green.</li> </ul>	Performar	ce Indicators (RAG)	
		<ul> <li>Stakeholders satisfied with the outcome.</li> </ul>	Green (clear)	Performance is	
		Performance Indicators (Trend)	Performa	ance Indicator types	
	1	Performance improved vs same quarter of previous year	СР	Corporate Plan indicator	
	$\leftrightarrow$	No change in performance vs same quarter of previous year	PAM	Public Accountability Measure	
	ļ	Performance declined vs same quarter of previous year			

KEY:

pertinent chief officer/s to provide an	
tify the root causes of the red status and put	
er deterioration and minimise the damage	

worse than target by 10% or more

ain a watching brief over Amber arily intervening. They may ask chief officers to mber from moving into the red.

worse than target by under 10%

s progress with the delivery of the planned data should indicate that the milestone is

is equal to or better than target

re (National Indicator)

## **CHIEF EXECUTIVE – PERFORMANCE AT YEAR END**

Commitments 2019-20	RAG – c	urrent pro	ogress agains	t commitment
Year end 2019-20 Directorate Commitments to delivering Wellbeing Objectives	Total	Red	Amber	Green
Wellbeing Objective One – Supporting a successful economy	2	0	0	2
Wellbeing Objective Two – Helping people to be more self reliant	4	0	0	4
Wellbeing Objective Three – Smarter use of resources	8	0	0	8

#### **Finance**

#### **Revenue Budget**

- The net revenue budget for the Directorate for 2019-20 is **£18.622m**.
- The year-end outturn is £17.115m with an under spend of £1.507m

#### **Capital Budget**

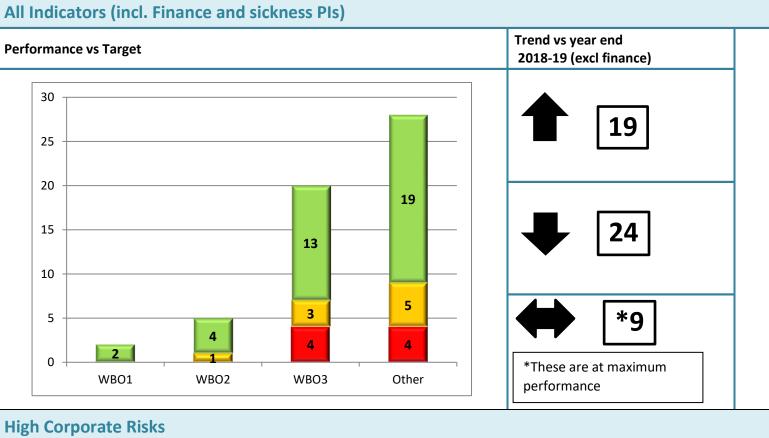
• The capital budget for the Directorate for 2019-20 is £3.274 million, with a total expenditure for the year of £2.518 million and £757,000 slippage requested.

#### Efficiency Savings

Savings (£000)	2019-20	%
5441165 (2000)	£000	
Savings Target	1,464	100%
Achieved	1,450	99%
Variance	14	1%

Additional financial information is provided in the Budget Revenue Outturn 2019-20 Report to Cabinet 30<sup>th</sup> June 2020, and the Capital Programme Outturn 2019-20 Report to Cabinet 21<sup>st</sup> July 2020.

#### Performance vs Target



## High Corporate Risks

Residual Risk	Wellbeing Objective	Likelihood	Impact	Overall
The council is unable to make robust medium to long term decisions requiring service change	3	3	5	15
The council is unable to identify and deliver infrastructure required in the medium to longer term	1 and 3	3	5	15
The council is unable to plan for and recover from major threats to service continuity such as civil emergencies, school failure, cyber attack and discontinuation of funding streams and major contracts	All	4	4	16

# Page 51

# Head of Partnerships

## Wellbeing Objective One: Supporting a successful economy

<del>ර</del> ාde හර	Action Planned	Status	Comments	Next Steps (for amber and red only)
52	Work with partners and communities to develop a tackling poverty strategy and better align our anti- poverty efforts to target areas where there is an increasing proportion of workless households with children	GREEN	The FASS service has supported a total of 617 new clients in the year 2019/20, with 83% of these clients residing in the former Communities First areas of the county borough. Clients have received varying packages of support such as basic financial advice, budgeting and personal finances, a benefits health check and debt management. The service reported almost £20k of debt written off, with extensive and more complex debt issues being referred to specialist debt teams. Over £1m was recorded by the service in financial gains, predominantly through welfare benefit applications.	

## Wellbeing Objective Two: Helping people to be more self-reliant

Code	Action Planned	Status	Comments	Next Steps (for amber and red only)
<u>P2.2.4</u>	Work with households and partners to help prevent homelessness	GREEN	This is an on-going objective to meet the Housing Wales Act to prevent where possible final duty homelessness. Partnership working with the 3rd sector in delivering specific housing and homelessness projects has been successful in delivering key services. Through the provision of advice and support to people who are about to be made homeless, or support to prevent homelessness includes projects relating to debt advice, liaising with private landlords to providing extensive support to complex and vulnerable people through Housing First project and support to prisoners through the Start programme. Significant investment has also been made to DA abuse services and the provision of refuge accommodation. These projects have been supported through the Housing Support Grant. Work with the RSL's on new development programme saw a number of new housing projects being started and delivered during the year. Additional funding was successfully claimed from Welsh Government at the end of the financial year to supplement the RSL's development programme bringing the Social Housing Grant level to £6 million.	
<u>P2.2.6</u>	Work with owners of empty properties to turn empty properties into homes to help increase the supply of homes for rent and sale.	GREEN	The Empty Properties Strategy has now been formally adopted by the Cabinet. The Empty Properties Officer continues to liaise with property owners as per strategy commitments. The Council has entered into an agreement to work with RCT to allow them to deliver an Empty Property Loan Scheme in eligible rural parts of Bridgend.	
<u>P2.2.8</u>	By following our 'One Council' principle ensure that all services available work better together to provide vulnerable children with seamless support when needed and prevent them from becoming looked after.	GREEN	A full outcomes mapping exercise for all EIPS programmes was completed in the year 2019/20. The mapping information and results have been fed back to service managers and reported to CMB. A number of areas of duplication and gaps in service delivery were identified, with an action plan being developed to address these areas when services move towards a new normal following the pandemic. Both the CCG and HSG funding allocations and delivery plans for 2020/21 have been agreed by both CMB and Welsh Government. The Covid 19 pandemic has required a pause in implementing a consistent approach to monitoring EIP services for obvious reasons. Many services have adjusted already to a new way of working, whilst others have implemented new forms of service delivery to meet the requirements of local communities and the requests from Welsh Government to provide such services as the Coronavirus Childcare Assistance Programme (C-CAS) for key workers and vulnerable children. The Central Grants Team will, over the next quarter, review existing arrangements for monitoring services and performance and reconfigure in light of any new guidance or approaches as we start to see an ease in restrictions of lockdown and move towards a new normal.	

## Wellbeing Objective Three: Smarter use of resources

Code	Action Planned	Status		Next Steps (for amber and red only)
<u>P3.4.3</u>	Improve and promote mechanisms that increase responses to consultations.	GREEN	A variety of engagement methods have been used throughout Q4 including clicker pads as well as paper surveys with students. We also carried out public sessions in libraries and engaged with equality groups for the Strategic Equality Plan consultation. When carrying out the SEP consultation with citizen panel members, we used the clicker pads to conduct an interactive session involving a series of interactive questions followed by discussion.	

**P3.4.4** Develop the Council's ability to engage with the public through social media.

GREEN

Due to severe weather and the pandemic, social media interactions have increased by almost 50% in the final quarter doubling the yearly target. We've had the highest ever number of positive reactions (likes and loves) throughout the p engaging positively with our unsung heroes campaign. We've turned the homepage of our website into a hub of infor residents have been actively engaged with our social media channels to find out the latest developments within Bridg developing our ability to engage with the public through social media we have been posting more regularly and consist engagement. We have created graphics, infographics and collages to promote important information. This has resulte social media interactions.

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## ပာ မerformance indicators

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comme
Internal P	rocesses					4	
<u>DOPS49</u> ( <u>FIN3.2.2)</u> CP WBO3	Number of services that are available to the public online <i>Higher Preferred</i>	0	5	3	2	₽	Annual Indicator <b>Target Setting:</b> Set to reflect work involved - 3 additional se <b>Performance:</b> School transport applications were put online a to create an account to make an application if they are homeled done throughout the 12 months to configure, set up and test the end of March 2020. However due to the Covid-19 issues that a point in the future.
DOPS34 (a) Local Other priority	Availability of voice and data network (%) Higher Preferred	100%	99.99%	99.99%	100%	100%	Quarterly Indicator Target Setting: To maintain performance Performance: No Performance Comments
DOPS34 (b) Local Other priority	Availability of storage area network (core computing) (%) Higher Preferred	100%	99.9%	99.9%	100%	100%	Quarterly Indicator Target Setting: To maintain performance Performance: No Performance Comments
DOPS34 (c) Local Other priority	Availability of core applications (as defined in the ICT Strategy), central printers and multi-functional devices and network connected devices (%) <i>Higher Preferred</i>	99.97%	99.9%	99.9%	99.91%	99.95%	Quarterly Indicator Target Setting: To maintain performance Performance: No Performance Comments
Service Us	ser Outcomes						
<u>CED26</u> Local WBO2	Percentage of providers that are in fully compliant contracts <b>Higher Preferred</b>	New 19.20	New 19.20	100%	100%	New 19.20	Quarterly Indicator <b>Target Setting:</b> To achieve full compliance <b>Performance:</b> Of those contracts monitored in terms of performindication was given at the end of Q3 of implementation of a contract of the pandem of Q2020, although this has now been delayed due to the pandem have put in place for managing services funded through the H Communities Grant (CCG). The Central Grants Team had the the pandemic to discuss performance in line with contracts an will now gain momentum as we begin to ease lockdown restricts.
DOPS15 (PAM/012) CP, PAM WBO2	Percentage of households threatened with homelessness successfully prevented from becoming homeless <i>Higher Preferred</i>	68.6%	75.17%	70%	66.2%	70.6%	Quarterly Indicator <b>Target Setting:</b> Target for 2019-20 adjusted following clarific <b>Performance:</b> This is a new target for the PI. When this indic applied exclusions. Data Cymru confirmed there should be no accordingly for 2019/20 to reflect this. Q4 saw the transition f with an increase in the level of drop ins who were homeless a focus on prevention work. Covid 19 has had limited impact on year targets which will be difficult to meet, as there will be a l guidelines regarding priority need status. In addition the lock have been able to undertake.
DOPS39 CP WBO2	The percentage of people presenting as homeless or potentially homeless, for whom the Local Authority has a final legal duty to secure suitable accommodation. <i>Lower Preferred</i>	9.42%	12.85%	11.85%	10.51%	8.1%	Quarterly Indicator <b>Target Setting:</b> The Council's priority is to prevent homeless target. <b>Performance:</b> No Performance Comments
DOPS41 CP WBO2	The percentage of people who feel they are able to live more independently as a result of receiving a DFG in their home <b>Higher Preferred</b>	87.7%	75%	80%	98.1%	100%	Quarterly Indicator <b>Target Setting:</b> Indicator introduced in 2017-18 with target I effectiveness of housing adaptations Reduced target set in 20 team. 2019-20 Target increased to recognise system improve

r which has resulted in almost	
pandemic as the public have been	
rmation during the pandemic and	
gend County Borough. In terms of	
istently to generate more	
ed in a yearly increase of 9.94% in	
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services to be made available online in 2019-20 e as was the Housing Jigsaw solution to enable customers eless or at risk of homelessness. A lot of work has been t the online reporting tool with the aim to go live at the t arose, this wasn't achieved but will be revisited at some

formance and compliance 100% were fully compliant. An a consistent performance monitoring framework by April mic along with specific measurements Welsh Government Housing Support Grant (HSG) and Children an e opportunity of engaging with all stakeholders prior to and our expectations in developing the framework, which rictions.

ification on calculation from Data Cymru dicator was a local indicator rather than a PAM, we had no exclusions and therefore we have amended the target n from the old operating system to Jigsaw which coincided and required immediate response leaving less time to on Q4 figures but will have a significant impact on current a large increase in final duties because of new WG ckdown has hampered the usual preventative actions we

ssness. We have a strategy in place, hence the lower

t based on existing studies undertaken on the 2018-19 to recognise impact of restructuring within the vements put in place, but set at a realistic level to reflect

Ref No, PI Type,	PI Description and Preferred Outcome	Annual Actual	Annual Target	Annual Target	Year End 19-20	Trend Year End	Commer
Link to WBO		17-18	18-19	19-20	& RAG	19-20 vs 18-19	
							that the DFG process is part of a Transformation Project. <b>Performance:</b> <i>No Performance Comments</i>
	Percentage of first call resolutions <i>Higher Preferred</i>	New 18.19	Set baseline	52.2%	52.02%	52.12%	Quarterly Indicator <b>Target Setting:</b> To improve upon 2018-19 actual <b>Performance:</b> The outturn figure was slightly below the targe calls received for services which could not be resolved at the fi- concessionary travel. The IVR technology on the main council calls are routed to the correct service area directly to help imp
	Percentage of contact: telephone (English and Welsh) Lower Preferred	New 18.19	Set baseline	66.3%	58.12%	66.4%	Quarterly Indicator <b>Target Setting:</b> To decrease on the 2018-19 actual figure. In digital transformation project <b>Performance:</b> No Performance Comments
<u>CED7</u> Local WBO3	Percentage of contact: face to face (English and Welsh) Lower Preferred	New 18.19	Set baseline	14.6%	7.99%	14.7%	Quarterly Indicator <b>Target Setting:</b> Set to decrease on the 2018-19 actual figure <b>Performance:</b> No Performance Comments
<u>CED8</u> Local WBO3	Percentage of contact: email (English and Welsh) <i>Lower Preferred</i>	New 18.19	Set baseline	7.8%	10.54%	7.9%	Quarterly Indicator <b>Target Setting:</b> To decrease on the 2018-19 actual figure. <b>Performance:</b> We saw a rise in the use of emails during 2019 of customers contacting us. This is something we intend review and creating more eForms as a more efficient way of receiving correct information we need at source and will also give us opp systems to streamline processes.
<u>DOPS4</u> CP WBO3	Increase the number of interactions from citizens on the corporate social media accounts (Including Facebook and Twitter) Higher Preferred	93.9%	5%	5%	9.94%	6.17%	Quarterly Indicator <b>Target Setting:</b> To improve performance. 5% increase on pre <b>Performance:</b> There was a huge increase across social media Covid-19 pandemic. It is also worth noting that we had the high loves) over social media throughout the pandemic.
	Percentage of contracts awarded in line with programme guidelines and on time <i>Higher Preferred</i>	100%	100%	100%	100%	100%	Annual Indicator <b>Target Setting:</b> Set at 100% - The highest service standard with <b>Performance:</b> All contracts awarded in the relevant timefram raised a challenge regarding procurement, in two out of four of planned with a view of awarding contracts from September 20 the pandemic easing.
Local	Develop targeted marketing/techniques to help improve representation on the Citizens' Panel with the aim of increasing engagement with the following groups: Those responding electronically, Welsh speakers, younger people (16-34), disabled groups and underrepresented wards <i>Higher Preferred</i>	20.4%	5%	5%	42%	-47%	Quarterly Indicator <b>Target Setting:</b> 5% increase <b>Performance:</b> Q4 Q3 Q4 % Online 1077 1101 102 Welsh spe 232 233 100 Under represented wards 9 8 113 4% Overall me 2019/20 % Online 822 1101 134 Welsh speakers 31 38 123 1 represented wards 17 8 213 % increase/decrease 57% Overal represented wards, these are: • Caerau • Pyle • Ogmore Vale Blaengarw • Llangynwyd From the end of Q4 2018/19 we have in 2019/20 we have seen an increase of 302 CP members. We throughout Q4. When carrying out the Learner Travel consulta pads as well as paper surveys with students. During Q4 we car parents and carers and teachers in schools for the Post 16 edu interactions, with 1769 face to face engagements with staff, p. Bridgend College During Q4 we carried out public sessions in li Strategic Equality Plan consultation, engaging with 220 residen consultation received a total of 647 interactions.
	Percentage of contact online (Customer Services) via My Account <i>Higher Preferred</i>	New 18.19	Set baseline	11.1%	23.35%	11.0%	Quarterly Indicator <b>Target Setting:</b> Set to increase on 2018-19 actual figure. <b>Performance:</b> No Performance Comments
<u>CED32</u> Local Other priority	The average number of days taken to deliver preventative discretionary housing grants <b>Lower Preferred</b>	New 19.20	New 19.20	Set baseline	12.44 days	N/A	Quarterly Indicator Target Setting: Baseline setting only Performance: New indicator for 2019-20 - Baseline setting or
DOPS33 Local Other priority	Percentage of ICT service users surveyed who rated the overall service received as Excellent, Very Good or Good <b>Higher Preferred</b>	96.31%	90%	90%	95.16%	96.3%	Quarterly Indicator Target Setting: Maintain performance Performance: No Performance Comments
PSR002	Average number of calendar days taken to deliver a Disabled Facilities Grant <i>Lower Preferred</i>	282.55 days	208 days	250 days	291.87 days	290.76 days	Quarterly Indicator <b>Target Setting:</b> 2019-20 target <250 Days Target set to imp also recognise that the DTG team is currently part of a Transfo implement changes

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rget set for this year. This is mainly due to the increased e first point of contact e.g. school transport and cil telephone line has recently been reviewed to ensure mprove the first point of contact resolution.

Indicator will be measure of channel shift in line with the

re.

119-20 as departments continue to promote this as a way viewing during 2020 to look at removing email addresses ing queries for customers. This will ensure we obtain the opportunities to look at integrating with back office

previous year actual dia in the 4th quarter due to the severe weather and the highest ever number of positive reactions (likes and

d we aim to maintain ame. The re-commissioning of Families First projects r contracts. A re-tender exercise is currently being 2020, which remains dependant on restrictions relating to

peakers 37 38 102 16-24 year old 42 43 102 Disabled members 1387 1410 23 increase End Q4 2018/19 End Q4 3 16-24 year old 21 43 204 Disabled 211 233 110 Under rall members 1108 1410 302 We now have eight under ale • Cefn Cribwr • Maesteg West • Maesteg East • ave gone from 17 under represented wards to 8! Overall We have used a variety of engagement methods altation sessions with pupils in schools, we used clicker carried out face to face engagement sessions with pupils, education consultation. Overall this consultation had 5159 , parents and pupils in comprehensive schools and n libraries and engaged with Equality Groups for the dents (face to face) from across the county borough. This

only

nprove upon actuals for 2018-19 and previous years, but sformation Project which will take time to complete and

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Commer
Other priority D							<b>Performance:</b> DFG's continue to be a challenge to deliver as application. The process is fragmented and reliant on 3rd parti appropriate model to deliver DFG's has been undertaken and a CCMB.
SR009a Jocal Ather priority	The average number of calendar days taken to deliver a Disabled Facilities Grant for: a) Children and young people <i>Lower Preferred</i>	485.83 days	400 days	472 days	477.86 days	572.25 days	Quarterly Indicator <b>Target Setting:</b> 2019-20 target <250 Days Target set to imp also recognise that the DTG team is currently part of a Transfo implement changes <b>Performance:</b> DFG's continue to be a challenge to deliver as a application. The process is fragmented and reliant on 3rd parti appropriate model to deliver DFG's has been undertaken and a CCMB. Within that model a specific focus has been given to ch closely with Social Services on discussions to increase and amo
<u>PSR009b</u> Local Other priority	The average number of calendar days taken to deliver a Disabled Facilities Grant for: b) Adults <i>Lower Preferred</i>	266.51 days	199 days	250 days	284.25 days	273.16 days	Quarterly Indicator <b>Target Setting:</b> 2019-20 target <250 Days Target set to imp also recognise that the DTG team is currently part of a Transfor- implement changes <b>Performance:</b> DFG's continue to be a challenge to deliver as application. The process is fragmented and reliant on 3rd parti appropriate model to deliver DFG's has been undertaken and a CCMB.
Value for	Money						
<u>PAM/045</u> CP, PAM WBO2	Number of additional dwellings created as a result of bringing empty properties back into use <i>Higher Preferred</i>	New 19.20	New 19.20	5	20	N/A	Annual Indicator <b>Target Setting:</b> Target estimated based on the All Wales figu the work on empty properties will see incremental improvement <b>Performance:</b> A total number of 34 properties have been ren properties.
<u>PSR004</u> ( <u>PAM/013)</u> CP, PAM WBO2	Percentage of private sector dwellings that had been vacant for more than 6 months at 1 April that were returned to occupation during the year through direct action by the local authority <i>Higher Preferred</i>	3.48%	7.86%	5%	N/A	8.41%	Annual Indicator <b>Target Setting:</b> <i>No Target Setting Comments</i> <b>Performance:</b> Data collection delayed. Data will be submitted

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as the Council does not have end to end control on each arties to deliver on our behalf. A review of the most d a proposal to change the current model will be made to

mprove upon actuals for 2018-19 and previous years, but asformation Project which will take time to complete and

as the Council does not have end to end control on each arties to deliver on our behalf. A review of the most d a proposal to change the current model will be made to children and young people's grants. We are working amend the OT provision for these cases.

mprove upon actuals for 2018-19 and previous years, but asformation Project which will take time to complete and

as the Council does not have end to end control on each arties to deliver on our behalf. A review of the most d a proposal to change the current model will be made to

gure achieved. The figure has been set to recognise that nents renovated during 2019-20, creating 20 additional

ted as soon as it is available

## CHIEF OFFICER - LEGAL, HR AND REGULATORY SERVICES

Page	Action Planned	Status	Comments	Next Steps (for amber and red only)
<u>මු.4.1</u> රා	Support managers to lead staff through organisational change	GREEN	As the council continues to transform services, managers are supported by HR/OD service to take plans forward. This includes implementation of HR policies and access to a range of employee support mechanisms. A strong focus has been given to supporting employees and their wellbeing and also supporting managers to fulfil their managerial responsibilities	
<u>P3.4.2</u>	Provide the learning and development opportunities for staff to meet future service needs.		The learning and development website continues to be updated to enable employees to access or enrol on relevant training courses. Work has also progressed in securing Wales Union Learning Funding for training priorities in consultation with trade union representatives. Within constrained resources the following has been achieved: • 6 new e-learning modules developed : o Manager Induction E-Learning Module o GDPR E-Learning Module (re-write of current module) o Sensory Loss E-Learning Module x3 (Vision Loss, Hearing Loss and Dual Sensory Loss)	
		GREEN	<ul> <li>o Safeguarding Children and Adults – Raising Awareness (re-write of current module)</li> <li>o Carers E-Practice Guide</li> <li>o Trans Awareness E-Learning Module</li> <li>No of staff attending funded workshops</li> <li>o IT Workshops – 21 workshops delivered and a total of 199 employees attended</li> <li>o Mental Health Training – 13 workshops delivered and a total of 168 employees attended</li> <li>No of e-learning completions:</li> <li>o 2,040</li> <li>o 685 workbook completions</li> <li>o Total number: 2,725</li> </ul>	

## Wellbeing Objective Three: Smarter use of resources

## PERFORMANCE INDICATORS

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comments
Internal P	rocesses						
<u>CED4</u> Local WBO3	Number of employees accessing funded programmes to gain qualifications and gain skills <i>Higher Preferred</i>	New 18.19	Set baseline	70	138	67 1	Quarterly Indicator <b>Target Setting:</b> +5% on 18/19 actual <b>Performance:</b> Annual target achieved
<u>CED30</u> Local WBO3	Number of managers using iTrent to complete staff appraisals <i>Higher Preferred</i>	New 19.20	New 19.20	Set baseline	234	N/A	Annual Indicator Target Setting: Baseline setting year only. Performance: No Performance Comments
<u>CED31</u> Local WBO3	Number of staff attending Mental Health Awareness training <i>Higher Preferred</i>	New 19.20	New 19.20	Set baseline	111	N/A	Quarterly Indicator <b>Target Setting:</b> Baseline setting only <b>Performance:</b> No Performance Comments
DOPS24 Local Other priority	The percentage of minutes submitted for approval to the next meeting of the Committee/Panel <i>Higher Preferred</i>	90.23%	90%	90%	88.39%	89.52%	Quarterly Indicator <b>Target Setting:</b> Maintain performance <b>Performance:</b> The reason for the shortfall is the close proximity of the sar to get the minutes of the previous meeting prepared in time for the next m action is that Committee meetings will be more evenly spaced out over the meetings.

same Committees to each other, so it was not possible t meeting. Going forward, the proposed corrective the course of the year in the next programme of

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Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comments
	Percentage of births registered within 42 days <i>Higher Preferred</i>	99%	99%	99%	98.94%	98.15%	Quarterly Indicator <b>Target Setting:</b> Maintain performance <b>Performance:</b> This PI was on target for each quarter and accumulatively u were registered this quarter there were 11 births that unfortunately were r This could be partly due to the closure of the office for 5 days over the Chr to dealing with death registrations which were at their highest level during important to note that elements of this indicator are out of the service's co
DOPS25 (b) Local Other priority	Percentage of still-births registered within 42 days <i>Higher Preferred</i>	100%	98%	98%	100%	100%	Quarterly Indicator Target Setting: Maintain performance Performance: No Performance Comments
DOPS26 Local Other priority	Percentage of customers registering a birth or death seen within 30 mins of arrival <i>Higher Preferred</i>	100%	90%	90%	97.62%	98.28%	Quarterly Indicator Target Setting: Maintain performance Performance: No Performance Comments
DOPS28 Local Other priority	Percentage of applications dealt with within 5 days of receipt <b>Higher Preferred</b>	100%	95%	95%	100%	100%	Quarterly Indicator Target Setting: Maintain performance Performance: Target achieved.
Organisat	ional Capacity	•					
_	The number of apprentices employed across the organisation <b>Higher Preferred</b>	31	17	25	35 Annual Actual	43	Annual Indicator <b>Target Setting:</b> We aim to see at least a 10% increase in apprenticeship of <b>Performance:</b> No Performance Comments
<u>PAM/044</u> PAM WBO1	Number of apprentices, excluding teachers, on formal recognised apprenticeship schemes within the authority during the year per 1,000 employees <i>Higher Preferred</i>	New 19.20	New 19.20	Set baseline	7.75	N/A	Annual Indicator <b>Target Setting:</b> <i>No Target Setting Comments</i> <b>Performance:</b> 35 / 4519 (headcount excl teachers) * 1000 = 7.75
<u>DRE6.6.4i</u> CP WBO3	Percentage of employees completing e- learning modules <i>Higher Preferred</i>	50.2%	45%	25%	40.02%	54.1%	Quarterly Indicator <b>Target Setting:</b> Based on previous take up of e-learning and mandatory e <b>Performance:</b> Annual target achieved
Other	The average number of chargeable hours per full time equivalent (FTE) fee-earner in the legal service department <i>Higher Preferred</i>	1,460 hours	1,200 hours	1,200 hours	1,529 hours	<b>▲</b>	Quarterly Indicator Target Setting: Maintain performance Performance: No Performance Comments
. ,	ser Outcomes						
<u>CED27</u> CP WBO3	The number of staff taking up in-work health checks <b>Higher Preferred</b>	New 19.20	New 19.20	Set baseline	169	N/A	Quarterly Indicator Target Setting: Establish baseline Performance: No Performance Comments
<u>DOPS17</u> Local Other priority	The total number of formal committee meetings made available to the public using webcasts <i>Higher Preferred</i>	12	10	10	12	10 10	Quarterly Indicator <b>Target Setting:</b> Maintain performance <b>Performance:</b> Target achieved.
<u>DOPS27</u> Local Other priority	Percentage of customers offered an appointment regarding marriage/civil partnership within 5 days <i>Higher Preferred</i>	100%	95%	95%	100%		Quarterly Indicator <b>Target Setting:</b> Maintain performance <b>Performance:</b> No Performance Comments
<u>DOPS29</u> Local Other priority	Percentage of satisfied customers (Registrars Service) <i>Higher Preferred</i>	100%	95%	95%	100%	100%	Quarterly Indicator <b>Target Setting:</b> Maintain performance <b>Performance:</b> Target Achieved.
<u>DOPS31</u> ( <u>LS1)</u> Local Other priority	Percentage of client satisfaction survey respondents who consider the service provided by the legal service department to be either good or excellent <b>Higher Preferred</b>	99.75%	95%	95%	100%	98.74%	Quarterly Indicator <b>Target Setting:</b> Maintain performance <b>Performance:</b> No Performance Comments
	Percentage of food establishments which					97.52%	Quarterly Indicator Target Setting: To improve performance

vely up to the end of Q3. In Q4 out of the 446 births that ere not registered within the target timescale of 42 days. e Christmas period, and partly due to priority being given iring Q4 and must be completed within 5 days. It is 's control.
hip opportunities.
ory e-learning requirements
r level to those achieved in 2018/19.

Ref No, PI Type, Link to WBO		Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comments
Pae							
Value for	Money						
OPS32 Opcal Other priority	Percentage saving from the provision of legal services in-house compared with the equivalent service provided via the external solicitors framework <i>Higher Preferred</i>	60.35%	30%	30%	56.67%	60.07%	Annual Indicator <b>Target Setting:</b> To be 30% cheaper than comparable external service. Ta <b>Performance:</b> There is a slight fall in the comparable savings, however the with the fixed rates from the framework. This framework agreement ende indicator will need to be reviewed in 2020-21.

## **HEAD OF FINANCE**

## Wellbeing Objective Two: Helping people to be more self-reliant

Code	Action Planned	Status	Comments	Next Steps (for
				amber and red only)
	Work with partners and the third sector to strengthen communities and identify the best way of providing services locally		Progress: In conjunction with the Supporting People Team, the Housing Benefit Service, has procured financial advice and support services from Citizens Advice. The Service will run from 1 October 2018 to 31 March 2020 with an option to extend for a further year. The service will assist service users who reside within Communities First delivery areas of BCBC/or service users who are in poverty or at risk of poverty due to any number of reasons, including: • Debt problems • Financial difficulty • Unemployment (claiming benefits, including Universal Credit (UC)) • Inability to budget or manage finances effectively • Those experiencing 'in work poverty' • Those requiring information and support to undertake employment better off calculations	

## Wellbeing Objective Three: Smarter use of resources

Code	Action Planned	Status	Comments	Next Steps (for amber and red only)
	Deliver our digital transformation programme to enable citizens to use our online system to manage their council tax and housing benefit accounts and to deliver financial savings.	GREEN	Over 16,000 people have registered for council tax online since this facility has become available in April 2018 with over 11,000 people subscribing for eBilling resulting in less paper bills being raised and posted out to residents.	
	Automate most common internal processes to reduce transaction costs and streamline processes.	GREEN	Our chatbot continues to deal with basic online customer queries. There have been 4733 online conversations this quarter, compared to 3557 last quarter - an increase of 52.6%. Since the launch of the new Housing system Jigsaw, there has been 1017 online housing applications made. This has enabled us to improve communications with customers, streamline our processes and reduce transaction costs including postage.	
	Review capital expenditure to ensure alignment with corporate objectives	GREEN	A report was presented to CCMB in October to review the fixed capital allocations in line with current priorities. No changes were proposed for 2020-21.	

## PERFORMANCE INDICATORS

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comments
Internal	Processes						

Target set to maintain performance this is the 4th year of comparing variable internal costs led in August 2019 therefore the rationale for this

F <u>IN3.2.1</u> Local WBO3	Percentage of Council Tax customers accessing on-line service through "My Account" <i>Higher Preferred</i>	0%	50%	30%	8.63%	16.15%	Annual Indicator <b>Target Setting:</b> Improving target is set on current performance and <b>Performance:</b> Although the My Account online facility is continually accessing this facility has declined this year. This may be due to the year there has been no reason for them to use the facility again. In o the avenues of communication available to the public would need to
<u>ED15</u> ocal Dther riority ת	Percentage of Council Tax due for the financial year which was received by the authority in that year <b>Higher Preferred</b>	New 18.19	97.1%	97.1%	96.3%	97% U	Quarterly Indicator <b>Target Setting:</b> To maintain performance <b>Performance:</b> The collection rate has dropped off at the end of the customers have cancelled their direct debits as a result of not being a on effect for the new financial year also.
Service U	ser Outcomes						· ·
DRE6.2.3 Local WBO3	Percentage of undisputed invoices paid within 30 days (OA) <i>Higher Preferred</i>	97.30%	97%	97%	95.34%	96.93%	Quarterly Indicator <b>Target Setting:</b> To maintain performance <b>Performance:</b> The PI is within 98.2% of the target. As a result of st target however, giving the challenges, the team had continued to wo efficiencies and improved business processes, from 11 June 2020 the Unit.
<u>CED17</u> Local Other priority	Percentage of Council Tax Arrears collected compared to arrears outstanding as at 1st April each year <b>Lower Preferred</b>	New 18.19	Set baseline	35%	33.73%	38.17%	Quarterly Indicator <b>Target Setting:</b> Target set to maintain performance <b>Performance:</b> Final arrears collection figure slightly down at end of which resulted in less income. Also people stopped paying as not in v
DRE6.12.1 Local Other priority	Average time (days) taken to process housing benefit (HB) and council tax benefit (CTB) new claims <i>Lower Preferred</i>	17.88 days	16 days	21 days	27.43 days	24.30 days	Quarterly Indicator <b>Target Setting:</b> To improve upon 18-19 actual. The target set in 20 staffing therefore a more realistic target has been set which will show <b>Performance:</b> New claims performance for 2019/20 was as follows: 28.74 days To alleviate anticipated issues as a result of the Covid-19 intervention work. This freed-up resources to target new claims and service has coped with the exceptional influx of new claims received
DRE6.12.2 Local Other priority	Average time (days) taken to process housing benefit (HB) and council tax benefit (CTB) change events <b>Lower Preferred</b>	5.31 days	6 days	7 days	4.51 days	5.77 days	Quarterly Indicator <b>Target Setting:</b> Ti improve upon 2018-19 actual at Q3. The target s on staffing therefore a more realistic target has been set which will s <b>Performance:</b> No Performance Comments

## **CHIEF EXECUTIVE**

## Wellbeing Objective One: Supporting a successful economy

Code	Action Planned	Status		Next Steps (for amber and red only)
<u>P1.1.1</u>	Continue to work with the Cardiff Capital Regional Skills and Employment Board and BCBC led local projects to shape employment opportunities and develop a skilled workforce to meet future needs. This includes delivering high quality apprenticeships for all ages	GRFFN	The council has continued to value the contribution that Apprentices can make and the benefits of investing in grow your own schemes. Additional resources have meant that new apprentices in key service areas will be recruited in the coming year. A total of 35 apprentices were in post throughout the year.	

## Wellbeing Objective Three: Smarter use of resources

Code	Action Planned	Status	Comments	Next Steps (for amber and red only)
<u>P3.1.1</u>	Implement the planned budget reductions identified in the 2019-20 budget.	GREEN	All budget proposals are monitored monthly. As at Qtr 4, of the £7.621 million budget reductions required for the whole of the authority, £6.815 million were achieved. Outstanding proposals from prior years continue to be monitored throughout 2019-20. As at Qtr 4, of the £2.342 million outstanding, £1.883 million were achieved. Chief Executive Directorate:- As at Qtr 4, of the £1.464 million budget reductions required for the Chief Executive's Directorate, £1.450 million were achieved.	

Ind plans for production Ily promoted by revenues staff the number of people ne fact that once people have registered initially in the first n order to increase the numbers using the online service to be reduced.

ne year due to the COVID-19 pandemic. Hundreds of ng able to work and not being paid. This will have a knock

staff absence there has been a slight drop as compared to work hard to achieve the PI set. In taking forward the payments team will be part of the Business Support

of year due to COVID-19 as direct debits were cancelled n work and not some not being paid.

2018-19 is now unrealistic given current pressures on now improvement yet still be achievable.
is: Housing Benefit: 21.59 days Council Tax Reduction:
19 pandemic lockdown, the service suspended proactive at this, coupled with weekend working, has meant that the ed in April. This situation remains closely monitored

t set in 2018-19 is now unrealistic given current pressures show improvement yet still be achievable.

#### Value for money

			Annual indicator target			Current I	Performance			
_	PI Ref No	PI Description	19-20	Red		Amber		Green		
2	ບ ນ		£'000	£'000	%	£'000	%	£'000	%	
9	CED21 Local WBO 3	The value of proposed MTFS budget								Revie
	Local	savings in the Chief Executive's	1,464	0	0	30	2%	1,434	98%	
2	<u>SWBO 3</u>	Directorate Higher preferred								

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comments
Internal F	Processes		I		-	1	
CED28 CP WBO3	Number of participants in the staff survey <i>Higher Preferred</i>	New 19.20	New 19.20	1,356	1,150	1,291 <b>↓</b>	Annual Indicator <b>Target Setting:</b> New indicator for 2019-20. Target set to improve on 19 actual. <b>Performance:</b> The survey was available in both welsh and English in available to 3054 staff (non-schools) and paper copies were available During the live period several reminders were published via Bridgende and a weekly update was provided to CMB to also promote within their encourage staff to participate, less staff completed the survey this yead 41.52% in 2018 to 38.37% in 2020. Although there was a slight reduct tracker questions shows that overall responses were more positive in
<u>CED29(a)</u> CP WBO3	The proportion of staff reporting through survey that they agree or strongly agree with the statement: a) I feel every department is working towards the same common goal <i>Higher Preferred</i>	New 19.20	New 19.20	36%	37%	35%	Annual Indicator <b>Target Setting:</b> Target set to improve on the baseline which was est Actual) <b>Performance:</b> No Performance Comments
<u>CED29(b)</u> CP WBO3	The proportion of staff reporting through survey that they agree or strongly agree with the statement: b) I am satisfied with BCBC as an employer <b>Higher Preferred</b>	New 19.20	New 19.20	60%	66%	59%	Annual Indicator <b>Target Setting:</b> Set to improve on the baseline which was establishe <b>Performance:</b> <i>No Performance Comments</i>
CED29(c) CP WBO3	The proportion of staff reporting through survey that they agree or strongly agree with the statement: c) Working here makes me want to perform to the best of my ability <i>Higher Preferred</i>	New 19.20	New 19.20	70%	74%	69%	Annual Indicator <b>Target Setting:</b> Set to improve on the baseline which was establishe <b>Performance:</b> <i>No Performance Comments</i>
CED29(d) CP WBO3	The proportion of staff reporting through survey that they agree or strongly agree with the statement: d) I feel that BCBC values its employees ideas and opinions <i>Higher Preferred</i>	New 19.20	New 19.20	32%	39%	31%	Annual Indicator <b>Target Setting:</b> Set to improve on the baseline which was establishe <b>Performance:</b> No Performance Comments
CED29(e) CP WBO3	The proportion of staff reporting through survey that they agree or strongly agree with the statement: e) Do you think there are opportunities for two-way communication to discuss and raise ideas and issues? <b>Higher Preferred</b>	New 19.20	New 19.20	60%	72%	59%	Annual Indicator <b>Target Setting:</b> Set to improve on the baseline which was establishe <b>Performance:</b> <i>No Performance Comments</i>
DOPS20 Local WBO3	Percentage of staff performance appraisals completed in the financial year (Chief Executive Directorate) <i>Higher Preferred</i>	93%	80%	80%	87%	79%	Annual Indicator <b>Target Setting:</b> Target set at 80% corporately to take into account s as maternity leave, long term sickness, secondment. <b>Performance:</b> No Performance Comments
Organisat	ional Capacity	1	· · ·				1
<u>CED20</u> Local CP Feeder WBO1	The number of apprentices employed across the Chief Executive's Directorate <b>Higher Preferred</b>	New 18.19	12	13	20	22 <b>↓</b>	Annual Indicator <b>Target Setting:</b> Increased to support the corporate indicator based of <b>Performance:</b> No Performance Comments
<u>CED22</u> Local PAM Feeder	The number of working days/shifts per full time equivalent (FTE) Local Authority employee lost due to sickness in the Chief	New 18.19	9.32 days	8.58 days	11.10 days	8.59 days	Quarterly Indicator <b>Target Setting:</b> Set to improve upon 2018-19 actual <b>Performance:</b> Sickness absence in the Chief Executive's Directorate meant that this was the lowest across the council). Whilst the sicknes

Comments
eview of CCTV services – reductions partly achieved.
nts
e on 2018-19 baseline performance. 5% increase on 2108-
h in both online and paper formats. The survey was made able for staff who were unable to access the online survey. enders messages, encouraging staff to share their views their own directorates. Despite these attempts to s year. The total response rate dropped by 3.15% from reduction in the number of participants, comparison of the e in 2020 compared to 2018
established during the annual survey in 2018 (18-19
ished during the annual survey in 2018 (2018-19 actual)
ished during the annual survey in 2018 (2018-19 actual)
ished during the annual survey in 2018 (2018-19 actual)
ished during the annual survey in 2018 (2018-19 actual)
int staff who are absent during this period for reasons such
ed on directorate affordability and needs
ate exceed the set target (the absence level for 2018/19 mess absence level for the year was largely attributable to

Other priority	Executive's Directorate Lower Preferred						an increase in long term sickness absence cases, with a 34.7% increate the overall council target of 11.78%
<u>CED23</u> Local Other priority	Number of days lost per FTE through industrial injury Chief Executive's Directorate <i>Lower Preferred</i>	New 18.19	0 days	0 days	0 days	0 days	Quarterly Indicator Target Setting: Set by Corporate H&S Performance: No Performance Comments
DED24 Docal Other Driority	Number of industrial injury incidences Chief Executive's Directorate <i>Lower Preferred</i>	New 18.19	0	0	0	↔	Quarterly Indicator <b>Target Setting:</b> To maintain performance - zero target <b>Performance:</b> No Performance Comments
CHR002 (PAM/001) PAM Other priority	The number of working days/shifts per full- time equivalent (FTE) local authority employee lost due to sickness absence (BCBC) Lower Preferred	10.85 days	8.50 days	11.78 days	11.96 days	11.79 days	Quarterly Indicator Target Setting: Set to improve upon 2018-19 actual Performance: Sickness absence for the council in 2019/20 was 1.53% increase across the council, Social Service and Wellbeing and Educati target for 2019/20, reducing by 7.1% and 1.9% respectively on 18/1

## **KEY:**

Comm	itments	Action	
Red	<ul> <li>A RED status usually means one or more of the following:</li> <li>A significant negative variance against the budget or savings of more than 10%.</li> <li>Delays against key milestone/s of more than 10% of the total length of the planned action.</li> <li>Problems with quality that lead to significant additional costs/work.</li> <li>Significant lack of resources which cannot be resolved by the directorate.</li> <li>PIs identified to measure success of the commitment are mostly red.</li> <li>Dissatisfaction or resistance from stakeholders that mean acceptance may be delayed all the benefits not achieved.</li> </ul>	CPA/Scrut explanatio in place a caused to	tiny committee should ask the per- on or conduct a review to identify n action plan to prevent further de the overall organisation. <b>nce Indicators (RAG)</b> Performance is wors
Amber	<ul> <li>An AMBER status usually means one or more of the following:         <ul> <li>A negative variance against the budget or savings of less than 10%.</li> <li>Delays against critical milestones less than 10% of the total length of the planned action.</li> <li>Problems with quality but not causing delay.</li> <li>Lack of resources which can be resolved by the pertinent chief officer/s (e.g. via virement within the budget or managing vacancies).</li> <li>PIs identified to measure success of the commitment are a mixture of red, amber and green.</li> <li>Dissatisfaction or resistance from stakeholders addressed by the pertinent chief officer/s.</li> </ul> </li> <li>A GREEN status usually means one or more of the following:         <ul> <li>The forecast expenditure is on budget.</li> <li>Milestone/s on track to complete on time.</li> </ul> </li> </ul>		tiny Committee should maintain a commitments but not necessarily i nitigation actions to prevent amber nce Indicators (RAG) Performance is wor
Green			tiny Committee can let officers pro ssurance from the underlying data n. nce Indicators (RAG) Performance is ec
	Performance Indicators (Trend)	Perform	ance Indicator types
1	Performance improved vs same quarter of previous year	СР	Corporate Plan indicator
	No change in performance vs same quarter of previous year	PAM	Public Accountability Measure (N
L	Performance declined vs same quarter of previous year		

Appendix 2 - Chief Execut	ive's Q4 2019-20
rease in FTE days lost, the absence level did fa	ll below
3% higher than during 2018/19. Despite an ov	
cation and Family Support Directorates did achie 8/19.	eve their
·	
ertinent chief officer/s to provide an	
fy the root causes of the red status and put	
deterioration and minimise the damage	
orse than target by 10% or more	
a watching brief over Amber	
y intervening. They may ask chief officers to	
per from moving into the red.	
orse than target by under 10%	
progress with the delivery of the planned	
ata should indicate that the milestone is	
equal to or better than target	
(National Indicator)	

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## **EDUCATION & FAMILY SUPPORT** - PERFORMANCE AT YEAR END

Commitments 2019-20	RAG – current progress against commitment			S
Year end 2019-20 Directorate Commitments to delivering Wellbeing Objectives	Total	Red	Amber	Green
Wellbeing Objective One – Supporting a successful economy	7	3	0	4
Wellbeing Objective Two – Helping people to be more self reliant	5	0	0	5
Wellbeing Objective Three – Smarter use of resources	6	1	0	5
Et a su a s				

#### Finance

**Revenue Budget** 

- The net revenue budget for the Directorate for 2019-20 is **£114.843m**
- The year-end outturn is £114.943 with an over spend of £110,000.

**Capital Budget** 

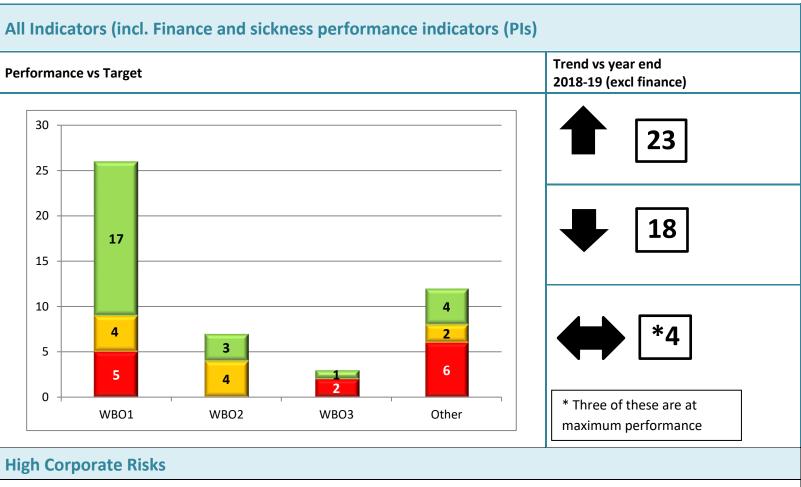
• The capital budget for the Directorate for 2019-20 is £6.019 million, with a total expenditure for the year of £4.134 million and £1.885 million slippage requested.

#### **Efficiency Savings**

Savings (£000)	Prior year Budget	2019-2020
Budget Reductions	Reductions 222	596
Achieved	20	529
Variance	202 (91%)	67 (11%)

Additional financial information is provided in the Budget Revenue Outturn 2019-20 Report to Cabinet 30<sup>th</sup> June 2020, and the Capital Programme Outturn 2019-20 Report to Cabinet 21<sup>st</sup> July 2020..

#### Performance vs Target



Residual Risk	Wellbeing Objective	Likelihood	Impact	Overall
The council is unable to make robust medium to long term decisions requiring service change	3	3	5	15
The council is unable to identify and deliver infrastructure required in the medium to longer term	1 and 3	3	5	15
The council is unable to plan for and recover from major threats to service continuity such as civil emergencies, school failure, cyber attack and discontinuation of funding streams and major contracts	All	4	4	16

## Head of Education and Family Support

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## Wellbeing Objective One: Supporting a successful economy

ge 64	Code	Action Planned	Status	Comments
	<u>P1.1.1</u>	Continue to work with the Cardiff Capital Regional Skills and Employment Board and BCBC led local projects to shape employment opportunities and develop a skilled workforce to meet future needs. This includes delivering high quality apprenticeships for all ages.	GREEN	All of the EOTAS (Educated Other Than At School) review recommendations have been implem appointed, who develops differentiated provision for individual EOTAS learners. Differentiated presented and discussed with secondary and special schools and broad agreement reached th Good progress has been made in supporting adult literacy. The Central South Consortium continues to support improved outcomes in schools. Challenge with schools to better understand their qualification pathway in science, as part of wider chan entry pattern changes and the interim performance measures. Strategies are being reviewed of Junior apprenticeships have been very successful. Team Bridgend has continued to support the progress required to implement the National Mis The number of children in receipt of the Childcare Offer continues to increase and the relation
	<u>P1.1.5</u>	Work with schools to close the gap in educational attainments for pupils eligible for free school meals and those who are not and improve outcomes for vulnerable groups including looked after children and young carers	RED	Cynon Taf (the delivery authority) is effective and collaborative. The vast majority of activities have been completed. In the 2018-2019 academic year (reported in the 2019-2020 financial year), the performance of school meals was better than the all-Wales average. The Vulnerable Groups Team is continuing to support vulnerable learners working in close par education, Social Services and inclusion. A profiling tool is being offered to all schools to track are looked after and young carers. A restructure of the service will be undertaken in September additional support to ensure other vulnerable learners, such as those open to the Youth Justice educational needs met. The loss of the data analyst for the team has impacted on the tracking that needs to be addressed within the restructure.
	<u>P1.1.6</u>	Progress the development of strategies to assist young people who are more able and talented than their peers to help them reach their potential	RED	Good progress through SEREN. The Central South Consortium is leading on the regional development of a More Able and Tale suspended due to the Covid-19 emergency. It is anticipated this work will be restarted in the a Changes to key performance measures specified by Welsh Government are making annual mo
	<u>P1.1.7</u>	Complete the review and consultation into the strategic review of Post 16 Education & Training by the end of March 2020	RED	The Post-16 Review is complete and the Phase 4 post-consultation report was considered at S Cabinet on 21 July 2020 Accordingly, any actions when approved by Cabinet will be taken forw While three options will be presented to Scrutiny and Cabinet, option three (improving partne proposed as the solution for the short to mid-term. This will be recommended to Cabinet toge complementary strategy for blended learning, the further development of an option of a Sixth to complement their STEAM Centre, and some additional investigations with schools and part

	Next Steps
	( amber and
	-
	red only)
emented and an EOTAS Manager	
ed curriculum models have been	
hat future work would be needed.	
o odvisovo ovo povtinuino to uvovlu	
e advisers are continuing to work	
inges to qualification specification,	
l eg teaching and learning.	
lission.	
onship with colleagues in Rhondda	
of kovistago 4 pupils oligible for free	
of key stage 4 pupils eligible for free	
artnership with other agencies eg	
k wellbeing progress in children who	
ber 2020 to provide the service with	
ice Service, are having their	
ng of performance and will be an area	
lented strategy but activity was	
autumn term 2020.	
nonitoring and comparisons difficult.	
Scrutiny on 6 July and deferred by	
ward in 2020-2021.	
nerships and collaboration) is	
gether with development of a	
h Form Centre at Bridgend College,	
rtners.	

## Wellbeing Objective Two: Helping people to be more self-reliant

Page Code	Action Planned	Status	Comments	Next Steps (amber and red only)
0 0 0 0	Increase engagement of partners, including schools, in the use of the Joint Assessment Family Framework (JAFF) and Team Around the Family (TAF) processes, which aim to ensure early identification of needs and delivery of support for children and families.	GREEN	JAFF/TAF approach mature and embedded.	
<u>P2.2.8</u>	By following our 'One Council' principle ensure that all services available work better together to provide vulnerable children with seamless support when needed and prevent them from becoming looked after.	GREEN	<ul> <li>Actions for the 2019-2020 period within the post-inspection action plan for the Youth Justice Service have been implemented, ie establishment of the Management Board, service restructure and development of a quality assurance framework.</li> <li>There have been a number of successes linked to post-16 education support through the Building Skills programme, with a number of projects now being completed. Plans are in place for future projects and close working with schools will contribute to these developments.</li> <li>The Access to Education Panel is focusing consideration of needs and education provision to vulnerable young persons. More effective opportunities for formal learning for young people in less formal settings is improving. A specialist health visitor has been appointed by health to support the mental health and wellbeing of service users.</li> </ul>	

## Wellbeing Objective Three: Smarter use of resources

Code	Action Planned	Status	Comments	Next Steps (amber and red only)
<u>P3.3.1</u>	Provide sufficient school places in the right area and in new and improved schools by delivering the 21st century schools' modernisation programme.	RED	The foundation phase has been successfully introduced into The Bridge. Any applications for placement are considered and approved through the Access To Education Panel. A review of school accommodation/capacities has been completed. Progress with the detail of the individual projects for Band B includes agreement of distinct sites for schemes and establishment of project boards. The outcome of the options appraisal process was reported to Cabinet in January 2020 and approval was given to commence on-site feasibility work. A revised strategic outline programme for Band B was submitted plus the strategic outline case (SOC) in respect of Bridgend North East. We are currently awaiting Ministerial approval for both. On-site feasibility is also progressing in relation to this scheme, however COVID-19 has delayed the commencement of the transport impact assessment. Option appraisal work in relation to the special school is ongoing. The SOC will be developed upon conclusion of the appraisal. The feasibility work in relation to both Bridgend West schemes is progressing well and a SOC will be submitted to Welsh Government in due course, after Welsh Government technical advisers have produced both site specific briefs, as required. With regard to the expansion of Welsh-medium childcare provision, the development work linked to the Cymraeg 2050 capital programme continues to progress but has been impacted by the COVID emergency. Officers work will with colleagues from across the council to develop plans to identify childcare providers who will utilise the accommodation developed thus far to offer childcare in the communities identified (Betws, Ogmore Valley, Porthcawl and Bridgend Town).	

## **Performance Indicators**

Page 66

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Co
	ser Outcomes					10 17	
DCH2.1.4 Local WBO1	Size of the gap in educational attainments between KS4 pupils entitled to free school meals and those who are not (measured by Level 2 inclusive indicator) <i>Lower Preferred</i>	29.10	24.10	27	28.80	32.90	Annual Indicator <b>Target Setting:</b> Recognises that the gap needs to or to bring greater equality between eFSM and nFSM p <b>Performance:</b> For the 2018-2019 academic year, t pupils entitled to free school meals (eFSM) and thos indicator) narrowed from 32.9% to 28.8%. The perf previous academic year but the performance of nFS narrowed in the same period, from 32.2% to 32.1% pupils deteriorated in the year.
DCH2.2.5.3 Local WBO1	The percentage of pupils who are persistently absent (ie their attendance is less than 80%) in primary schools. <i>Lower Preferred</i>	6.9%	N/A	7.6%	9.8%	7.6%	Annual Indicator <b>Target Setting:</b> Baseline based on previous perform <b>Performance:</b> In the 2018-2019 academic year, th persistently absent (ie their attendance is less than average deteriorated in the same period, from 9.1% Educational Welfare Officer on a cluster ad locality b <92% attendance are monitored by the Educational in the most vulnerable groups (children eligible for f children whose first language is not English, children protection). The <92% threshold automatically enco (absence <80%). Educational Welfare Officers refer services.
DCH2.2.5.6 Local WBO1	The percentage of pupils who are persistently absent (ie their attendance is less than 80%) in secondary schools. <i>Lower Preferred</i>	3.4%	N/A	3.9%	4.2%	3.9%	Annual Indicator <b>Target Setting:</b> Baseline based on previous perform <b>Performance:</b> The percentage of pupils who are per 2018-2019 academic year to 4.2%, from 3.9% the p which has also risen in the same period from 4.1% t Welfare Service is attendance below 92%, which increase education welfare officers work in conjunction with s in place to achieve regular school attendance so tha
<u>DCH2.3.1b</u> Local WBO1	The percentage of Year 12 leavers from schools in the authority identified as not being in education, employment or training (NEET) in the Careers Wales Annual Destination Survey Statistics. <i>Lower Preferred</i>	0.6%	1%	1.0%	Awaiting data	0.5%	Annual Indicator <b>Target Setting:</b> Target recognises that numbers ar <b>Performance:</b> The publication of destination data b to securing PLASC (Pupil Level Annual School Censu
<u>DCH2.3.1c</u> Local WBO1	The percentage of Year 13 leavers from schools in the authority identified as not being in education, employment or training (NEET) in the Careers Wales Annual Destination Survey Statistics. <i>Lower Preferred</i>	3.0%	2.5%	2.5%	Awaiting data	3.2%	Annual Indicator <b>Target Setting:</b> Target recognises that numbers ar <b>Performance:</b> The publication of destination data b securing PLASC (Pupil Level Annual School Census)
DCO18.09 CP WBO1	Percentage of 16-64 year olds without qualifications (Bridgend) Lower Preferred	11.3%	11.2%	11.2%	9.1%	10.5%	Annual Indicator <b>Target Setting:</b> Target set to improve upon 17-18 <b>Performance:</b> There has been a significant improve Bridgend's performance is 0.6% points below the W
DCO18.10 CP WBO1	The percentage of economically active 16-64 year olds Higher Preferred	75.4%	73.2%	74%	77.2%	74%	Annual Indicator <b>Target Setting:</b> Target for 2019-20 set to maintain <b>Performance:</b> The number of people in Bridgend 10 year demonstrating the improving picture across the since the previous year.
DEFS4 Local WBO1	The percentage of pupils achieving 3 A-A* grades at Level 3. <i>Higher Preferred</i>	9.4%	10%	13%	11.2%	9.2%	Annual Indicator <b>Target Setting:</b> Actual was below target of 10.0% 2018 and 13.4% in 2018-2019 possibly due to stror Certificate. Expect this to influence BCBC results in t the cohort and we can expect a plateau to be reacher <b>Performance:</b> The percentage of pupils achieving 3 2018 academic year to 11.2% in the 2018-2019 aca Wales average.
DEFS11 CP WBO1	The percentage of schools meeting the Learning and Skills Measure in terms of the subject offer at key stage 4 and post-16. <i>Higher Preferred</i>	100%	100%	100%	100%	100%	Annual Indicator <b>Target Setting:</b> The expected percentage of school subject offer at key stage 4 and post-16. <b>Performance:</b> Full compliance is being maintained.

Appendix 3 - Education & Family Support Q4 2019-2020

Comments

o continue to close so that it is below national average and pupils in BCBC.

the gap in educational attainments between key stage ose who are not (nFSM) (measured by the Level 2 inclusive erformance of eFSM pupils was at the same level as the FSM pupils deteriorated. The Welsh average gap also 1%. However, the average performance of both groups of

ormance, which already out-performs the all-Wales average the percentage of primary school pupils who were an 80%) has increased from 7.6% to 9.8%. The Welsh 1% to 9.9%. Attendance data is collated by the Lead basis and shared termly. All pupils with a threshold of hal Welfare Service, paying a particular focus to those pupils r free school meals, traveller children, refugee children, ren who are looked after and children who are under child ncompasses all pupils who are persistent absentees er families needing additional support to the Early Help

prmance, which already out-performs the all-Wales average. persistently absent in secondary schools increased in the e previous year. This remains below the Welsh average % to 4.6%. The threshold for intervention by the Education incorporates all pupils who are persistently absent. The h schools and agencies to ensure that appropriate support is hat pupils may reach their full academic potential.

are already very low so continued improvement is difficult. by Careers Wales has been delayed due to issues related sus) data.

are already very low so continued improvement is difficult. by Careers Wales has been delayed due to issues with s) data.

8 Actual (maintain 2018-19 Target) ovement in this PI of 1.4% since the previous year, although Wales average of 8.5%.

ain previous years actual figure 16-64 economically active has increased by 2.2% since last the county borough with 1000 more people in employment

% and the All Wales average moved to 10.5 % in 2017rong performance in the Advanced Skills Challenge n the summer of 2019. There is a natural cap to this part of ched at approx. 13 -14%. 3 A-A\* at key stage 5 increased from 9.2% in the 2017academic year but this result continues to be below the all-

ools meeting the Learning and Skills Measure in terms of the

							Арр
Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Cor
DEFS13 Local WBO1	The percentage of NEETS (young people not in education, employment or training) aged 16 to 18. <i>Lower Preferred</i>	1.4%	1.2%	1%	1%	1.2%	Annual Indicator <b>Target Setting:</b> Target set at a level to continue po <b>Performance:</b> Target achieved. Final figure for PI w
	The number of participants in the Employability Bridgend programme going into employment. <i>Higher Preferred</i>	New 19.20	New 19.20	180	334	N/A	Quarterly Indicator <b>Target Setting:</b> Target set externally. <b>Performance:</b> The job market continued to be buoy when the country went into lockdown as part of the during the last two weeks of the year but also put performed Furlough Scheme will hopefully protect those people retention situation is unpredictable going into 2020-2 the end of March and a continuation of demand for s
	The percentage of Inspire to Work participants supported into education, employment or training by March 2020. <i>Higher Preferred</i>	54.0%	50%	40%	54%	49%	Quarterly Indicator <b>Target Setting:</b> Due to internal duplication, Inspire of Communities First areas for 2019-2020. This will project, hence a lower target projection for the perio <b>Performance:</b> During the course of this financial ye 54% (80 young people) either successfully gained a
Local	The number of fixed-term exclusions during the academic year per 1,000 pupils from primary schools. Lower Preferred	11.50	N/A	13.80	19.60	16.80	Annual Indicator <b>Target Setting:</b> Target based on previous year's performance: The number of fixed-term exclusions per 1,000 pupils from primary schools has risen to 1 of the more challenging pupils being maintained in n
	The number of fixed-term exclusions during the academic year per 1,000 pupils from secondary schools. <i>Lower Preferred</i>	75.50	N/A	60.70	69.80	60.70	Annual Indicator <b>Target Setting:</b> Target based on previous year's performance: The number of fixed-term exclusions per 1,000 pupils from secondary schools has risen to small number of pupils in mainstream education wai increase in fixed term exclusions within the same sch
Local	The average duration of fixed-term exclusions during the academic year, in primary schools. Lower Preferred	3.20 Days	N/A	2.50 Days	2 Days	2.50 Days	Annual Indicator <b>Target Setting:</b> Target based on previous year's pe <b>Performance:</b> The average duration of fixed-term e year), in primary schools has fallen to 2.0 from 2.5.
Local	The average duration of fixed-term exclusions during the academic year, in secondary schools. Lower Preferred	2.40 Days	N/A	2.40 Days	2.20 Days	2.40 Days	Annual Indicator <b>Target Setting:</b> Target based on previous year's pe <b>Performance:</b> The average duration of fixed-term e year), in secondary schools has fallen to 2.2 from 2.
Local	The percentage of total fixed-term exclusions in the academic year, in primary schools, that were for 5 days or more. <b>Lower Preferred</b>	18.6%	N/A	13.2%	7.6%	12.4%	Annual Indicator <b>Target Setting:</b> Target based on previous year's pe <b>Performance:</b> The percentage of total fixed-term ex year), in primary schools, that were for 5 days or mo
Local	The percentage of total fixed-term exclusions in the academic year, in secondary schools, that were for 5 days or more. <i>Lower Preferred</i>	12.9%	N/A	15.3%	8.5%	15.4%	Annual Indicator <b>Target Setting:</b> Target based on previous year's pe <b>Performance:</b> The percentage of total fixed-term ex year), in secondary schools, that were for 5 days or
Local WBO1	The percentage of young people in the Youth Justice System identified as requiring a mental health assessment, that receive a mental health assessment within 28 days of a referral date. <i>Higher Preferred</i>	New 19.20	New 19.20	100%	100%	N/A	Quarterly Indicator <b>Target Setting:</b> Target set based on expectations. <b>Performance:</b> No young people reported in these ca started in this year.
	The percentage of learners gaining 3 A*-C grades at Level 3. <i>Higher Preferred</i>	54.2%	N/A	Set baseline	55.4%	56.5%	Annual Indicator <b>Target Setting:</b> Data for Bridgend for earlier years introduced by WG as a national benchmark PI for 20 support of this introduction. No target has, therefore baseline year, but the intent is to match or possibly <b>Performance:</b> The percentage of pupils achieving 3 2018 academic year (2018-19 PI year) to 55.4% in the result placed Bridgend below the all-Wales average of all-Wales average widened.
	The percentage of learners gaining 3 A*-E grades at Level 3. <i>Higher Preferred</i>	New 19.20	New 19.20	Set baseline	Awaiting data	N/A	Annual Indicator <b>Target Setting:</b> New PI for 2019-2020. No target s

#### Appendix 3 - Education & Family Support Q4 2019-2020

#### omments

positive performance. was 1%.

aoyant throughout 2019-2020, up until mid March 2020 ne Covid-19 restrictions. This not only curtailed job entries people in existing jobs at risk. The UK Government's ole currently with employment but the job market and job 0-2021. There was an uptake of temporary jobs in retail at or social care and health related positions.

re 2 Work will have a primary focus on participants outside Il impact on the number of referrals being received into the riod.

year 148 participants have exited the project. Of the 148, a place in education or employment.

performance.

ns during the 2018-19 academic year (2019-20 PI year) 19.6 from 16.8. This position reflects an increase in some mainstream education.

performance.

ns during the 2018-19 academic year (2019-20 PI year) to 69.8 from 60.7. The increase is partly reflected in a vaiting on a place within Ysgol Bryn Castell and a significant school.

performance.

 $\alpha$  exclusions during the 2018-19 academic year (2019-20 PI  $\overline{5}.$ 

performance.

n exclusions during the 2018-19 academic year (2019-20 PI 2.4.

performance.

exclusions during the 2018-19 academic year (2019-20 PI more, has fallen to 7.6 from 12.4.

performance.

exclusions during the 2018-19 academic year (2019-20 PI or more, has fallen to 8.5 from 15.4.

cases have required a mental health assessment to be

rs is available. However, this PI has formally been 2019-2020 and WG has published data for 2018-2019 in ore, been set for 2019-2020, as this is considered a ly exceed the all-Wales average.

g 3 A-C at key stage 5 reduced from 56.5% in the 2017in the 2018-2019 academic year (2019-20 PI year). This e of 58.4%, and the gap between Bridgend's result and the

set, as this is a baseline year, but the intent is to match or

							Арр
Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Con
							possibly exceed the all-Wales average. <b>Performance:</b> (Will be reported in Q4, after WG exa
Local WBO1	Percentage of: i) All pupils (including those in local authority care) in any local authority maintained school, aged 15 as at the preceding 31 August that leave compulsory education, training or work based learning without an approved external qualification <b>Lower Preferred</b>	0.1%	0.1%	0.1%	0.1%	0%	Annual Indicator <b>Target Setting:</b> <i>No Target Setting Comments</i> <b>Performance:</b> 0.1% of children (1 out of 1475) have learning without an approved external qualification in
Local	The number of permanent exclusions during the academic year per 1,000 pupils from primary schools. Lower Preferred	0.20	N/A	0.10	0.10	0.10	Annual Indicator <b>Target Setting:</b> Based on current performance. <b>Performance:</b> There was 1 permanent exclusion fro 20 financial year). This compares to 1 in the 2017-18
	Percentage of pupil attendance in primary schools Higher Preferred	95.20%	95.70%	95%	94.80%	94.90%	Annual Indicator <b>Target Setting:</b> <i>No Target Setting Comments</i> <b>Performance:</b> The percentage of pupil attendance in from 94.9% to 94.8% but was still above the Welsh a illness in Bridgend's schools was a major factor in the
	Percentage of pupil attendance in secondary schools Higher Preferred	94.40%	95.10%	94%	94.10%	93.90%	Annual Indicator <b>Target Setting:</b> Realistic target in line with 2018-20 <b>Performance:</b> The percentage of pupil attendance in increased from 93.9% to 94.1% and, in the same pe 93.8%. Bridgend's ranking has, therefore, improved
Local WBO1	Percentage of Year 11 pupils at the start of the academic year, in schools maintained by the local authority who achieved the Level 2 threshold including a GCSE grade A* - C in English or Welsh first language and mathematics' <i>Higher Preferred</i>	53.00%	64.40%	54%	53.20%	56.60%	Annual Indicator <b>Target Setting:</b> Based on previous year's actual. <b>Performance:</b> Bridgend's performance reduced from the 2018-2019 academic year, placing Bridgend belo from 9th to 10th. This result must be viewed in the c measure, as schools have instead been focusing on t Government.
CP, PAM WBO1	The percentage of Year 11 leavers from schools in the authority identified as not being in education, employment or training (NEET) in the Careers Wales Annual Destination Survey Statistics. <i>Lower Preferred</i>	New 18.19	1.5%	1.3%	Awaiting data	0.0%	Annual Indicator <b>Target Setting:</b> Reflects our desire to set an ambition <b>Performance:</b> The destination data has yet to be put (Pupil Level Annual School Census) data.
	Average Capped 9 Score for pupils in Year 11. <i>Higher Preferred</i>	356.90	N/A	357.20	362	357.20	Annual Indicator <b>Target Setting:</b> Based on previous year's actual. <b>Performance:</b> Bridgend's capped 9 points score rose in the 2018-2019 academic year. This result was bet Wales rose from 9th to 8th.
PAM WBO1	The percentage of pupils assessed in Welsh (ie who received a language, literacy and communication skills teacher's assessment in Welsh) at the end of the foundation phase. <i>Higher Preferred</i>	8.4%	N/A	9.3%	8.1%	9.3%	Annual Indicator <b>Target Setting:</b> Based on previous year's actual. <b>Performance:</b> In Bridgend, only those pupils attend subject of Welsh as a first language; therefore, only phase (FP) pupils attending those schools can influen Strategic Plan has a target to increase the numbers of
PAM	The percentage of Year 11 pupils studying Welsh first language (ie pupils entered to sit a GCSE in Welsh first language). <i>Higher Preferred</i>	6.4%	N/A	5.4%	6.8%	5.1%	Annual Indicator <b>Target Setting:</b> Target based on known cohort. <b>Performance:</b> The percentage of Year 11 pupils stud GCSE in Welsh first language) increased in the 2018- Year 11 cohort of 1440) to 6.8% (101 pupils out of a
Local WBO2	Average number of hours ETE (education, training, employment) taken up by statutory school age young people who are known to the Youth Justice Service. <i>Higher Preferred</i>	19.80 Hours	25 Hours	25 Hours	25 Hours	1	Quarterly Indicator <b>Target Setting:</b> Reflects the level of post-16 ETE (er (Youth Justice Board). <b>Performance:</b> The average number of hours ETE (er school age young people who are known to the Youth on the previous year and achievement of target.
СР	The percentage of completed TAF (Team Around the Family) support plans that close with a successful outcome. <i>Higher Preferred</i>	74.0%	70%	72%	70%	1	Quarterly Indicator <b>Target Setting:</b> Target reflects the increased comple <b>Performance:</b> Performance for 2019-2020 was 70% of cases in this period 'stepped up' to statutory servic circumstances. However, such cases are recorded as national guidance), which reflects negatively on reco

#### Appendix 3 - Education & Family Support Q4 2019-2020

#### omments

exam performance data is released.)

ave left compulsory education, training or work based n in the 2018/19 academic year.

from primary schools in the 2018-19 academic year (2019--18 academic year.

e in primary schools fell in the 2018-2019 academic year th average, which remained at 94.6%. Absence due to the outcome.

2019 performance and all Wales average. e in our secondary schools in the 2018-2019 academic year period, the Welsh average has fallen from 93.9% to ed from 11th to 6th.

om 56.6% in the 2017-2018 academic year to 53.2% in elow the all-Wales average. Bridgend's ranking in Wales fell e context of there no longer being a focus on this particular n the new key stage 4 measures introduced by Welsh

itious target. published by Careers Wales due to issues securing PLASC

ose from 357.2 in the 2017-2018 academic year to 362.0 petter than the all-Wales average and Bridgend's ranking in

nding Welsh-medium primary schools are assessed in the ly increases in the proportion of our total end foundation uence the result for this indicator. The Welsh Education 's of seven-year-olds taught through the medium of Welsh.

tudying Welsh first language (i.e. pupils entered to sit a 18-2019 academic year from 5.1% (74 pupils out of a total f a total Year 11 cohort of 1475).

(education, training, employment) access set by the YJB

(education, training, employment) taken up by statutory uth Justice Service is 25. This represents both an increase

plexity of cases.

0% against a target of 72%. There was a greater number rvices, which was the right outcome given the presenting as TAFs closing without a positive outcome (in line with corded performance.

							Арр
Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Cor
WBO2	The percentage of children who receive Connecting Families interventions during the year who remain out of the care system as at 31 March of that year. Higher Preferred	95.0%	85%	85%	92.5%		Annual Indicator <b>Target Setting:</b> Target based on current cohort. <b>Performance:</b> The service has once again delivered from becoming looked after. The service has consiste time it has been operational.
Local	Percentage attendance of in-county looked after pupils in primary schools. <b>Higher Preferred</b>	New 18.19	New 18.19	97%	96.3%	92.9%	Annual Indicator <b>Target Setting:</b> Target based on latest actual and t <b>Performance:</b> The percentage attendance of in-cou academic year (2019-20 PI year) has risen to 96.3%
Local	Percentage attendance of in-county looked after pupils in secondary schools. Higher Preferred	New 18.19	New 18.19	96.7%	95.5%		Annual Indicator <b>Target Setting:</b> Target based on latest actual and t <b>Performance:</b> The percentage attendance of in-cou academic year (2019-20 PI year) has risen to 95.5%
Local WBO2	The percentage of young people known to the Youth Justice Service who are given the opportunity to be involved in decisions made about them. <i>Higher Preferred</i>	New 19.20	New 19.20	100%	100%		Quarterly Indicator <b>Target Setting:</b> New PI for 2019-2020. Target refle with the opportunity to be involved in decisions mad <b>Performance:</b> All young people contribute to their a them.
Local WBO2	The percentage of children who receive Rapid Response interventions during the year who remain out of the care system as at 31 March of that year. <i>Higher Preferred</i>	92.6%	93%	93%	89%	▲	Annual Indicator <b>Target Setting:</b> Target based on previous year's pe <b>Performance:</b> The service has continued to deliver becoming looked after. Performance is slightly below number of children were referred to the services app be removed from parents care, leaving little opportu
Local	The percentage reduction in the number of children and young people open to the Youth Justice Service on reduced timetables. <i>Higher Preferred</i>	New 19.20	New 19.20	Set baseline	0%	N/A	Quarterly Indicator <b>Target Setting:</b> New PI for 2019-2020. This will be arrangements ceasing. <b>Performance:</b> The Youth Justice Service (YJS) has I worker within the team due to long-term sickness. T this has also created an opportunity to develop close Team to ensure children are accessing education tha Access to Education panel to escalate concerns around
	The number of first time entrants into the Youth Justice System. <i>Lower Preferred</i>	107	99	99	Awaiting data		Quarterly Indicator <b>Target Setting:</b> Up to 2016-2017, the target was se 2017-18 PI year, the target is not stated as a reduct first time entrants to be below the 2016-2017 figure <b>Performance:</b> The Youth Justice Board collates data Computer) and provides a summary to Youth Offend there is no data, partly due to the COVID19 emerger cannot be calculated.
	Percentage rate of re-offending, children and young people. <b>Lower Preferred</b>	36.8%	50%	50.0%	Awaiting data	50%	Quarterly Indicator <b>Target Setting:</b> Intent is for reduction on the previo <b>Performance:</b> The Youth Justice Board collates data The data for Q4 is currently missing from the summa present time, the annual position cannot be calculated
	Number of custodial sentences. <i>Lower Preferred</i>	0	8	5	Awaiting data		Annual Indicator <b>Target Setting:</b> Target has been set that reflects ou <b>Performance:</b> Data for the 2019-2020 PI year will r 2021. Therefore, in the course of 2019-2020, the on 2019 PI year, which represented an increase in custor been offered by the Youth Justice Service to the you the use of custody. Unfortunately, due to the severit by the Courts to be at risk of further offending behavious could be taken.
Local Other	The average hours of education, training and employment (ETE) engagement for young people who are above statutory school age and known to the Youth Justice Service. <i>Higher Preferred</i>	16.80 Hours	16 Hours	16 Hours	17.20 Hours	1	Quarterly Indicator <b>Target Setting:</b> Target being maintained at 16, as g improvement. <b>Performance:</b> The average hours of education, train people who are above statutory school age and know the previous year and the target has been achieved.

omments

ed above expected targets in respect of preventing children stently demonstrated positive outcomes over the period of

d the requirement to set a new baseline. ounty looked after pupils in primary schools in 2018-19 3% from 92.9%

d the requirement to set a new baseline. ounty looked after pupils in secondary schools in 2018-19 5% from 90.8%

flects the local authority's ambition to provide every child ade about them. r assessment so are fully involved in decisions made about

performance.

er against its primary aim of preventing children from ow the expected target. However, it is acknowledged that a applications were being made to the court for the children to tunity for the service in affecting change.

be a baseline year as a result of the Western Bay

is been unable to access the support from the education . This has impacted negatively on data capture. However, oser working links with schools and the Vulnerable Groups that meets their needs. This includes referrals into the bound young people who are not accessing provision.

set to reflect a reduction on previous year. From the action but reflects the objective for the overall number of re.

ata on first time entrants from the PNC (Police National nding Teams. There are currently two periods for which gency. Therefore, at the present time, the annual position

vious year

ata and provides a summary to Youth Offending Teams. mary due to the COVID19 emergency. Therefore, at the ated.

s our intent is to achieve a reduction on last year. ill not be supplied by the Youth Justice Board until Q1 2020only result that can be reported is the result for the 2018ustodial sentences compared to 2017-2018. Support had young people concerned with the aim, as always, to prevent erity and levels of offending, the young people were deemed haviours and custody was the only course of action left that

s given the 2018-2019 result, this represents an intent of

aining and employment (ETE) engagement for young own to the Youth Justice Service represents an increase on ed.

								Арр
	Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Cor
Page 7	<u>DCHYJ6</u> Local Other priority	Percentage of young people known to the Youth Justice service who are in suitable accommodation. <i>Higher Preferred</i>	93.3%	100%	100%	93.1%	82.6%	Annual Indicator <b>Target Setting:</b> Intent is for all young people known <b>Performance:</b> Target has not been achieved but the previous year. Performance is regularly reported to a Board.
Ö	Local Other	Percentage of children and young people known to the Youth Justice Service who receive appropriate health and substance misuse assessment and treatment within 10 days of referral. <i>Higher Preferred</i>	100.0%	100%	100%	100%		Annual Indicator <b>Target Setting:</b> The intent is for all children and yo assessment and treatment. <b>Performance:</b> In the year, 29 interventions closed y misuse (SM) assessment. Of these, 13 were already remaining 5 were referred for SM assessment and al
	<u>EDU015b</u> Local Other priority	Percentage of final statements of special education need issued within 26 weeks: (b) Excluding exceptions <i>Higher Preferred</i>	100.0%	100%	100%	100%	100%	Quarterly Indicator <b>Target Setting:</b> To maintain top performance. <b>Performance:</b> Performance has been maintained at
	Value for	Money						
	DCH2.1.11.1 CP WBO3	The percentage surplus capacity in primary schools. Lower Preferred	5.21%	10%	10%	9.36%	4.89%	Annual Indicator <b>Target Setting:</b> The target is set at a level to ensur maximise the use of space in our schools. <b>Performance:</b> Band A school completions (ie Brynm increase in capacity in the primary sector. Also, mob have been made permanent and are now included w
	DCH2.1.11.2 CP WBO3	The percentage surplus capacity in secondary schools. Lower Preferred	20.5%	18%	18%	20.65%	22.01%	Annual Indicator <b>Target Setting:</b> The surplus capacity at secondary I unlikely to be achievable without removing surplus p accommodation out of use). <b>Performance:</b> Changes in demographics and use of the secondary sector.

#### omments

own to the YJS to be in suitable accommodation. the performance represents an improvement on the o and considered by the Youth Justice Service Management

young people known to the service to receive appropriate

ed with 18 young people identified as requiring substance dy receiving a SM service prior to YJS engagement. The all received treatment within 10 days of the referral.

at 100%.

sure that the demand for places can be met and to

nmenyn and Pencoed Primary Schools) contributed to an obile classrooms at Tondu and Coychurch Primary Schools within the formal capacity calculations.

y level should ideally be around 10%; however, this is places (ie mothballing areas of schools or taking

of spaces has resulted in a reduction in surplus places in

## **CORPORATE DIRECTOR**

## Wellbeing Objective One: Supporting a successful economy

Code Code P1.1.3	Action Planned	Status	Comments	Next Steps (amber and red only)
© <u>P1.1.3</u> 71	Work with individuals and families who are unemployed, economically inactive, experiencing in-work poverty, face barriers to work or are in or at risk of poverty, to improve their job opportunities	GREEN	A range of engagement and employability-related learning programmes have been developed and delivered; these engage learners and enable them to take part in learning opportunities to improve skills, gain certification and improve job opportunities. Programmes include digital- based content in addition to core employability skills. Employability Bridgend''s strong reputation has helped it successfully engage and increase the number of projects supporting participants. Strong use of marketing is helping promote the service. The number of programme participants being supported into employment is continuing to increase.	
<u>P1.1.4</u>	Work with partners and communities to develop a tackling poverty strategy and better align our anti-poverty efforts to target areas where there is an increasing proportion of workless households with children.	GREEN	Continuing excellent success with the SHEP project. Adult Community Learning has engaged with the Department of Work and Pensions to ensure that targeted learning opportunities have been offered to adults from workless households; the aims are to improve skills, gain certification and enhance job prospects.	
<u>P1.1.8</u>	Support the development of coding skills of our young people through the rollout of Digital Competence Framework to all our schools by March 2020		Schools have committed to the HWB Infrastructure Programme, which will bring significant infrastructure connectivity improvements and devices into classrooms. The revised draft ICT Strategy for Bridgend Schools has been released to schools, which supports the implementation of the HWB Infrastructure grant. Bridgend schools are delivering coding training to other schools in the region.	

## Wellbeing Objective Two: Helping people to be more self-reliant

Code	Action Planned	Status	Comments	Next Steps (amber and red only)
	Continue to improve the ways in which the Council provides good information, advice and assistance to the public, including increasing the support available through local community coordinators.	GREEN	All strands of activity have been completed against a background of challenges posed by health board changes.	
<u>P2.1.2</u>	Continue to involve service users, carers and communities in developing and commissioning services	GREEN	The directorate's approach to participation continues to strengthen with completion of activities in the year in relation to supporting the post- 16, learner travel and youth justice agendas.	
	Work with partners and the third sector to strengthen communities and identify the best way of providing services locally	GREEN	Policy guidance released by Welsh Government evidences significant changes in respect of the education data that is now to be used and how it is to be used. Interim performance and accountability measures are in place, reflecting that guidance. Work with the third sector to increase support services available to young people is now a standard part of the directorate's operations.	

## Wellbeing Objective Three: Smarter use of resources

Code	Action Planned	Status	Comments	Next Steps (for amber and red only)
<u>P3.1.1</u>	Implement the planned budget reductions identified in the 2019-20 budget	GREEN	Strong financial management is in place, supporting the directorate's MTFS commitments. The full MTFS savings for 2019-2020 were not achieved with the principle challenge being in respect of Learner Travel. Actions in respect of Learner Travel continue into 2020-2021.	
	Automate most common internal processes to reduce transaction costs and streamline processes	GREEN	Automation linked to school admissions and school transport continues to speed up transactions between teams and the public. Forms have been developed and now launched as online substitutes to paper forms for admissions and school transport passes via My Account. The chatbot is diverting basic queries away from teams.	
			All recommendations from the EOTAS (Educated Other Than At School) review have been fully implemented.	

			Appendix 5 Education & Family Support	
<u>P3.4.1</u>	Support managers to lead staff through organisational change.	GREEN	Leadership and management training opportunities are offered to middle managers. The training needs of managers are afforded a high importance. Health board boundary issues have been progressed and opportunities for cross-working/training continue to be examined. Sickness absence is a strong focus for the senior and extended management teams and good information continues to be provided to managers on a quarterly basis, support strong absence management.	
Page 7	Provide the learning and development opportunities for staff to meet future service needs.	GREEN	Staff development and training is important and all planned activities have been completed. All-day staff training, peer training, senior and extended management team events and ""Team Bridgend"" are supporting staff development. The availability of staff training is widely embraced by staff.	
№ <u>Р3.4.3</u>	Improve and promote mechanisms that increase responses to consultations		There has been a considerable investment in consultations to support the delivery of proposed revisions to policies associated with MTFS savings, for example, the Learner Travel Policy proposals and the post-16 review proposals. Consultation with stakeholders regarding the establishment of Welsh-medium childcare and hubs has been completed in the year.	

## **Performance Indicators**

#### Value for money

			Ann target							
PI Ref No	PI Description	19-20	Red		Amber		Green		Phased implementation	
			£'000	<b>£'000</b>	%	£'000	%	£'000	%	Report to Cabinet to be p
CP feede WBO 3	<u>er</u>	Value of planned budget reductions achieved ( Education and Family Support Directorate)	596	67	11%	0	0	529	89%	public consultation on th

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comment
Internal P	rocesses						
DRE5.3.13ii Local Other priority	Number of individual injury incidences (Corporate) that have resulted in an absence. Lower Preferred	32	0	0	33	31 <b>↓</b>	Quarterly Indicator <b>Target Setting:</b> 07/02/2019 - Corporate Management Board have targets should be zero. <b>Performance:</b> There were 33 industrial injuries in the year resul- injury accidents are investigated by the line manager and reporter health and safety updates. Cases are discussed by the Corporater management actions.
DRE5.6.8 Local Other priority	Number of days lost per FTE through industrial injury (Corporate). <i>Lower Preferred</i>	0.11	0	0	0.24	0.09 U	Quarterly Indicator <b>Target Setting:</b> 07/02/2019 - Corporate Management Board have targets should be zero. <b>Performance:</b> There were 33 industrial injuries in the year, an ir of working days lost per FTE has increased significantly, in percer accidents are investigated by the line manager and reported to C and safety updates. Cases are discussed at the Corporate Health actions.
Organisati	onal Capacity		-				
DEFS27 CP feeder Local WBO1	The number of apprentices employed within the directorate (EDFS). <i>Higher Preferred</i>	6	5	5	5	<sup>7</sup> ↓	Quarterly Indicator <b>Target Setting:</b> To maintain the number of apprentices employe <b>Performance:</b> The number of apprentices employed within the d
CHR002iv PAM feeder Local Other priority	Number of working days per full time equivalent lost due to sickness absence (Education and Family Support Directorate, excluding schools).	12.21	8.89	13.39	13.13	13.40	Quarterly Indicator <b>Target Setting:</b> Target set corporately. <b>Performance:</b> The target for a reduction in the number of FTE da last year, has been achieved. There continues to be a major focus absence and, aligned with the corporately approach to managing

#### Appendix 3 - Education & Family Support Q4 2019-2020

#### Comments

on of the learner transport policy savings not realised. e produced shortly on the outcome of the recent the Learner Travel Policy

#### nts

ave determined that all industrial injury and lost time

sulting in 1010.21 FTE working days lost. All industrial rted to Corporate Management Board in their monthly ate Health and Safety Steering Group, including risk

ave determined that all industrial injury and lost time

n increase of 2 on the previous year. However, the number centage terms, over the previous year. All industrial injury Corporate Management Board in their monthly health th and Safety Steering Group, including risk management

yed within the directorate. directorate was maintained.

E days lost due to sickness in the directorate, compared to cus in the directorate on effectively managing sickness ng sickness.

							Арр
Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comment
	Number of working days lost per FTE due to industrial injury (Education and Family Support Directorate staff, excluding schools) <i>Lower Preferred</i>	0.09	0	0	0.04	0.03	Quarterly Indicator <b>Target Setting:</b> Corporate Management Board have determined to zero. <b>Performance:</b> In the first six months of the year there were no in There were two incidences in Q3 and one in Q4, therefore, the tot reduction on the five incidences in the previous year. However, the incidences was just over 22, compared to a total of just under 14 injury incidents are discussed at the Corporate Health and Safety and manage risk.
DEFS23 Local Other priority	The number of industrial injury incidences (Education and Family Support Directorate staff, excluding schools) that result in an absence. <i>Lower Preferred</i>	6	0	0	3	<b>1</b>	Quarterly Indicator <b>Target Setting:</b> 07/02/2019 - Corporate Management Board hav targets should be zero. <b>Performance:</b> In the first six months of the year there were no ir There were two incidences in Q3 and one in Q4, therefore, the tot reduction on the five incidences in the previous year. The three in incidents are discussed at the Corporate Health and Safety Steerir manage risk.
DEFS132 Local Other priority	Number of working days per full time equivalent lost due to sickness absence - schools. Lower Preferred	8.17	6.99	9.34	9.47	9.35 U	Quarterly Indicator <b>Target Setting:</b> Target set corporately. <b>Performance:</b> Individual schools are responsible for managing st the BCBC corporate policy and sickness triggers. However, for tho board, the sickness triggers may be different to the BCBC policy to BCBC Employee Relations Business Team, in HR, for the provision HR collates the sickness data for schools and provides termly repo
DEFS134 Local Other priority	Number of working days lost per FTE due to industrial injury (schools) <i>Lower Preferred</i>	0.04	0	0	0.18	0.08	Quarterly Indicator <b>Target Setting:</b> 07/02/2019 - Corporate Management Board hav targets should be zero. <b>Performance:</b> In the year, there were 19 absences due to indust equivalent (FTE) days lost and equating to 0.1754 working days lo number of reported incidents and accidents, which is likely to be of reporting system, its promotion by Corporate Health and Safety T incidents in general. The 2019-2020 year is, therefore, considered
DEFS135 Local Other priority	The number of industrial injury incidents (schools) that result in an absence. Lower Preferred	13	0	0	19	16 <b>↓</b>	Quarterly Indicator <b>Target Setting:</b> 07/02/2019 - Corporate Management Board hav targets should be zero. <b>Performance:</b> There has been a significant increase in the number be due to the accessibility of the new online accident reporting system, Team, and of the importance of reporting accidents and incidents considered to be a baseline year.

#### nts

ed that all industrial injury and lost time targets should be

o industrial injuries incidences and no FTE days were lost. total for the whole year was three, which represented a , the total number of FTE days lost in respect of the three 14 for the five incidences in the previous year. Industrial ety Steering Group; actions are identified to learn lessons

ave determined that all industrial injury and lost time

o industrial injuries incidences and no FTE days were lost. total for the whole year was three, which represented a incidences resulted in 22 FTE days lost. Industrial injury ering Group; actions are identified to learn lessons and

staff sickness. Each school has its own policy, based on hose schools where the staff are employed by the church y triggers. Schools have service level agreements with the on of assistance and support in managing staff sickness. eports to schools.

ave determined that all industrial injury and lost time

ustrial injuries in schools resulting in 378.78 full time s lost per FTE. There has been a significant increase in the e due to the accessibility of the new online accident / Team, and of the importance of reporting accidents and red to be a baseline year.

ave determined that all industrial injury and lost time

nber of reported incidents and accidents, which is likely to system, its promotion by Corporate Health and Safety its in general. The 2019-2020 year is, therefore,

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	Commi	tments	Action		
	Red	<ul> <li>A RED status usually means one or more of the following:</li> <li>A significant negative variance against the budget or savings of more than 10%.</li> <li>Delays against key milestone/s of more than 10% of the total length of the planned action.</li> <li>Problems with quality that lead to significant additional costs/work.</li> <li>Significant lack of resources which cannot be resolved by the directorate.</li> </ul>	CPA/Scrutiny committee should a explanation or conduct a review t in place an action plan to prevent caused to the overall organisation <b>Performance Indicators (RAG)</b>		
		<ul> <li>PIs identified to measure success of the commitment are mostly red.</li> <li>Dissatisfaction or resistance from stakeholders that mean acceptance may be delayed all the benefits not achieved.</li> </ul>	Red (alert)	Performan	
		An AMBER status usually means one or more of the following:	Action		
	Amber	<ul> <li>A negative variance against the budget or savings of less than 10%.</li> <li>Delays against critical milestones less than 10% of the total length of the planned action.</li> <li>Problems with quality but not causing delay.</li> </ul>	CPA/Scrutiny Committee should r projects/commitments but not ne provide mitigation actions to prev		
		• Lack of resources which can be resolved by the pertinent chief officer/s (e.g. via virement within the budget or managing vacancies).	Performance Indicators (RAG)		
		<ul> <li>PIs identified to measure success of the commitment are a mixture of red, amber and green.</li> <li>Dissatisfaction or resistance from stakeholders addressed by the pertinent chief officer/s.</li> </ul>	Amber (caution)	Performan	
		A GREEN status usually means one or more of the following:	Action		
	Green	<ul> <li>The forecast expenditure is on budget.</li> <li>Milestone/s on track to complete on time.</li> <li>Quality at expected levels.</li> </ul>	CPA/Scrutiny Committee can let of actions. Assurance from the under truly green.		
		No resource problems.	Performance Indicators (RAG)		
		<ul><li>PIs identified to measure success of the commitment are mostly green.</li><li>Stakeholders satisfied with the outcome.</li></ul>	Green (clear)	Perform	
		Performance Indicators (Trend)	Performa	ance Indicator types	
		Performance improved vs same quarter of previous year	СР	Corporate Plan indicato	
	←→	No change in performance vs same quarter of previous year	PAM	Public Accountability N	
Γ	Ļ	Performance declined vs same quarter of previous year			
			,		

ask the pertinent chief officer/s to provide an to identify the root causes of the red status and put t further deterioration and minimise the damage n.

ance is worse than target by 10% or more

maintain a watching brief over Amber ecessarily intervening. They may ask chief officers to event amber from moving into the red.

ance is worse than target by under 10%

officers progress with the delivery of the planned erlying data should indicate that the milestone is

mance is equal to or better than target

tor

Measure (National Indicator)

# SOCIAL SERVICES & WELL-BEING - PERFORMANCE AT YEAR END

age,

Рас	Commitments 2019-20	RAG – progress against commitment					
de / 5	Year end 2019-20 Directorate Commitments to delivering Wellbeing Objectives	Total	Red	Amber	Green		
U	Wellbeing Objective One – Supporting a successful economy	1	0	0	1		
	Wellbeing Objective Two – Helping people to be more self-reliant	8	0	0	8		
	Wellbeing Objective Three – Smarter use of resources	4	0	0	4		

## Finance

### **Revenue Budget**

- The net revenue budget for the Directorate for 2019-20 is £71.587m.
- The year-end outturn is £71.650m with an over spend of £63,000.

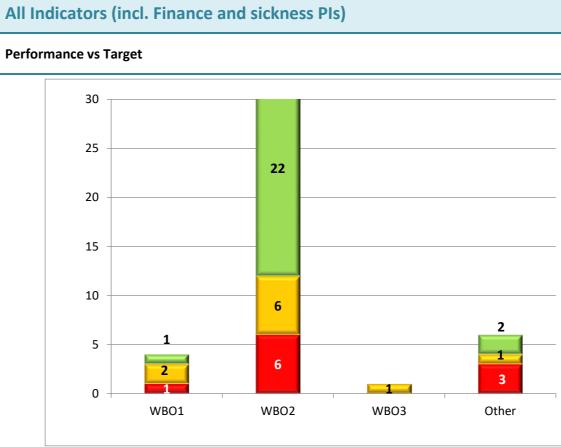
## **Capital Budget**

• The capital budget for the Directorate for 2019-20 is £1.746 million, with a total expenditure for the year of £858,000 and £888,000 slippage requested.

## **Efficiency Savings**

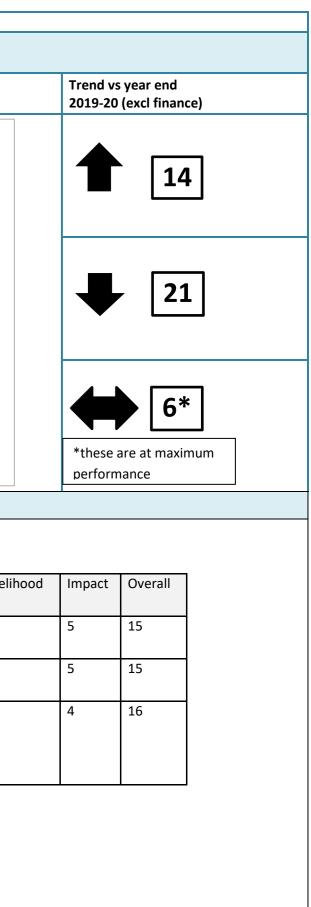
Savings (£000)	Prior year Budget Reductions	2019-20
Savings Target	918	1,235
Achieved	761	1,175
Variance	157 (17%)	60 (5%)

Additional financial information is provided in the Budget Revenue Outturn 2019-20 Report to Cabinet 30<sup>th</sup> June 2020, and the Capital Programme Outturn 2019-20 Report to Cabinet 21<sup>st</sup> July 2020.



# **High Corporate Risks**

Residual Risk	Wellbeing	Like
	Objective	
The council is unable to make robust medium to long term	3	3
decisions requiring service change		
The council is unable to identify and deliver infrastructure	1 and 3	3
required in the medium to longer term		
The council is unable to plan for and recover from major	All	4
threats to service continuity such as civil emergencies, school		
failure, cyber attack and discontinuation of funding streams		
and major contracts		



# HEAD OF ADULT SOCIAL CARE

## Wellbeing Objective Two: Helping People to become more Self Reliant

<b>Oode</b>	Action Planned	Status	Comments
0	Continue to improve the ways in which the Council provides good information, advice and assistance to the public, including increasing the support available through local community coordinators.	GREEN	The Children and Young People's Information, Advice and Assistance (IAA) service is well est Agency Safeguarding Hub (MASH) which has enhanced timely multi-agency responses to ref enquiries. Within Adult Social Care the IAA and Common Access Point service is being priori funding will enable the further development of this service.
	Continue to involve service users, carers and communities in developing and commissioning services.	GREEN	Extensive engagement and consultation undertaken with service users, families and stakeho implement the new service model for carers, which focuses on voice, choice and control for involved a young person in receipt of services at Maple Tree House (Residential Hub) to help scheme being developed in 2020.
	Support the development of a new generation of community health and wellbeing centres for our residents with health partners.	GREEN	Maesteg feasibility study was completed during Q4. Options appraisal now being taken forw investment.
	Work with partners and the third sector to strengthen communities and identify the best way of providing services locally.	GREEN	Partnership working continues. Performance framework in development. BCBC and BAVO ac prescribing network across Cwm Taf Morgannwg.
	Enable community groups and the third sector to have more voice and control over community assets	GREEN	Positive Quest directional review. Re-assessment at end of 2020. Wales Audit Office report i

## **Performance Indicators**

		_		_			-			
Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comment			
Service Use	Service User Outcomes									
DataItemA9 CP, SSWBPM WBO2	Number of adults who received a service provided through a social enterprise, co-operative, user led service or third sector organisation during the year. <i>Higher Preferred</i>	379	370	480	526	529	Quarterly Indicator <b>Target Setting:</b> The definition states that this applies only to thos based on current data and shows improvement. <b>Performance:</b> Target exceeded and in line with 2018-19 performa			
<u>DWB5.3.1.1</u> Local WBO2	Number of members in the Access to Leisure programme for disadvantaged groups <i>Higher Preferred</i>	1339	1,350	1,400	1,512		Quarterly Indicator <b>Target Setting:</b> No Target Setting Comments <b>Performance:</b> Target has been exceeded. There were 1512 direct access to leisure users at end of Q4. Indications that access to leisure to over 60 free swimming and take up of concessionary offers.			
PAM/017 (LCS002b) PAM WBO2	Number of visits to local authority sport and leisure facilities during the year per 1,000 population where the visitor will be participating in physical activity <i>Higher Preferred</i>	9,447	9,150	9,150	8,788	9,223 U	Quarterly Indicator <b>Target Setting:</b> Population related indicator with some usage beir reduction. Target based on current performance. <b>Performance:</b> The positive performance seen in the first three qua- weather linked to Storm Dennis and also the curtailment of sport b Government in relation to Covid-19.			
PAM/040 PAM WBO2	Percentage of Welsh Public Library Standards Quality Indicators (with targets) achieved by the library service <i>Higher Preferred</i>	77.5%	85%	80%	79%	77.5%	Annual Indicator <b>Target Setting:</b> Change to target due to management fee reduction <b>Performance:</b> Performance has fallen just short of the target but 77.5% to 79%. This is an annual assessment and due to the implice be required by Welsh Government in 2020/21			
<u>PAM/041</u> PAM WBO2	Percentage of National Exercise Referral Scheme (NERS) clients who continued to participate in the exercise programme at 16- weeks <b>Higher Preferred</b>	New 18.19	N/A	44%	Not yet published	Not yet published	Annual Indicator <b>Target Setting:</b> Targets are set by Public Health Wales <b>Performance:</b> Data provided by public health wales-Nov 2020			
PAM/042 PAM WBO2	Percentage of National Exercise Referral Scheme (NERS) clients who reported an increase in leisure minutes at 16-weeks <b>Higher Preferred</b>	New 18.19	N/A	N/A	Not yet published	Not yet published	Annual Indicator <b>Target Setting:</b> Establish Baseline - targets are set by Public Heal <b>Performance:</b> Data provided by public health wales-Nov 2020			

	Next Steps (amber and red only)
established in the Multi referrals and safeguarding pritised. Transformation	
holders to develop and or individuals. We have also elp with the design of the new	
rward including sources of	
active in regional social	
t identifies as good practice.	

nts

nose with a care package/in managed care. The target is

mance

ect debit memberships with 103,000 visits recorded by eisure purchases may be positively influenced by changes

eing at capacity but population increasing so an automatic

quarters of 2019/20 was disrupted in Q4 by adverse t by national governing bodies and subsequently the

ction to AWEN ut is an improvement on the previous year's figure from plications for library services caused by Covid-19 will not

ealth Wales

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comment
PM18 SSWBPM WBO2 National measure	The percentage of adult protection enquiries completed within 7 days <b>Higher Preferred</b>	95.92%	95%	95%	94.89%	95.79% <b>L</b>	Quarterly Indicator <b>Target Setting:</b> Target set with knowledge that information often <b>Performance:</b> Despite performance being above target for the ma March as a result of waiting for information from heath colleagues
	Rate of delayed transfers of care for social care reasons per 1,000 population aged 75 and over <i>Lower Preferred</i>	1.52	2	4	5.45	4.79 U	Quarterly Indicator <b>Target Setting:</b> There has been change to the WG process and th impacted on this target. <b>Performance:</b> Winter demand described by the health board as "u Health Board, LA and Independent Providers enabled the identifica flag these issues up with Social Workers and Independent Provider the issue of recruitment delayed the implementation, some not bei increased activity for clinical services in the community, use of a re- community packages. Also, ensured our internal communications work teams was improved to better inform DToC validation.
PM20a CP, SSWBPM WBO2 National measure	The percentage of adults who completed a period of reablement and 6 months later have a reduced package of care and support <b>Higher Preferred</b>	70.64%	62%	70%	71.43%	67.27%	Quarterly Indicator <b>Target Setting:</b> Based on current data this is an improving target <b>Performance:</b> Evidence of sustainable effects from Reablement in
PM20b CP, SSWBPM WBO2 National measure	The percentage of adults who completed a period of reablement and 6 months later have no package of care and support. <i>Higher Preferred</i>	58.27%	60%	60%	68.48%	61.31%	Quarterly Indicator <b>Target Setting:</b> Based on current data. <b>Performance:</b> Evidence of sustainable effects from Reablement in
PM21 SSWBPM WBO2 National measure	The average length of time older people (aged 65 or over) are supported in residential care homes. <i>Lower Preferred</i>	861.49 days	900 days	860 days	761.87 days	807.28 days	Quarterly Indicator <b>Target Setting:</b> This is an improving target and indicates greater <b>Performance:</b> The Directorate continues to deliver on its ambition long as possible
	Average age of adults entering residential care homes over the age of 65. <i>Higher Preferred</i>	85.40 years	85 years	86 years	86.80 years	86.09 years	Quarterly Indicator <b>Target Setting:</b> People are independent for longer. Increased targ <b>Performance:</b> The Directorate continues to deliver on its ambition long as possible
PM23 SSWBPM WBO2 National measure	The percentage of adults who have received advice and assistance from the information, advice and assistance service and have not contacted the service for 6 months <b>Higher Preferred</b>	89.38%	70%	85%	88.92%	87.46%	Quarterly Indicator <b>Target Setting:</b> Target is based on current performance <b>Performance:</b> The service continues to engage people in "What m information and advice relevant to their needs and situation at that
<u>SSWB1</u> CP WBO2	Number of people who have been diverted from mainstream services, enabling them to remain independent for as long as possible <i>Higher Preferred</i>	973	1,000	1,000	1,508	1,284	Quarterly Indicator Target Setting: Target is based on current data. Numbers will pla Performance: Target exceeded
	Percentage of carers of adults who were offered an assessment or review of their needs in their own right during the year <b>Higher Preferred</b>	97.46%	97%	97%	92.97%	95.63%	Quarterly Indicator <b>Target Setting:</b> Based on current performance <b>Performance:</b> Although performance has improved during Q4, it i year. Further work will need to be done to ensure that processes a performance target.
<u>SSWB19</u> CP WBO2	The percentage of adults who received advice and assistance from the information, advice and assistance service during the year <b>Higher Preferred</b>	63.67%	50%	65%	63.91%	74.36%	Quarterly Indicator <b>Target Setting:</b> This is an improving target <b>Performance:</b> The 2019-20 target has been marginally missed. So as Transformation funding became available, recruitment has taken
<u>SSWB23</u> Local WBO2	Number of people with cognitive changes/dementia who are supported with information and advice to help them remain as independent as possible <i>Higher Preferred</i>	New 18.19	130	180	278	229	Quarterly Indicator Target Setting: Target based on current data. Performance: Performance is above target
<u>SSWB25a</u> Local WBO2	Number of people completing the summer reading challenge <b>Higher Preferred</b>	1,996	N/A	2,040	1,758		Annual Indicator <b>Target Setting:</b> Based on performance. <b>Performance:</b> The theme of the summer reading challenge is set themes can positively influence the level of engagement with youn challenge. The addition of the winter reading challenge has been a

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en needs to be collected from partners. majority of the year it dipped marginally below during es due to Covid-19.

the capacity in the domiciliary care market that has

s "unprecedented". Good communication between the cation of barriers. Communication channels were used to lers. Seasonal Pressures monies were released earlier, but being able to start until end of Jan. Mitigation included residential home for people awaiting start of their hs regarding status of discharge planning with all social

jet. intervention.

intervention.

er independence. ion to support people to live within their own homes for as

arget age reflects this. ion to support people to live within their own homes for as

matters" conversations to identify the most appropriate hat time.

olateau.

t is disappointing to fall just short of the target at end of and interventions support the delivery of this

Staffing cover has been a real challenge for the service, ken place towards the latter quarter of the year.

et nationally as part of the national campaign and differing ung people. 71% of people commencing, completed the a positive introduction by AWEN

	Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comments
Page 7	<u>SSWB25b</u> Local WBO2	Number of people participating in the summer reading challenge <b>Higher Preferred</b>	2,747	N/A	2,900	2,474	2,835	Annual Indicator <b>Target Setting:</b> Based on performance <b>Performance:</b> The theme of the summer reading challenge is set r themes can positively influence the level of engagement with young has been a positive introduction by AWEN
ά	<u>SSWB31</u> Local WBO2	Number of adults accessing Dementia friendly activities (in partnership with Halo, Bavo, Awen and the Alzheimer's Society) <i>Higher Preferred</i>		New 19.20	Set baseline	Data not available	New 19.20	Quarterly Indicator <b>Target Setting:</b> Establish baseline. <b>Performance:</b> Due to the unavailability of partner organisations it people attended training with additional support for 70 students del working with 7 organisations and 99 participants in community activ
	<u>SSWB35</u> CP WBO2	The percentage of adults aged 18 years+ who are satisfied with the care and support they received. <i>Higher Preferred</i>	85.97%	80%	85.00%	Data not available	82.87%	Annual Indicator <b>Target Setting:</b> This is an improving target and is based on curren <b>Performance:</b> In line with their duties under the Social Services ar practice in relation to measuring social services performance, all loc information about people who use their social care services, via an to inform this indicator. Welsh Government have reviewed the Perfor have been told by WG that the survey is no longer to be undertaken available for this measure during 2019-20.

# HEAD OF CHILDREN'S SOCIAL CARE

# Wellbeing Objective Two: Helping People to become more Self Reliant

Code	Action Planned	Status	Comments	Next Steps (for amber and red only)
	Establish a new model of residential provision for looked after children and young people and seek the best ways of meeting their individual needs including support beyond the age of 18 by offering specialist accommodation	GREEN	Working alongside colleagues in Supporting People and Housing, a new Supported Accommodation Service Model was commissioned in December 2019, which has increased both the range and capacity of accommodation	
<u>P2.2.3</u>	Finalise a transition service model to help disabled children move smoothly into adulthood	GREEN	The new team (Children and Transition Team) is to be formally launched on the 1st April 2020. Work is being completed on the operating model, structure, eligibility, governance and budget.	
<u>P2.2.5</u>	Support care leavers to secure appropriate accommodation	GREEN	A new suite of semi supported accommodation options is now in place for care leavers in 2020.	

## **Performance Indicators**

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comment
Service Us	ser Outcomes						
CP,	The percentage of all care leavers who are in education, training or employment at: a)12 months after leaving care <b>Higher Preferred</b>	60.53%	60%	60%	54.55%	63.64%	Quarterly Indicator <b>Target Setting:</b> The target is based on current performance and <b>Performance:</b> This figure is impacted by a relatively small numb programmes during the year, after signing up for courses/program why the % has declined since Q3. The Team Manager has been a cases where young people are NEET.
	The percentage of all care leavers who are in education, training or employment at: b) 24 months after leaving care <i>Higher Preferred</i>	46.67%	55%	60%	57.14%	57. <u>8</u> 9%	Quarterly Indicator <b>Target Setting:</b> The target is based on current performance and <b>Performance:</b> Where the young people are NEET this relates to p from working, or they are in custody. We will continue to strive to

#### Its

et nationally as part of the national campaign and differing ung people. The addition of the winter reading challenge

it has proven difficult to set a baseline of individuals. 140 delivered by BCBC staff. There has been partnership activity recorded.

#### rent data

s and Well-being (Wales) Act 2014 and associated codes of local authorities were required to collect qualitative an annual survey. Data obtained from this survey is used erformance Measurement Framework and local authorities sken in its current format. Hence, there is no data

#### nts

nd is challenging/realistic.

mber of young people, who have disengaged from rammes at the beginning of the academic year. This is a asked to ensure a renewed focus in supervision on all

nd is challenging/realistic. to physical or mental health issues which prevents them to improve our performance in this area.

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Commen
PM24 (PAM/028) PAM, SSWBPM WBO2 National measure	The percentage of assessments completed for children within statutory timescales <b>Higher Preferred</b>	86.15%	85%	85%	73.84%	71.5%	Quarterly Indicator <b>Target Setting:</b> This is based on current data and is a challengir <b>Performance:</b> The overall figure for this measure has been impathe the Information, Advice and Assistance (IAA) service at the begin implemented within the IAA service have continued to demonstra- care and support assessments. This is evidenced in Q4 performant 44.9%. This PI is being closely monitored and any issues will be a sustained.
PM25 CP, SSWBPM WBO2 National measure	The percentage of children supported to remain living within their family. <i>Higher Preferred</i>	61.64%	65%	65%	62.83%	64.13%	Quarterly Indicator <b>Target Setting:</b> Relevant child populations are stabilising and th <b>Performance:</b> Children defined as 'supported to remain living wi and 'child protection' cases. This does not include looked after ch and 4 (complex and acute needs) and their care and support case Ongoing monitoring of caseloads to ensure care and support case Help has resulted in stable workloads for social workers, whilst L/ these 2 factors means our performance is consistently close to ta will not be required in the 2020/21 national Performance Measure
PM26 SSWBPM WBO2 National measure	The percentage of looked after children returned home from care during the year <b>Higher Preferred</b>	6.56%	10%	10%	6.35%	8.46%	Quarterly Indicator <b>Target Setting:</b> Part dependent on Early Help services <b>Performance:</b> The new joint LAC Strategy Action Plan in part for Our looked after children's population and their plans for perman Social Care and Education & Family Support. Practice Support Wo being pivotal to the implementation of the Re-unification Toolkit with improve on this year's performance.
<u>PM29a</u> SSWBPM WBO2 National measure	Percentage of children who need care and support achieving the core subject indicator at key stage 2 <i>Higher Preferred</i>	66.22%	58%	60.00%	Data not yet published	51.16%	Annual Indicator Target Setting: Target based on national average 17/18 Performance: Data provided by WG - not yet published
<u>PM29b</u> SSWBPM WBO2 National measure	Percentage of children who need care and support achieving the core subject indicator at key stage 4 <i>Higher Preferred</i>	8.45%	14%	10%	Data not yet published	23.91%	Annual Indicator Target Setting: Target based on national average 17/18 Performance: Data provided by WG - not yet published
	The percentage of children seen by a registered dentist within 3 months of becoming looked after <b>Higher Preferred</b>	82.14%	65%	84%	84.78%	80.56%	Quarterly Indicator <b>Target Setting:</b> Target based on current performance <b>Performance:</b> The end of year target has been achieved. During timescales.
PM31 SSWBPM WBO2 National measure	The percentage of placements started during the year where the child is registered with a provider of general medical services within 10 working days of the start of the placement. <i>Higher Preferred</i>	100%	100%	100%	100%	100%	Quarterly Indicator Target Setting: Need to sustain performance Performance: Target achieved
<u>PM33</u> (PAM/029)	The percentage of looked after children on 31st March who have had three or more placements during the year. <b>Lower Preferred</b>	10.68%	12%	12%	9.39%	10.24%	Quarterly Indicator <b>Target Setting:</b> Target is based on current and past performance stabilising but not declining <b>Performance:</b> The support offered to Foster Carers has been bo available to support placements where there is a risk of placement
PM35 CP, SSWBPM WBO2 National measure	The percentage of care leavers who have experienced homelessness during the year <i>Lower Preferred</i>	13.79%	13%	13%	8%	5.88%	Quarterly Indicator Target Setting: Target based on current data. Performance: Target achieved

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ging target. npacted upon, in the main, by the under performance of ginning of the year. The corrective actions previously trate significant improvement in the completion of timely nance being 97.3%, compared to performance in Q1 being e swiftly addressed to ensure the improvements are

the % target remains because of the challenges. with their family' are those that are 'care and support' children. Children's Social Care work with cases in tiers 3 ases would only be those in the higher end of tier 3. ases are appropriately closed or stepped down to Early LAC numbers have also remained stable. The effect of target and will continue to be monitored. This indicator urement Framework.

focuses on the reunification of children and young people. anence are also closely monitored by senior managers in Workers have been recruited with a key part of their role it which will drive this area of work forward, so we can

ing the year seven children were not seen within

nce and knowledge of the LAC population which is

bolstered by recruitment of Re-unification workers who are nent breakdown.

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comment
SCC002 (PM32) SSWBPM WBO2 National measure	Percentage of children looked after at 31 March who have experienced one or more changes of school, during a period or periods of being looked after, which were not due to transitional arrangements, in the 12 months to 31 March. <i>Lower Preferred</i>	6.54%	10%	9%	6.94%	5.56%	Quarterly Indicator <b>Target Setting:</b> Improving target <b>Performance:</b> No Performance Comments
<u>SSWB7</u> CP WBO2	Percentage of individuals discussed at Transition Panel that have a transition plan in place by aged 16/17 <i>Higher Preferred</i>	100%	100%	100%	100%	100%	Quarterly Indicator <b>Target Setting:</b> Planning for transition starts when the young pe people have a transition plan. <b>Performance:</b> Target achieved
<u>SSWB20</u> CP WBO2	The percentage of children who received advice and assistance from the information, advice and assistance service during the year <b>Higher Preferred</b>	71.35%	70%	75%	80.06%	81.37%	Quarterly Indicator Target Setting: This is an improving target. Performance: Target achieved
<u>SSWB21</u> Local WBO2	The percentage of identified young carers with an up to date care and support plan in place <b>Higher Preferred</b>	94.83%	90%	90%	91.66%	92.98%	Quarterly Indicator <b>Target Setting:</b> Based on performance this is an improving targe <b>Performance:</b> End of year performance remains above target. The the previous year as a result of information and advice being prove therefore a support plan is not required.
<u>SSWB29</u> Local WBO2	Percentage of care leavers aged 18-25 who are attending/have attended University <i>Higher Preferred</i>	New 19.20	New 19.20	10%	10.86%	N/A	Quarterly Indicator Target Setting: Based on current data Performance: Target achieved
<u>SSWB32</u> Local WBO2	Percentage of eligible children and young people who received an active offer of advocacy <i>Higher Preferred</i>	New 19.20	New 19.20	100%	43.87%	N/A	Annual Indicator <b>Target Setting:</b> All eligible YP should receive an Active Offer <b>Performance:</b> The target of 100% was set based on eligibility - that to an active offer of advocacy from a statutory Independent Professio become subject of child protection enquiries leading to an Initial Child not feasible as children have to consent to receiving the 'active offer'. element of the advocacy service that is still developing and growing.
<u>SSWB33</u> Local WBO2	Percentage of eligible children and young people taking up an active offer advocacy <b>Higher Preferred</b>	New 19.20	New 19.20	Set baseline	86.76	N/A	Annual Indicator <b>Target Setting:</b> Establish baseline - new indicator under a new r <b>Performance:</b> No Performance Comments
<u>SSWB34</u> Local WBO2	Number of Issue Based Advocacy referrals for children <i>Higher Preferred</i>	New 19.20	New 19.20	110	145	N/A	Quarterly Indicator <b>Target Setting:</b> Based on historic service levels and included in ( <b>Performance:</b> Target achieved
<u>SSWB36</u> CP WBO2	The percentage of children aged 7-17 years who are satisfied with the care and support they received. <i>Higher Preferred</i>	84.09%	80%	85.00%	Data not available	86%	Annual Indicator <b>Target Setting:</b> This is an improving target and is based on curre <b>Performance:</b> Data obtained from this survey is used to inform t Performance Measurement Framework and local authorities have undertaken in its current format. Hence, there is no data available
<u>SSWB8</u> Local Other priority	The percentage of children and young people subject to CSE protocol with an up to date SERAF assessment (Sexual Exploitation Risk Assessment Framework) Higher Preferred	100%	100%	100%	100%	100%	Quarterly Indicator <b>Target Setting:</b> Key safeguarding area. <b>Performance:</b> Full compliance maintained

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person is 14. It is important that at least by age 16 young
rget There has been a slight dip in performance compared to rovided which has met the needs of the family and
hat all children and young people aged 5 years+ are entitled sional Advocate (IPA) when they become looked after or hild Protection Conference. However, in practice this target is er'. Whilst performance of 43.87% seems low, this is a new g.
v regional service arrangement
n Cwm Taf service contract
urrent data. n this indicator. Welsh Government have reviewed the ve been told by WG that the survey is no longer to be able for this measure during 2019-20.

# **CORPORATE DIRECTOR**

# Wellbeing Objective One: Supporting a successful economy

D Code	Action Planned	Status	Comments	Next Steps (for amber and red only)
ye 81	Continue to work with the Cardiff Capital Regional Skills and Employment Board and BCBC led local projects to shape employment opportunities and develop a skilled workforce to meet future needs. This includes delivering high quality apprenticeships for all ages	GREEN	The work to promote LAC Apprenticeships continues within the Authority, this work is joint between colleagues in Children's Social Care, Early Help, Education and the Learning and Development Team. As in previous years, work involving the development of pre-apprenticeship schemes for looked after children is ongoing to try to promote the take up of apprenticeship schemes within this year's Year 11 looked after children cohort. During 2019/20 there have been 7 looked after young people in Apprenticeship schemes.	

# Wellbeing Objective Three: Smarter Use of Resources

Code	Action Planned	Status		Next Steps (for amber and red only)
<u>P3.1.1</u>	Implement the planned budget reductions identified in the 2019-20 budget.	GREEN	Monitoring in place.	
<u>P3.4.1</u>	Support managers to lead staff through organisational change	GREEN	There is directorate representation on all corporate groups such as Learning and Development. Training and development opportunities are supported and the Director holds quarterly extended managers meetings for approximately 60 managers to ensure open communication on legislative and corporate changes.	
	Provide the learning and development opportunities for staff to meet future service needs	GREEN	There is Directorate representation on the Corporate Learning and Development group. Professional training is supported through the Social Care Workforce Development Team.	
<u>P3.4.3</u>	Improve and promote mechanisms that increase responses to consultations	GREEN	Feedback through surveys, complaints and other mechanisms are used to inform service development.	

## **Performance Indicators**

## Value for money

PI Ref No	PI Description	Annual target			Current F	Performance			Comments
		19-20	R	ed	Am	ber	Gre	een	
		£'000	£'000	%	£'000	%	£'000	%	
DWB6.1.1iii	Value of planned budget reductions achieved (SS	1 225	60	5%	0	0%	1 175	0.5%	Savings from lib
<u>(SSWB12)</u>	& Wellbeing)	1,235	00	5%	U	0%	1,175	95%	now been built i

Ref No, PI Type, Link to WBO		Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comme
Organisatio	nal Capacity						
<u>SSWB17</u> Local WBO1 CP feeder	The number of apprentices employed across the directorate (SS & Wellbeing) <i>Higher Preferred</i>	7	4	4	2	4	Quarterly Indicator <b>Target Setting:</b> This is the Directorate's contribution to the <b>Performance:</b> Although performance for 2019-20 is below to apprentice is given to every Business Support vacancy that a fund 5 apprentices for the directorate, however, given the si
<u>SSWB22</u> CP WBO1	The number of apprenticeships taken by looked after children <b>Higher Preferred</b>	0	1	1	2	▲	Quarterly Indicator Target Setting: We are continuing to develop apprenticeshi Performance: Performance is above target.
CHR002iii (SSWB13) PAM feeder Local Other priority	Number of working days per full time equivalent lost due to sickness absence (SS & Wellbeing) <i>Lower Preferred</i>	17.58 days	11.04 days	19.11 days	17.76 days	19.12 days	Quarterly Indicator <b>Target Setting:</b> Corporate target based on improvement <b>Performance:</b> No Performance Comments

ibrary and cultural services not achieved, but have It into the contract going forward.

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the corporate aim as per DOPS 33 w target, consideration of whether to appoint an at arises. For 2020-21, CMB have agreed to corporately e situation with Covid these still need to be confirmed.

ship-ready opportunities for young people leaving care.

Ref No, PI Type, Link to WBO	PI Description and Preferred Outcome	Annual Actual 17-18	Annual Target 18-19	Annual Target 19-20	Year End 19-20 & RAG	Trend Year End 19-20 vs 18-19	Comme
DWB5.6.8.5 (SSWB14) Local Other priority	Number of working days lost per FTE due to industrial injury (SS & Wellbeing) <i>Lower Preferred</i>	0.09 days	0 days	0 days	0.4118 days	0.11 days	Quarterly Indicator Target Setting: Corporate target Performance: No Performance Comments
<u>SSWB15</u> Local Other priority	Number of individual injury incidences (SS & Wellbeing) Lower Preferred	6	0	0	8	↓ <sup>6</sup>	Quarterly Indicator Target Setting: Corporate target Performance: No Performance Comments
Service Use	r Outcomes						
<u>SSWB24</u> ( <u>SCC001b)</u> Local WBO2	For those children looked after whose second review (due at 4 months) was due in the year, the percentage with a plan for permanence at the due date. <b>Higher Preferred</b>	100.0%	95%	100%	100%	100%	Quarterly Indicator <b>Target Setting:</b> Target based on current performance <b>Performance:</b> Full compliance has been maintained
PM27 SSWBPM Other priority National measure	The percentage of re-registrations of children on local authority Child Protection Registers (CPR) <i>Lower Preferred</i>	3.32%	5%	5%	8.3%	5.58%	Quarterly Indicator <b>Target Setting:</b> This is a challenging target <b>Performance:</b> The end of year figure has been adversely a first half of the year. The manager of the Conference Chairin findings and learning with key staff (i.e. context of decisions During the last 6 months of the year there has only been or closely monitored.
PM28 SSWBPM Other priority National measure	The average length of time for all children who were on the CPR during the year <i>Lower Preferred</i>	265.75 days	270 days	270 days	283.88 days	254.12 days	Quarterly Indicator <b>Target Setting:</b> Based on 17/18 data /anticipated impact of protection register. <b>Performance:</b> The end of year figure has been influenced by whose names had been on the register for a long length of t
Value for Mo	oney						
<u>DWB4.2.3.3</u> ( <u>SSWB4)</u> Local WBO2	The percentage of Adult Social Care Third Sector Contracts reviewed and monitored <b>Higher Preferred</b>	100%	100%	100%	100%	100%	Annual Indicator <b>Target Setting:</b> Maintain performance <b>Performance:</b> Performance remains on target
<u>SSWB2</u> Local WBO2	The percentage of domiciliary care framework providers that are contract-monitored <b>Higher Preferred</b>	100%	100%	100%	100%	100%	Annual Indicator <b>Target Setting:</b> Maintain performance <b>Performance:</b> Although the usual monitoring visits were su been weekly contract monitoring contact with each of the pr of lockdown measures.

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affected by a high number of re-registrations during the ring service has audited all of these cases and shared the ns to de-register and preventative services thereafter). one re-registration. This indicator will continue to be
of cohort of complex cases that remain on the child by particularly high averages during Q4 when 13 children f time were de-registered.
suspended early in the process due to Covid-19, there has providers since April – which will continue until any easing

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0		Action		
Comm	itments	Action		
Red	<ul> <li>A RED status usually means one or more of the following:</li> <li>A significant negative variance against the budget or savings of more than 10%.</li> <li>Delays against key milestone/s of more than 10% of the total length of the planned action.</li> <li>Problems with quality that lead to significant additional costs/work.</li> <li>Significant lack of resources which cannot be resolved by the directorate.</li> <li>PIs identified to measure success of the commitment are mostly red.</li> <li>Dissatisfaction or resistance from stakeholders that mean acceptance may be delayed all the benefits not achieved.</li> </ul>	explanati in place a caused to	tiny committee should ask the per on or conduct a review to identify in action plan to prevent further d the overall organisation. Ince Indicators (RAG) Performance is wor	
Amber	<ul> <li>An AMBER status usually means one or more of the following:</li> <li>A negative variance against the budget or savings of less than 10%.</li> <li>Delays against critical milestones less than 10% of the total length of the planned action.</li> <li>Problems with quality but not causing delay.</li> <li>Lack of resources which can be resolved by the pertinent chief officer/s (e.g. via virement within the budget or managing vacancies).</li> <li>PIs identified to measure success of the commitment are a mixture of red, amber and green.</li> <li>Dissatisfaction or resistance from stakeholders addressed by the pertinent chief officer/s.</li> </ul>	projects/ provide n	tiny Committee should maintain a commitments but not necessarily nitigation actions to prevent ambe nce Indicators (RAG) Performance is wo	
Green	<ul> <li>A GREEN status usually means one or more of the following:</li> <li>The forecast expenditure is on budget.</li> <li>Milestone/s on track to complete on time.</li> <li>Quality at expected levels.</li> <li>No resource problems.</li> <li>Pls identified to measure success of the commitment are mostly green.</li> <li>Stakeholders satisfied with the outcome.</li> </ul>	actions. A truly gree	tiny Committee can let officers pro Assurance from the underlying dat en. nce Indicators (RAG) Performance is en	
	Performance Indicators (Trend)		Performance Indicator types	
1	Performance improved vs same quarter of previous year	СР	Corporate Plan indicator	
-	No change in performance vs same quarter of previous year	PAM	Public Accountability Measure (	
ļ	Performance declined vs same quarter of previous year			

pertinent chief officer/s to provide an ify the root causes of the red status and put r deterioration and minimise the damage

orse than target by 10% or more

n a watching brief over Amber ily intervening. They may ask chief officers to aber from moving into the red.

vorse than target by under 10%

progress with the delivery of the planned data should indicate that the milestone is

s equal to or better than target

e (National Indicator)

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